

BEETLE A Family

User Manual

01750342843 D



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1 Manufacturer's Certification



The device complies with the requirements of the EEC directive 2014/30/EU with regard to 'Electro-magnetic compatibility" and 2014/35/EU "Low Voltage Directive" and RoHS directive 2011/65/EU.

Therefore, you will find the CE mark on the device or packaging.



In addition, the BEETLE A Family has received the cTUVus symbol.

1.1 FCC-Class A Declaration

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. Modifications not authorized by the manufacturer may void users authority to operate this device.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CAN ICES-3 (A)/NMB-3 (A)

1.2 Energy Efficiency



NOTE

Information on Energy Efficiency will be available in the next revision of the User Manual.

1.3 Wireless Declaration of Conformity

Hereby, Diebold Nixdorf declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EC.

Csěky [Czech]:	Diebold Nixdorf tímto prohlašuje, že tento zařzení je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53/ES.
Dansk [Danish]:	Undertegnede Diebold Nixdorf erklærer herved, at følgende udstyr Enhed overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EF.
Deutsch [German]:	Hiermit erklärt Diebold Nixdorf, dass sich das Gerät in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 2014/53/EG befindet.
Eesti [Estonian]:	Käesolevaga kinnitab Diebold Nixdorf seadme vastavust direktiivi 2014/53/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
English:	Hereby, Diebold Nixdorf declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EC.
Español [Spanish]:	Por medio de la presente declara que el dispositivo cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53/CE.
Ελληνική [Greek]:	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Diebold Nixdorf ΔΗΛΩΝΕΙ ΟΤΙ συσκευή ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/ΕΚ.
Français [French]:	Par la présente Diebold Nixdorf déclare que l'appareil est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/CE.
Italiano [Italian]:	Con la presente Diebold Nixdorf dichiara che questo dispositivo è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 2014/53/CE.
Latviski [Latvian]:	Ar šo Diebold Nixdorf deklarē, ka ierīce atbilst Direktīvas 2014/53/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių [Lithuanian]:	Šiuo Diebold Nixdorf deklaruoja, kad šis prietaisas atitinka esminius reikalavimus ir kitas 2014/53/EB Direktyvos nuostatas.
Nederlands [Dutch]:	Hierbij verklaart Diebold Nixdorf dat het toestel apparaat in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EG.
Malti [Maltese]:	Hawnhekk, Diebold Nixdorf jiddikjara li dan apparat jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/53/EC.

Magyar [Hungarian]:	Alulírott, Diebold Nixdorf nyilatkozom, hogy a eszköz megfelel a vonatkozó alapvető követelményeknek és az 2014/53/EC irányelv egyéb előírásainak.
Polski [Polish]:	Niniejszym Diebold Nixdorf oświadcza, że urządzenie jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53/EC.
Português [Portuguese]:	Diebold Nixdorf declara que este dispositivo está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53/CE.
Slovensko [Slovenian]:	Diebold Nixdorf izjavlja, da je ta Naprava v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53/ES.
Slovensky [Slovak]:	Diebold Nixdorf týmto vyhlasuje, že zariadenie spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53/ES.
Suomi [Finnish]:	Diebold Nixdorf vakuuttaa täten että laite on direktiivin 2014/53/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]:	Härmed intygar Diebold Nixdorf att denna enhet står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EG.
Íslenska [Icelandic]:	Hér með lýsir Diebold Nixdorf yfir því að tæki er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53/EC.
Norsk [Norwegian]:	Diebold Nixdorf erklærer herved at utstyret enhet er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EF.

The declaration of conformity may be consulted at <http://www.dieboldnixdorf.com>.

1.4 FCC RF exposure warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

1.5 Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has also been evaluated and shown compliant with the IC RF Exposure limits under mobile exposure conditions. (antennas are greater than 20cm from a person's body).

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil de sans fil est inférieure à la limite d'exposition aux fréquences radio d'Industry Canada (IC). Utilisez l'appareil de sans fil de façon à minimiser les contacts humains lors du fonctionnement normal.

Ce périphérique a également été évalué et démontré conforme aux limites d'exposition aux RF d'IC dans des conditions d'exposition à des appareils mobiles (antennes sont supérieures à 20 cm à partir du corps d'une personne).

1.6 Important Notes

Diebold Nixdorf is not responsible for any radio and television malfunctions which emerge from unauthorized changes in the device. Make sure that only cables and devices may be connected which are admitted by Diebold Nixdorf. The user is responsible for any malfunctions that emerge from the actions mentioned before.



The device may only be installed, or repaired by authorized qualified personnel. Unauthorized opening of the device and inexpertly carried-out repairs may not only seriously jeopardize the safety of the user, but also cancel all warranty and liability agreements.



Expansion cards with electrostatically sensitive devices (ESD) may be marked with this sticker.



CAUTION: Hot surface. Do not touch.

When opening the device or handling modules fitted with ESD, please observe the following instructions, which pertain to all electrostatic sensitive devices (ESDs):

- Always use the antistatic kit.
- Statically discharge yourself, for example by touching an earthed object (such as a heat radiator) before beginning to work with ESD-labeled components.
- Likewise, all equipment and tools used in working with such components must be free of static charge.
- Pull the mains plug before inserting or removing such components.
- Only handle such components by their edges.
- Never touch any terminal pins of the strip conductors on such components.

1.7 Safety Notes

The BEETLE A Family conforms to the current safety standards for data processing equipment.

- If this device is taken from a cold environment into the operating room, moisture condensation may form. The device must be absolutely dry before being put into service; an acclimatization period of at least two hours must therefore be observed.
- This device is equipped with a safety-tested power cable and may be connected only to a prescribed grounded-contact power socket.
- When setting up the device, ensure that the power socket on the device and the grounded-contact power socket are easily accessible.
- Whenever work of any kind is done on the device, as well as when data cables are plugged and/or unplugged, the device must be completely disconnected from the line voltage. To do so, turn the device off and unplug the power cord.
- To disconnect the device from the supply voltage completely, switch off the device and disconnect the power plug of the system.
- Never plug in or unplug data communication lines during thunderstorms.
- Protect devices from vibrations, dust, moisture and heat.
- Always dispose of used parts, such as batteries, in an environmentally safe manner.
- In emergencies (e.g. damaged housing or damaged power cable, penetration by liquids or foreign bodies), the device must be switched off immediately, the power plug disconnected and the Customer Service of Diebold Nixdorf or your dealer must be notified.
- Your BEETLE A Family system is the result of modern technical innovation. So please see for according structural and technical surroundings to guarantee a faultless and efficient work of your BEETLE A Family. Therefore, you should connect your BEETLE A Family, or other IT-devices only to power supply systems with separately guided protective earth conductor (PE). This kind of electricity system is known as TN-S network. Do not use PEN conductors!
- Please also observe the recommendations of the norm DIN VDE 0100, Part 540, Appendix C2 as well as EN50174-2, §5.4.3. Thus you can help to avoid possible malfunctions.
- Only use the storage medium recommended or approved by Diebold Nixdorf.
- This equipment is not suitable for use in locations where children are likely to be present.
- "CAUTION: Risk of Explosion if Battery is replaced by an Incorrect Type. Dispose of Used Batteries According to the Instructions." / "ATTENTION: Risque d'explosion si la batterie est remplacée par un type incorrect. Mettre au rebut les batteries usagées selon les instructions."
- Please avoid extreme conditions, such as:
 - high or low extreme temperatures that a battery can be subjected to during use, storage or transportation.
 - low air pressure at high altitude.
- Replacement of a battery with an incorrect type can cause an explosion.
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery can result in an explosion.

- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

2 Supplier's Declaration of Conformity

Product Description: POS Terminal

Model: BEETLE A Family

Party issuing Supplier's Declaration of Conformity

Diebold Nixdorf Singapore PTE. LTD.

30A Kallang Place

#04-01

Singapore 339213

Phone: +65 6747 3828

Responsible Party – U.S. Contact Information

Diebold Nixdorf

5995 Mayfair Road

N. Canton, OH 44720 / USA

Phone: +1 330 490 5049

FCC Compliance Statement (for products subject to Part 15)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

3 Introduction

The BEETLE A Family belongs to a new generation of the BEETLE all-in-one family to meet the demands for slim-look and bezel with narrower borders. It features the new Whiskey Lake U SOC along with other newer technologies such as USB Type C.

3.1 About this manual

This documentation is intended to help you to work with the BEETLE A Family system and to serve as a reference work. The detailed table of contents will help you find the desired information quickly and easily.

	WARNING
	This symbol is used for warnings.

	NOTE
	Notes in this manual are marked by this symbol.

The type and scope of application programs depend on the customer's own selection; therefore, software will not be discussed further in this manual.

3.2 Care of the BEETLE A Family

Clean your system's housing at regular intervals with a dry, lint-free cloth. If this does not suffice please use a suitable plastic-surface cleaner which you can order from Diebold Nixdorf.

For more information about cleaning read the chapter "Projective Capacitive Touch Screen". When cleaning always make sure that the power plug is disconnected and that no liquid finds its way into the device.

3.3 Recycling the BEETLE A Family

Environmental protection does not begin when the time has come to dispose of the BEETLE A Family; it begins with the manufacturer. This product was designed according to our internal norm "Environmental conscious product design and development".

The system is manufactured without the use of CFC and CHC and is produced mainly from reusable components and materials.

Please do not stick labels onto plastic case parts. This would help us to reuse components and material.

But there are still some parts that are not reusable. Diebold Nixdorf guarantees the environmentally safe disposal of these parts in a Recycling Center, which is certified pursuant to ISO 9001 and ISO 14001.

You can protect our environment by only switching on your equipment when it is actually needed. If possible, even avoid the stand-by-mode as this wastes energy, too. Also switch your equipment off when you take a longer break or finish your work.

Please contact your competent branch or the Recycling Center Paderborn (for European countries) for information on how to return and reuse devices and disposable materials under the following mail address.

Email: info@dieboldnixdorf.com or on the internet.

3.4 Warranty

In general, damages due to

- improper or insufficient maintenance,
- improper use of the product or unauthorized modifications of the product,
- inadequate location or surroundings

will not be covered by the warranty.

For further information on the stipulation consult your contract.

All parts of the product which are subject to wear and tear are not included in the warranty engagement. For detailed warranty arrangements please consult your contract documents.

Please order *spare parts* at the Diebold Nixdorf customer service.

3.5 Lithium Battery

	 WARNING Incorrect replacement of the Lithium Battery may lead to a risk of explosion The end user must replace the lithium battery only by identical batteries or types recommended by Diebold Nixdorf. Do not throw Lithium Batteries into the trash can. It must be disposed of in accordance with local regulations concerning special waste. Make sure that you insert the Battery the right way round. The plus pole must be on top.
	 WARNING Always make sure that the system is switched off and the power cable is disconnected from the system before you replace the battery.

3.6 Unpacking and Checking the Delivery Unit

Unpack the parts and check to see whether the delivery matches the information on the delivery note. The delivery comprises the respective screen module. Data cables, necessary for operation, can be ordered separately. If damage has occurred during shipping or if the package contents do not match the delivery note, immediately inform your Diebold Nixdorf sales outlet.

Transport the device only in its original packaging (to protect it against impact and shock).

4 Basic settings

The BEETLE A Family is configured to your order. Add-on peripheral devices, for example the magnetic swipe card reader (MSR), are delivered together with the system as an assembled unit.

4.1 Components

The BEETLE A Family comes with a 15W or 35W of the following processor options with configurable memory and SSD options:

4.1.1 Processor Type

Whiskey Lake (Sx-motherboard) 15W Processor Options:

- Celeron 4305UE
- Core i3-8145UE
- Core i5-8365UE

Coffee Lake (R3/R4 motherboard) 35W Processor Options:

- Celeron G4900T
- Core i3-9100TE
- Core i5-9500TE

4.1.2 Memory Options

1. DDR4 1866/2133/2400 MT/s SODIMM up to 16GB

4.1.3 M.2 SSD Options

1. 128GB
2. 256GB
3. 512GB
4. 1TB

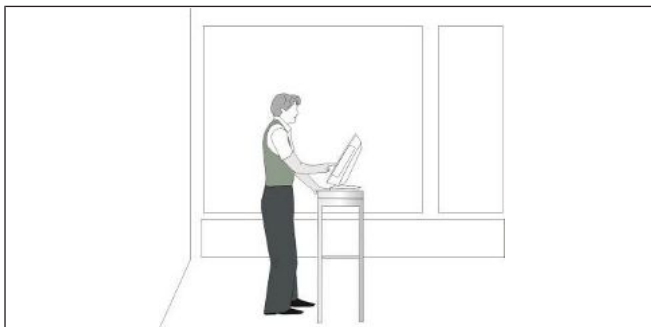
5 Setting Up the Device

The BEETLE A Family was developed for an in-house installation. The devices are designed to be mounted on a stand (desktop version), or on the wall (wall mount version).

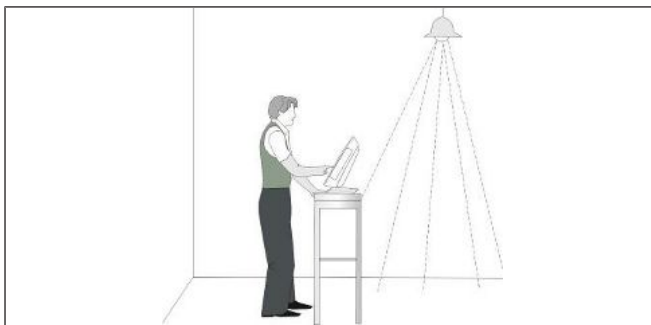
Set up the BEETLE A Family system where it will not be exposed to extreme environmental conditions. Protect the device from vibrations, dust, moisture, heat and strong magnetic fields.

5.1 Ergonomic Terminal Workplace

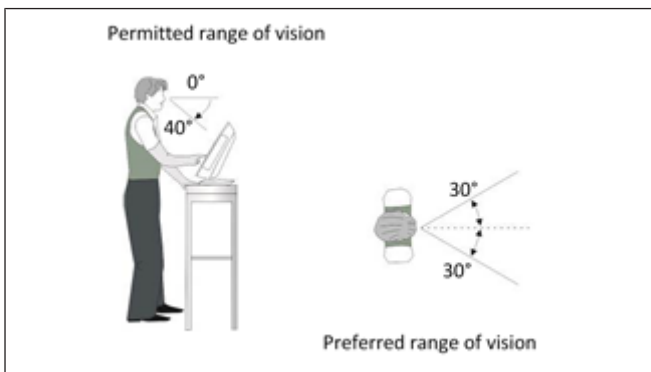
Please observe the following when setting up your terminal workplace:



1. Avoid direct glaring and reflective glaring. Use the screen only in a controlled luminance surrounding.
2. Install the device with a viewing direction that is parallel to the windows.



3. Avoid reflective glaring caused by electric light sources.



4. Position the screen within a preferred and permitted range of vision, so that you can look onto the screen from above.

6 Overview

6.1 Front View with Stand

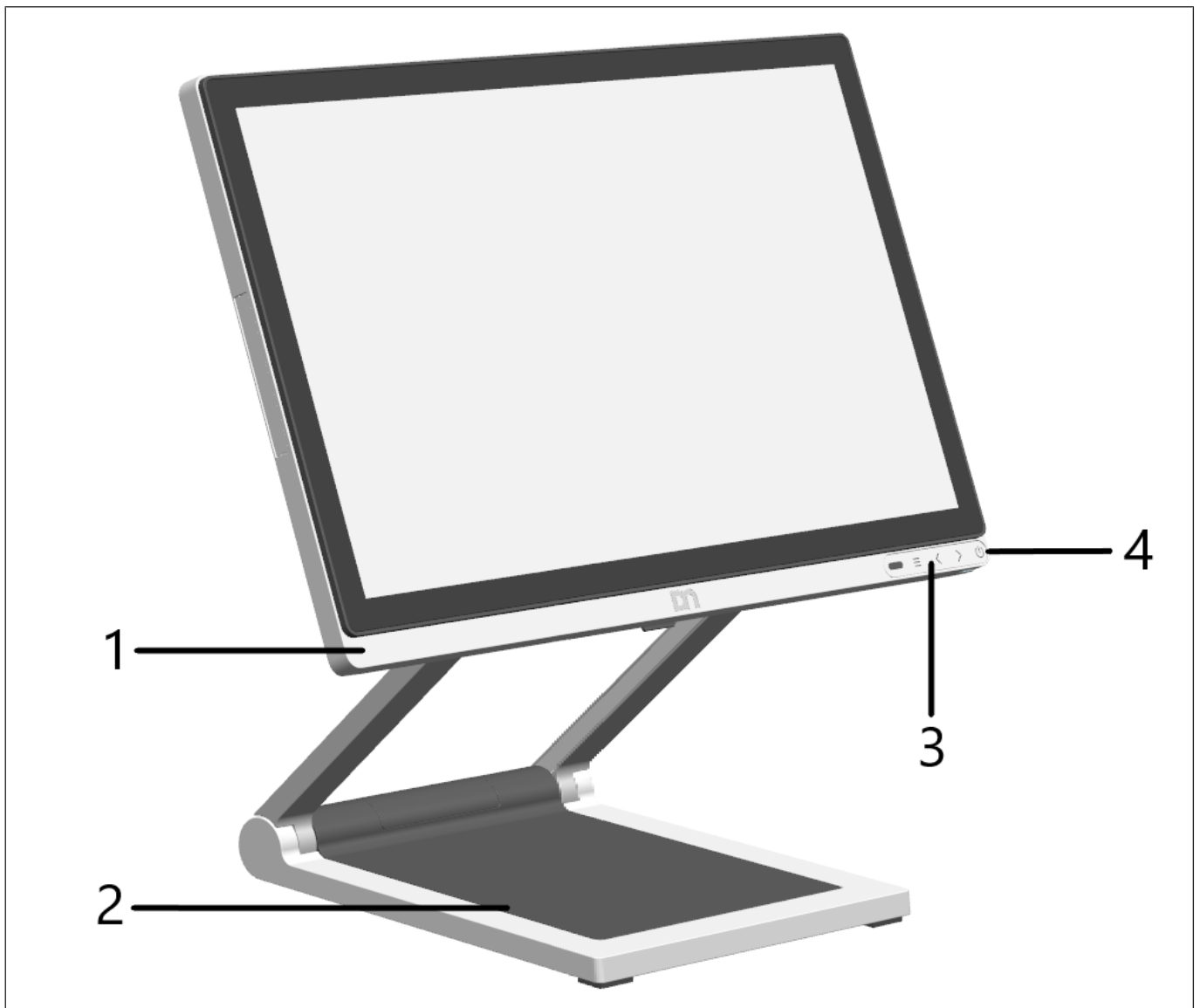


Figure 6-1: BEETLE A Family (front view)

1	BEETLE A Family	2	Desktop Stand
3	Touch buttons and Activities Indicator	4	Power status indicator

6.2 Back View with Stand

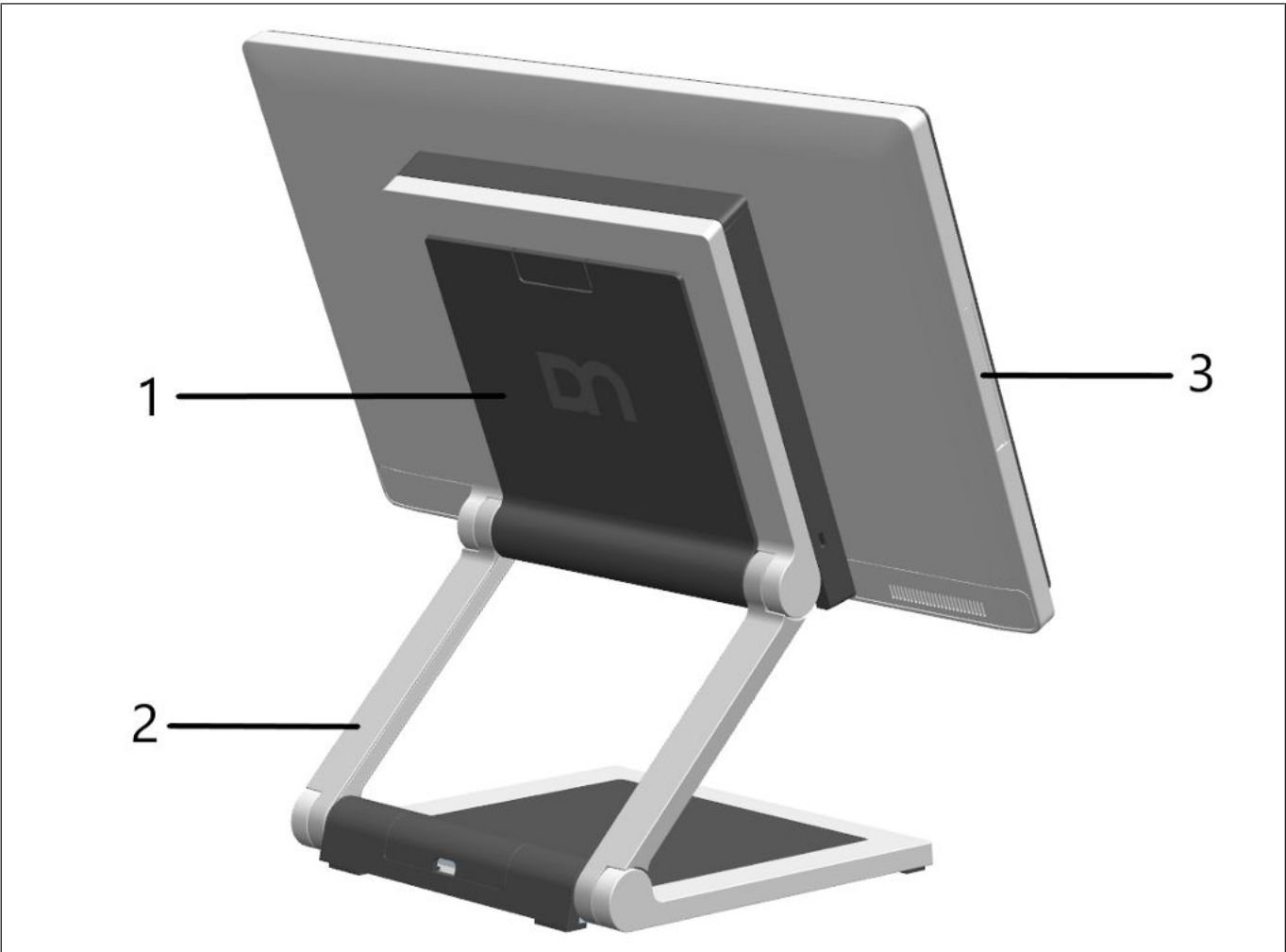


Figure 6-2: BEETLE A Family (back view)

1	VESA mount cover	2	Hinge
3	Side-attached peripheral connection cover		

6.3 AC Power Adapter

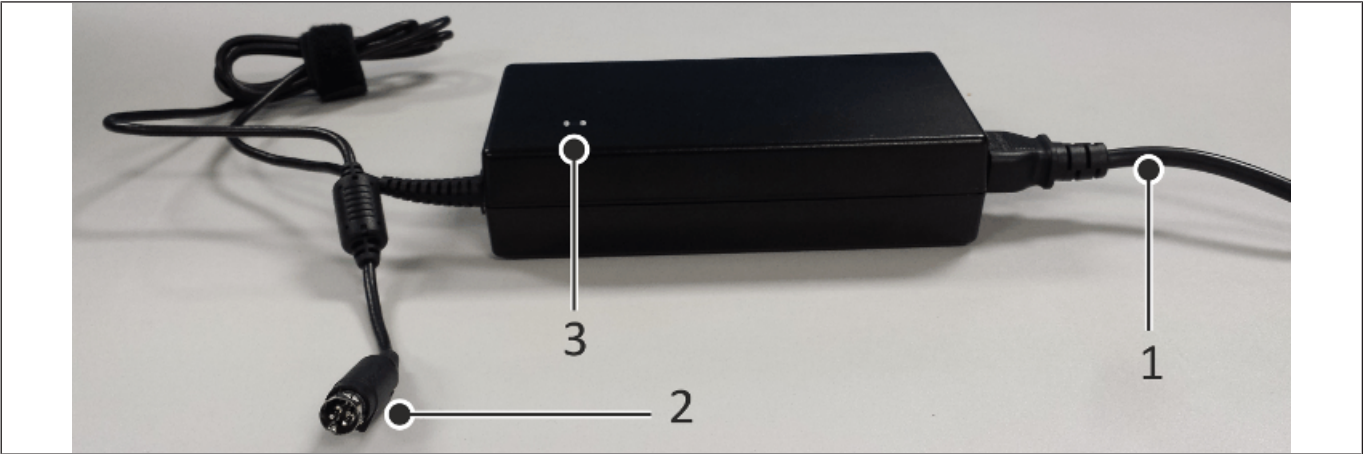


Figure 6-3: BEETLE A Family AC power adapter

1	AC Power Cord	2	DC Power Out
3	Power Indicator		

The external power supply is applicable for common line voltage.
It automatically adjusts itself to the particular voltage.

6.4 Front Panel

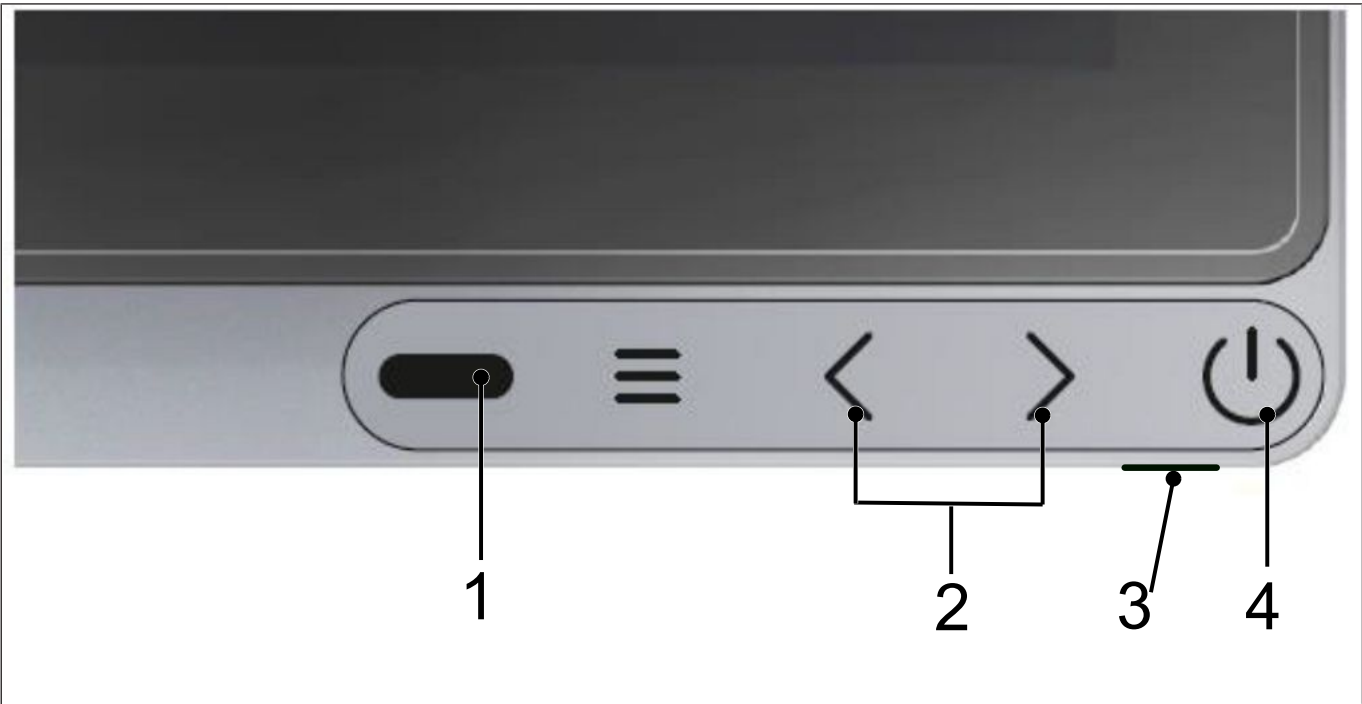


Figure 6-4: BEETLE A Family front panel

1	- Activity Indicator • LED Off : No activity • LED Green Blinking: Activity as configured in CMOS • LED Amber: POST Code (refer to BEETLE A Family Motherboard Manual or BEETLE A Family User Manual) • LED Red Blinking: Error detected	2	- Brightness buttons • LED White Off : Off/AC applied • LED White On : Upon 1st touch and subsequent touch for normal brightness control
3	- Mechanical Power Button • Single Press : On/Off	4	Power Status Indicator / Virtual Touch Button • LED White Off : Off/AC not applied • LED White On: Active/Operating • LED White Dim: Soft-Off • LED White Blinking: Suspend to RAM/ Standby

7 Projected Capacitive Touch Screen

7.1 General Information

The use of projected-capacitive touch screens has all the benefits a normal capacitive touch screen has:

- fast processing of touch information
- high sensitivity (use with hands, conductive pencils and also with thin gloves)
- high resolution
- improved legibility and display brightness due to optimal light transmission
- Anti-glare-surface

In addition the technology of projected-capacitive touch screens is characterized by significant higher robustness and stability, because the active touch surface – different from common capacitive touch screens which were used until now - is located on the back side of the touch screen. Thus the active touch surface is not touched directly anymore and therefore will not wear off by normal use. As most of the surface contaminations do not cause an interference of the touch screen, this technology can be used in public or under severe environmental conditions.

7.2 Instructions for Using the Touch Screen

The touch screen responds to the lightest touches. The touch with only one finger is like the use of the left mouse button. The use of the touch screen with two fingers generates a zoom if the fingers are brought together or pulled apart. With a circular motion of the fingers the element on the display can be rotated. This function must be supported by either the operating system or by the application.

7.3 Cleaning Instructions

Always turn off the system before cleaning.

	 WARNING The glass surface of your Touch Screen should be cleaned with a mild, abrasive free, commercially available glass cleaning product. All pH neutral materials (pH 6 to 8) are good for cleaning. Cleaners with pH values 9 to 10 are not recommended. Cleaning with water and isopropyl alcohol is possible as well. Do not use solvents containing acetic acid. Use a soft, fine-meshed cloth to clean the surface. Dampen the cloth slightly and then clean the screen.
---	--

	NOTE A wrong maintenance may cause damages to the screen, which are not covered by warranty.
---	---

8 Planning the Installation

This chapter provides you with the information you need to prepare for the installation of the system.

8.1 Dimensions

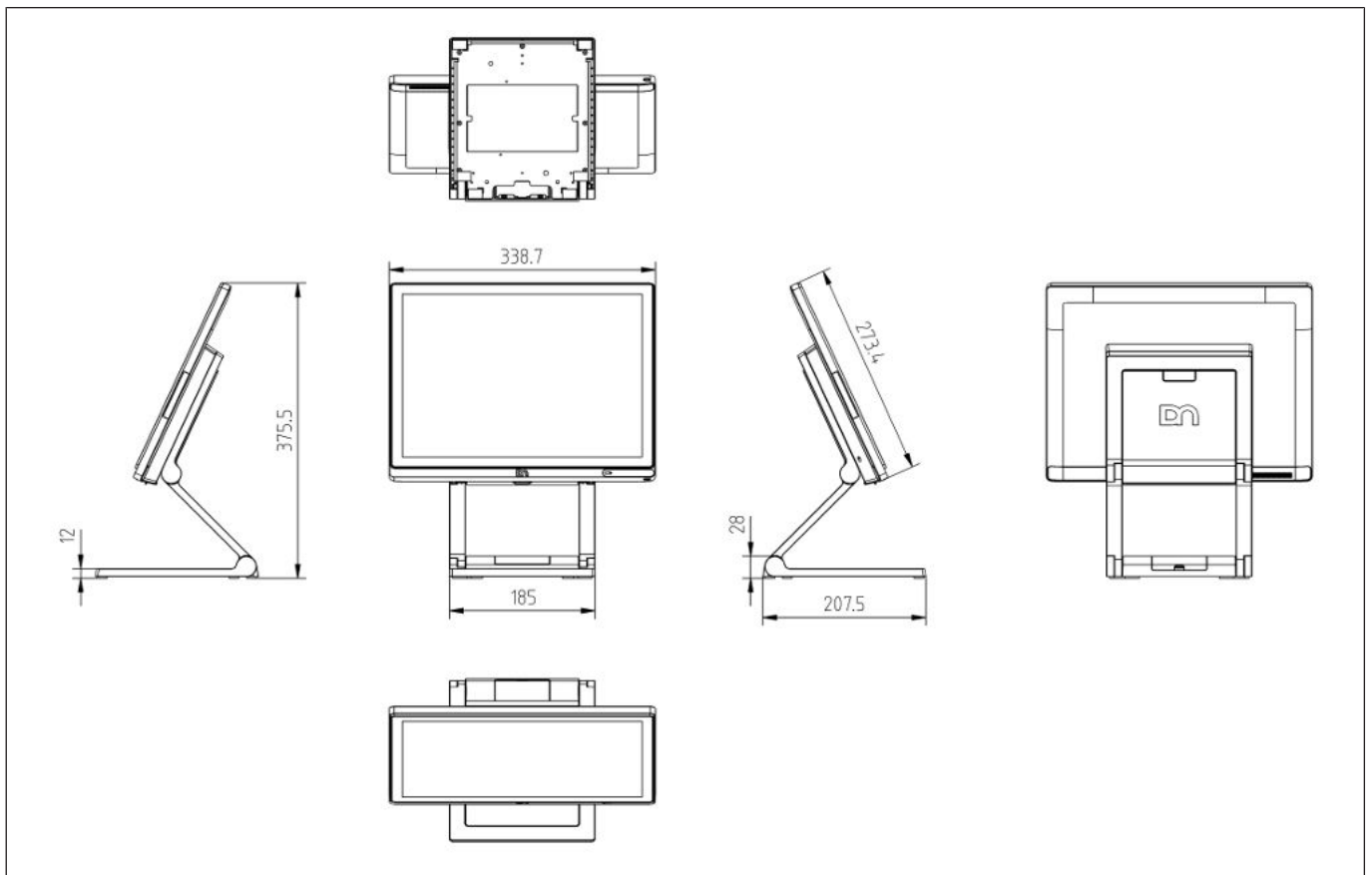
Please refer to the drawings below for dimensions of the desktop and wall mount versions. All dimensions are specified in millimetres. The views of the systems are not drawn to scale.

8.2 Desktop version

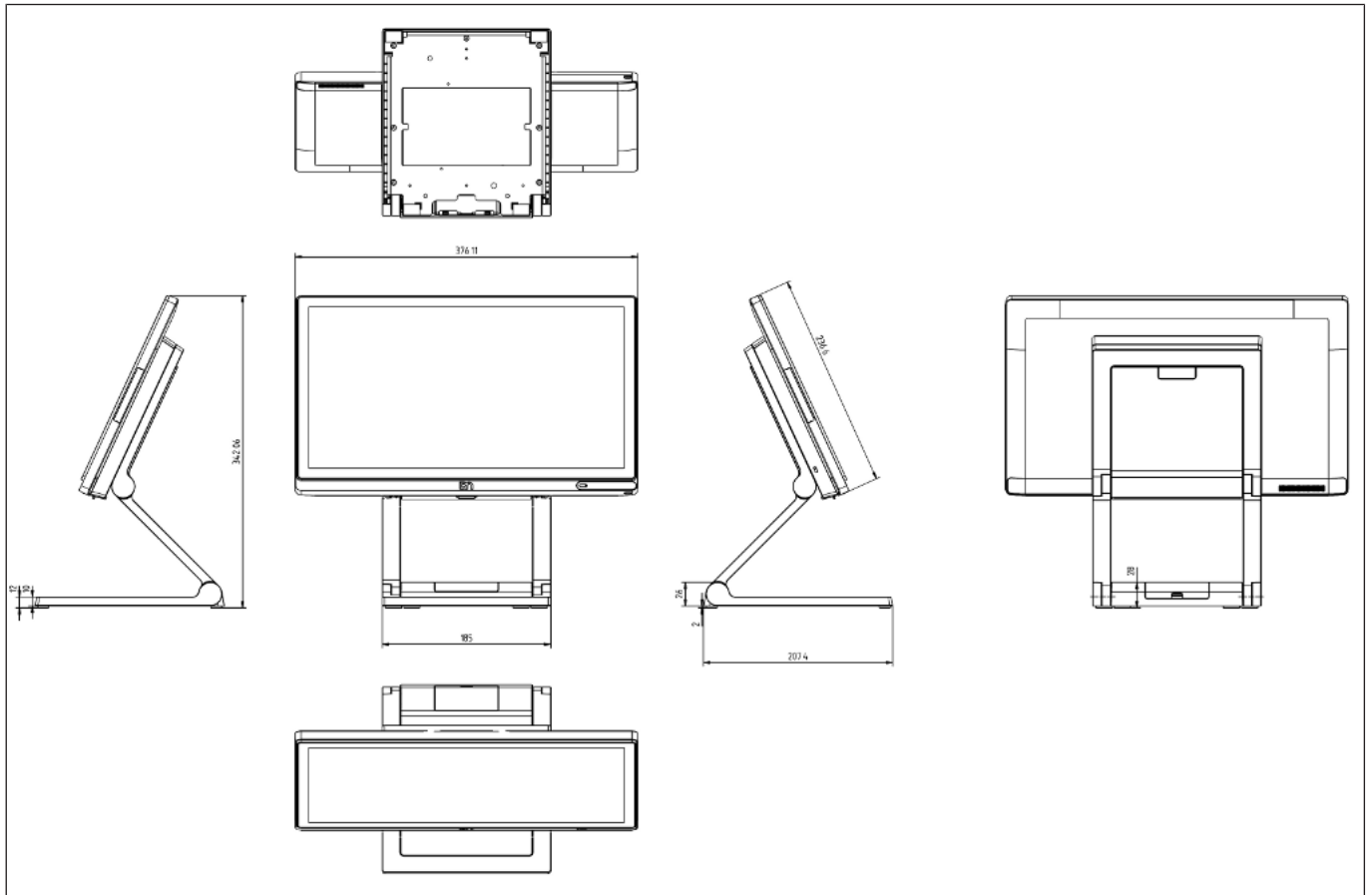
8.2.1 Desktop stand standard

8.2.1.1 Whiskey Lake (Sx-motherboard)

15-inch display

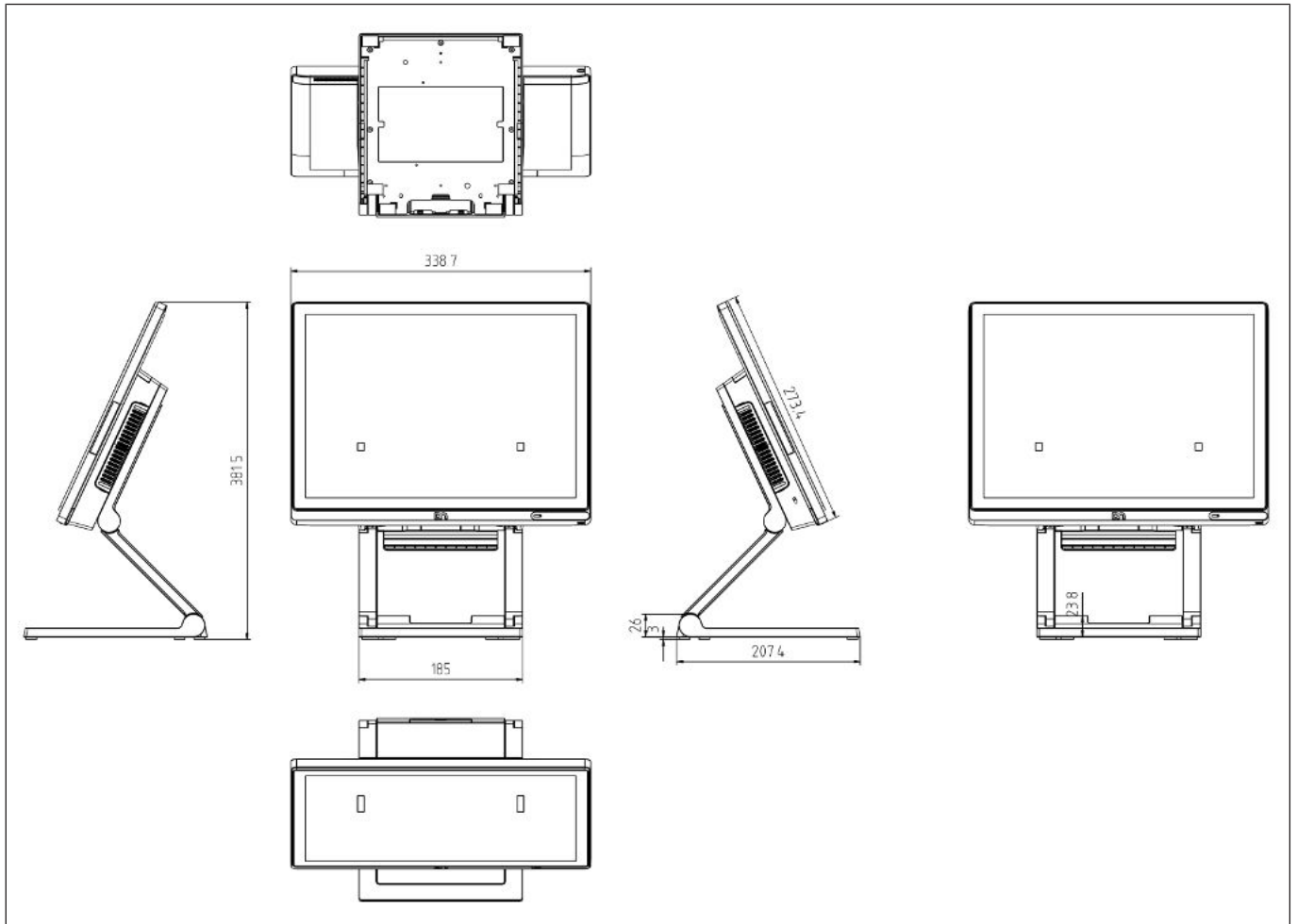


15.6-inch display

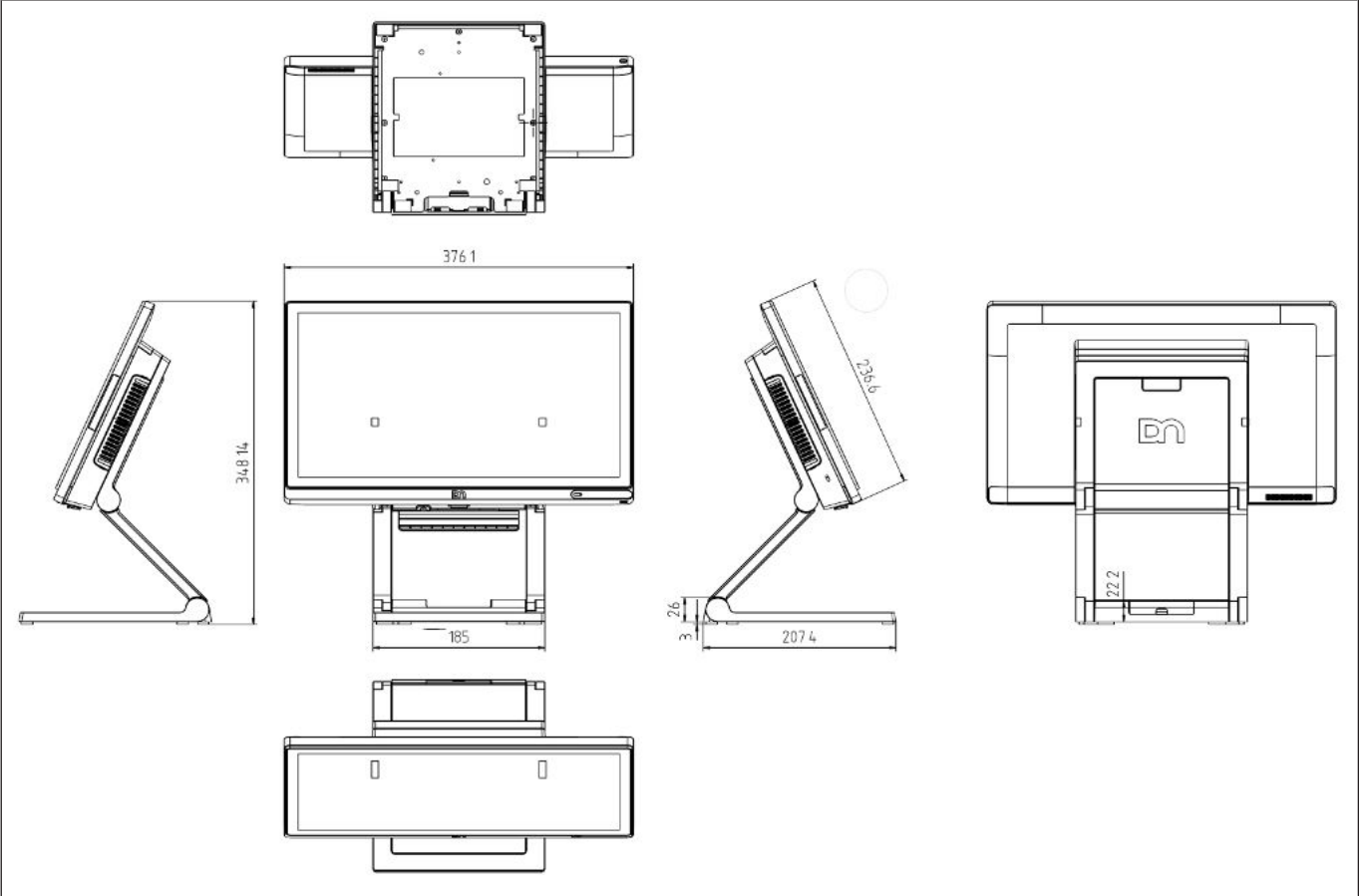


8.2.1.2 Coffee Lake (R3/R4 motherboard)

15-inch display



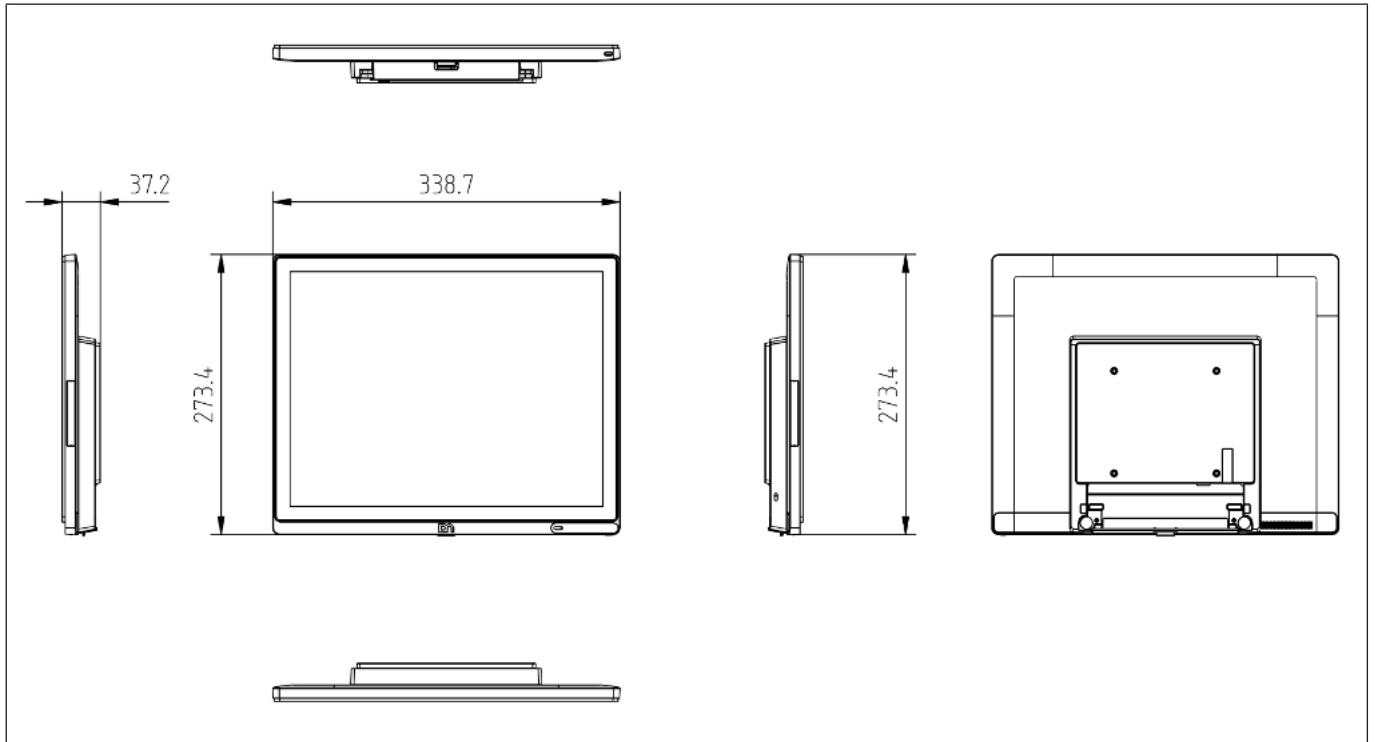
15.6-inch display



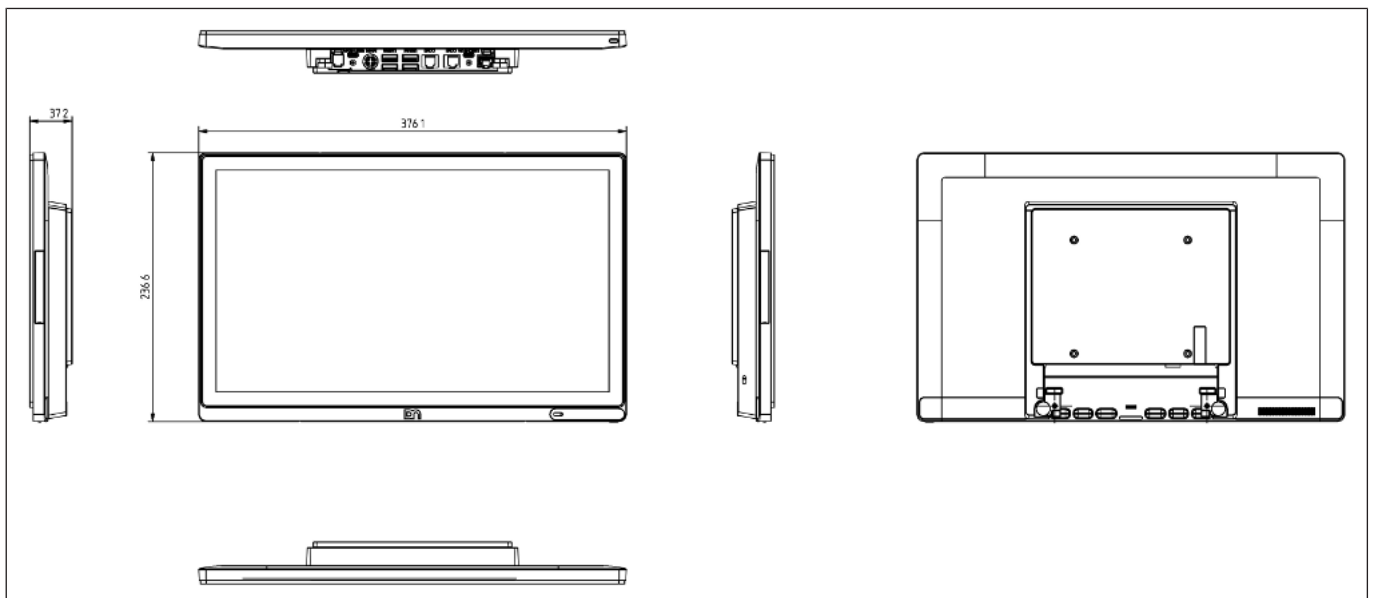
8.2.2 Wall mount version

8.2.2.1 Whiskey Lake (Sx-motherboard)

15-inch display

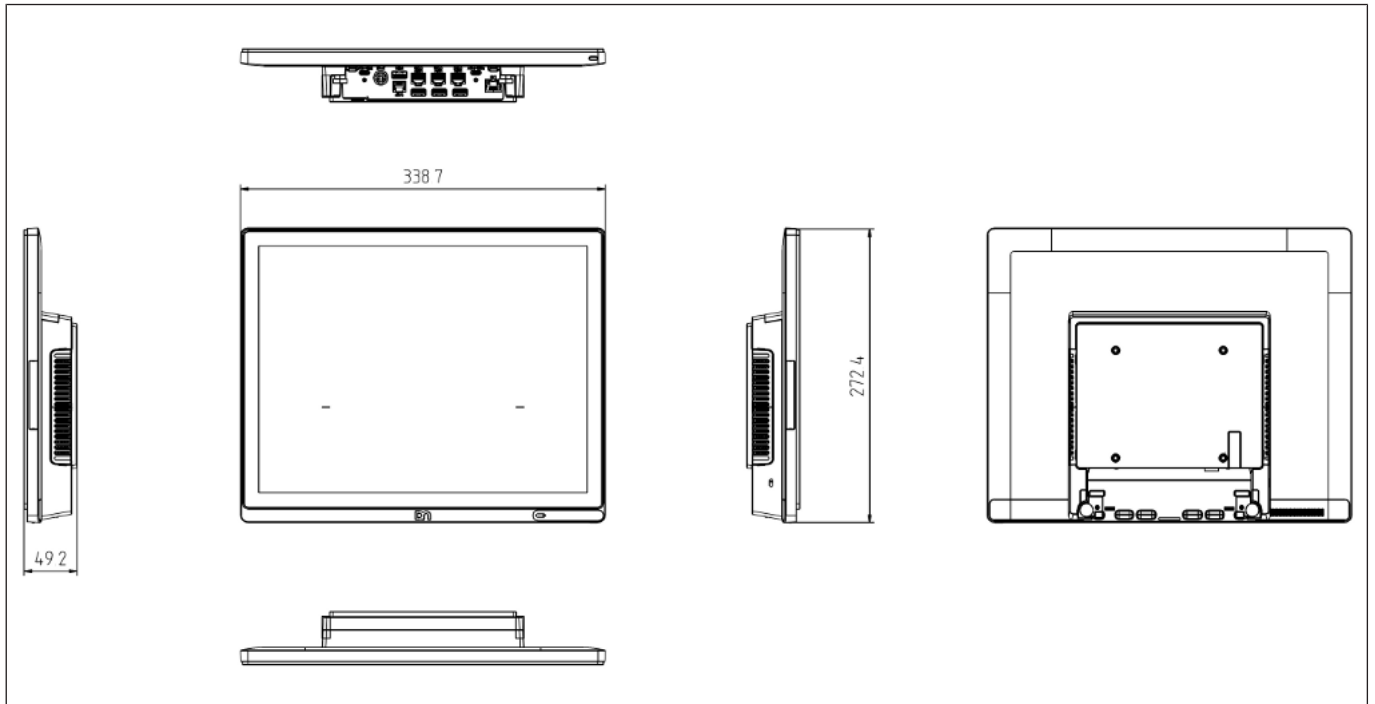


15.6-inch display

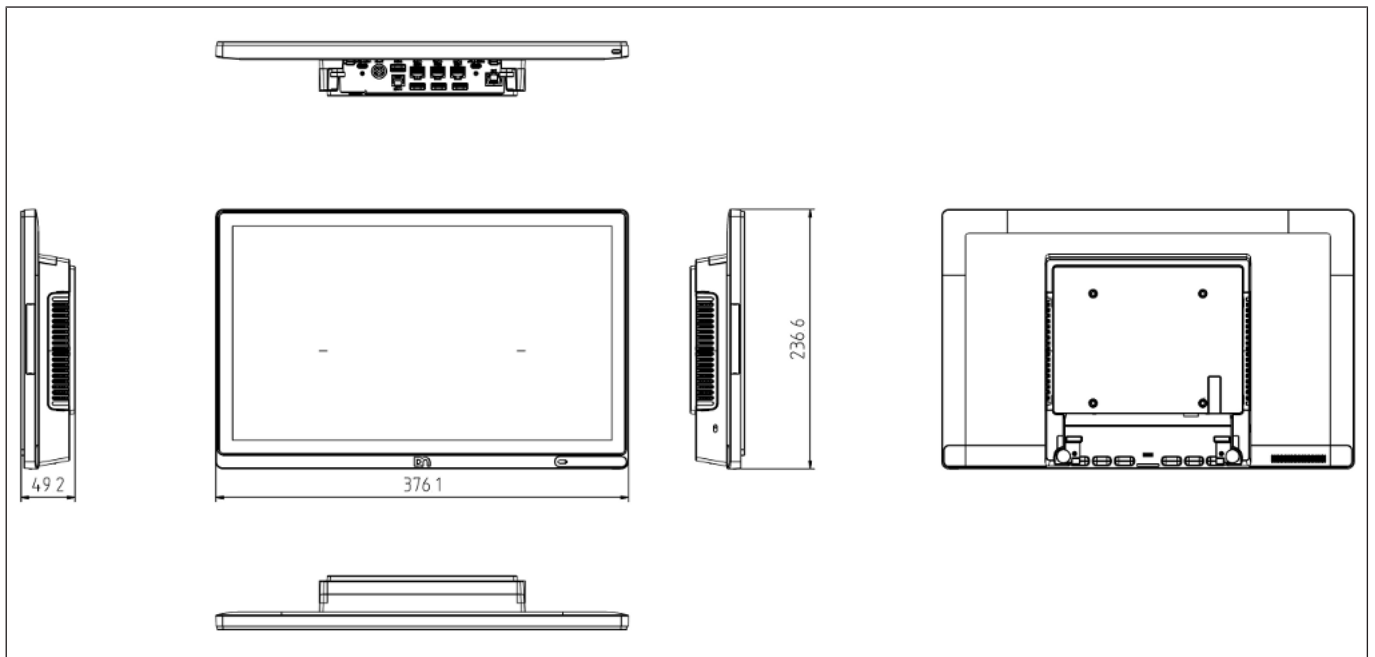


8.2.2.2 Coffee Lake (R3/R4 motherboard)

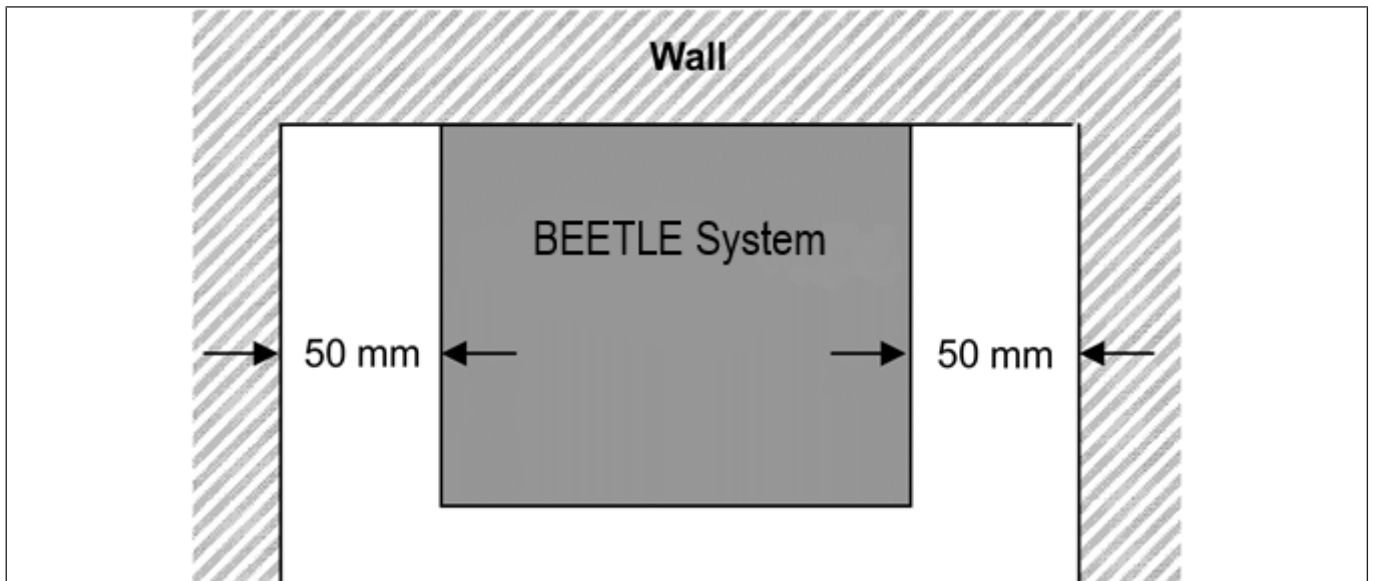
15-inch display



15.6-inch display



8.3 Required operation space



WARNING

Maintain at least 50 mm from the side of the system to ensure proper ventilation during the operation of the system.

8.4 Installation site requirements

8.4.1 Desktop version

When selecting the installation site, ensure that:

- The area is flat leveled.
- The system to be installed on a table surface and not on a floor.

8.4.2 Wall mount version

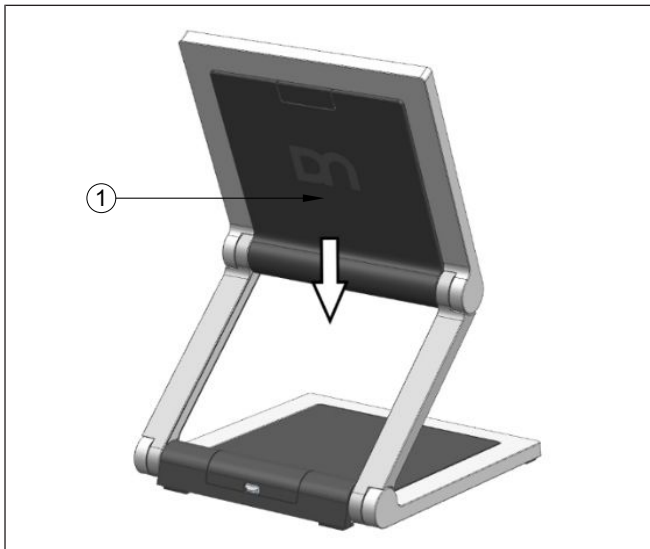
- To reduce the risk that someone may accidentally walk into the system, location such as walkway areas, hallways areas or crowded areas are not recommended.
- Make sure that all applicable building and electric codes and accessibility requirements are followed.
- The mounting area must have adequate viewing area and ventilation, as well as access to an AC power outlet.
- The mounting method must be able to support the combined weight of the system and the suspended weight of all cables attached to the system.
- The system must be mounted to a solid concrete or brick wall with flat smooth surface.

9 Installation to a stand

Take the stand and the monitor out of the packaging. For installation you will need a Torx screwdriver to loosen and tighten the Torx screws.

9.1 Installing system to the stand (standard)

9.1.1 Preparing the stand



1. Remove the VESA cover by sliding it downwards (indicated by arrow).



NOTE

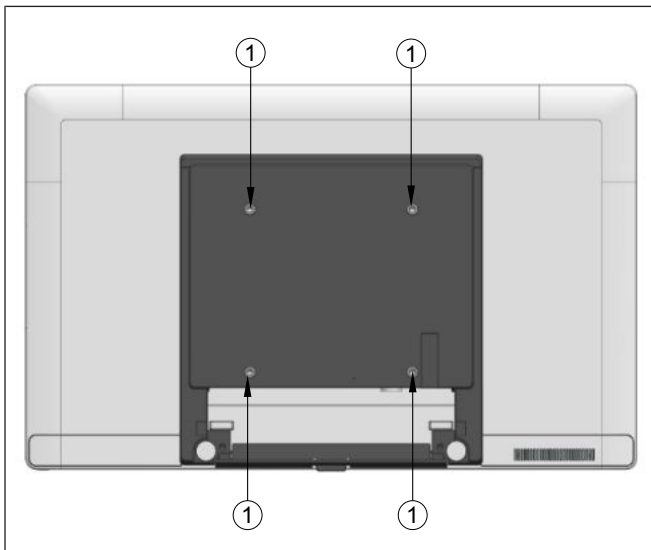
*Observe the safety precaution mentioned on the next page when you remove the back cover of stand.



⚠ WARNING

To avoid damage to the back cover of the stand, be careful of how you would remove it.

9.1.2 Preparing the system

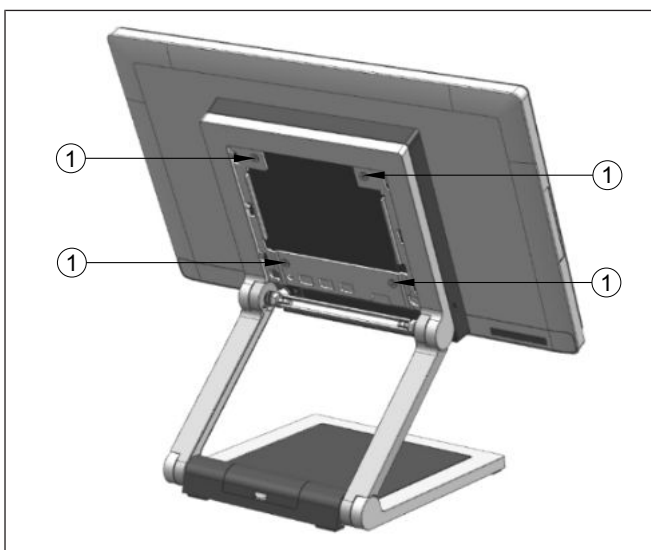


1. Place a piece of protection sheet on a flat surface e.g. a table.
2. Lay the display face down on the protection sheet.
3. Remove the 4 screws (1) that come with the BEETLE A Family.

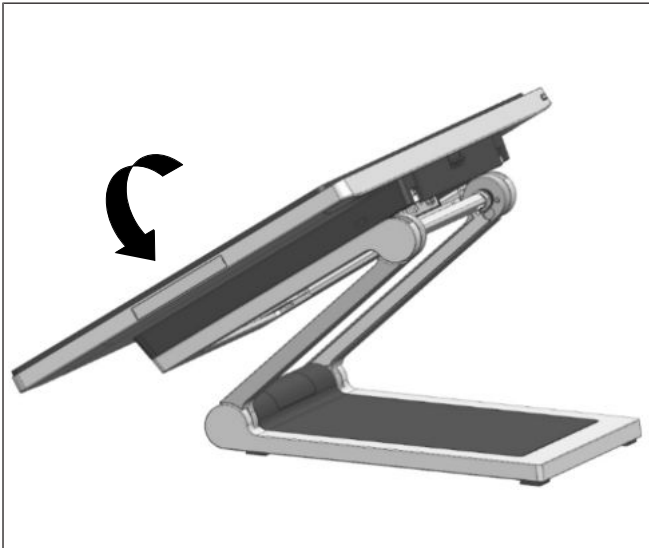
9.1.3 Installing system to the stand



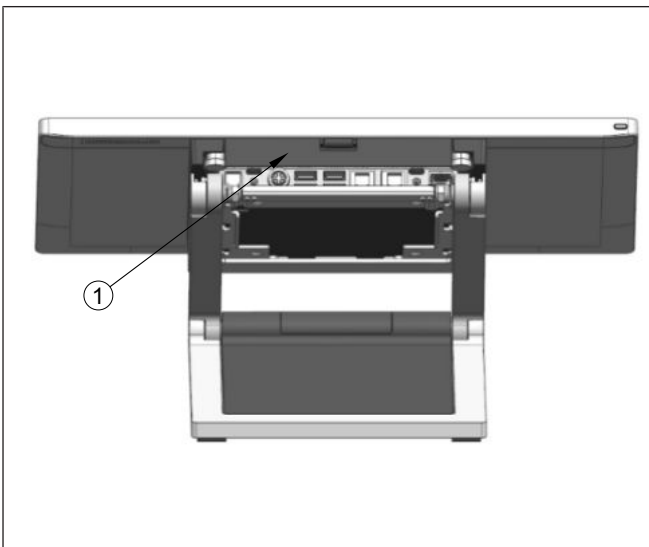
1. Fit the system on the stand while holding it in place.



2. Tighten the 4 M4x6 countersunk screws (1) (that came with the stand) to secure the system to the stand.



3. Tilt the system back to access the connector panel at the bottom of the system display.

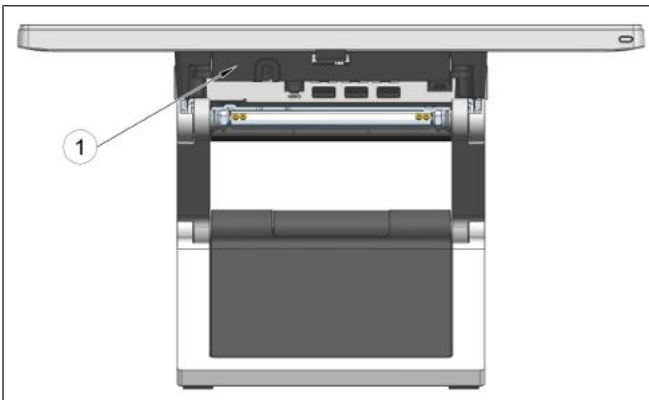


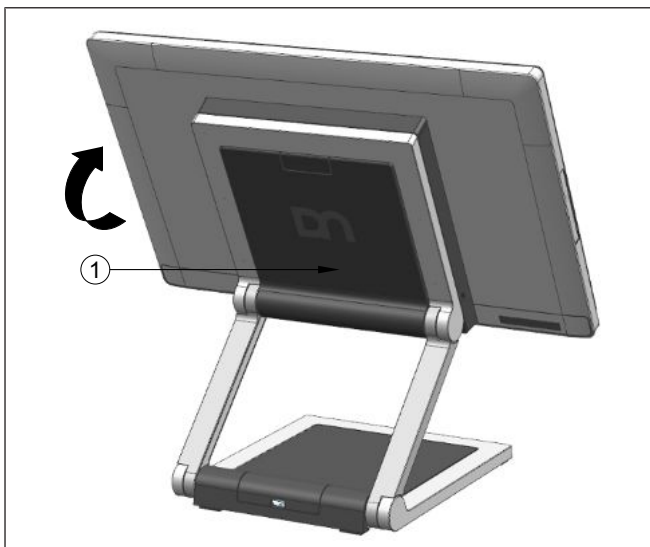
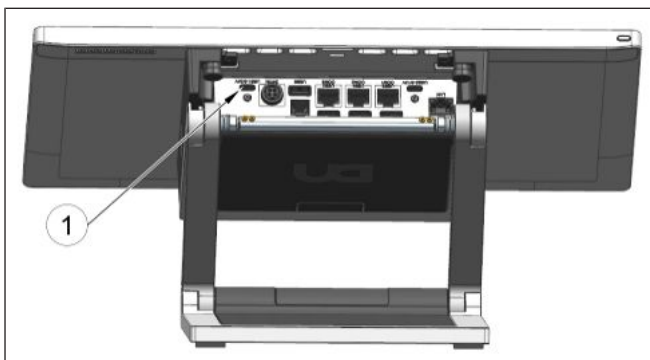
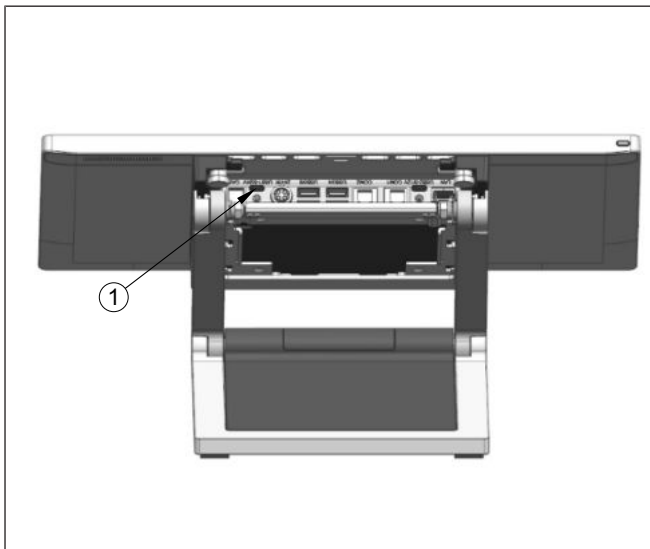
4. Remove the cable cover (1).



NOTE

(Left) — Whiskey Lake (Sx-motherboard) system
(Left, bottom) — Coffee Lake (R3/R4 motherboard) system





5. Plug the USB-C cable into the port indicated (1).
6. Replace the cable cover.



NOTE

(Left) — Whiskey Lake (Sx-motherboard) system
(Left, bottom) — Coffee Lake (R3/R4 motherboard) system

7. Tilt the system back to its operating position.
8. Replace the VESA cover (1) by pushing it upwards.

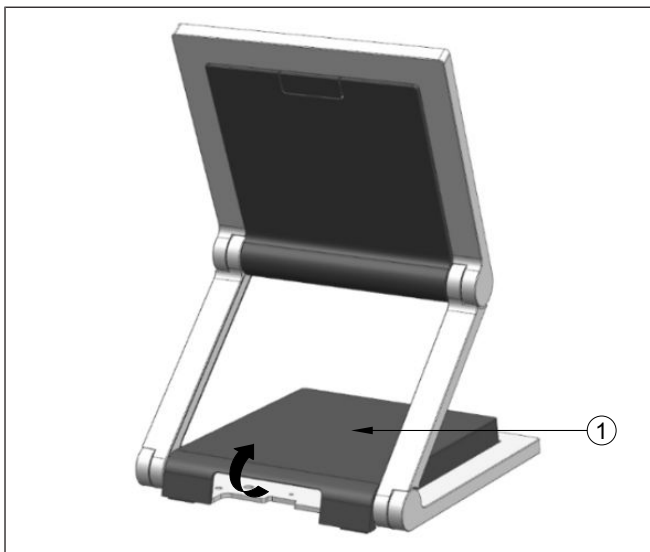


NOTE

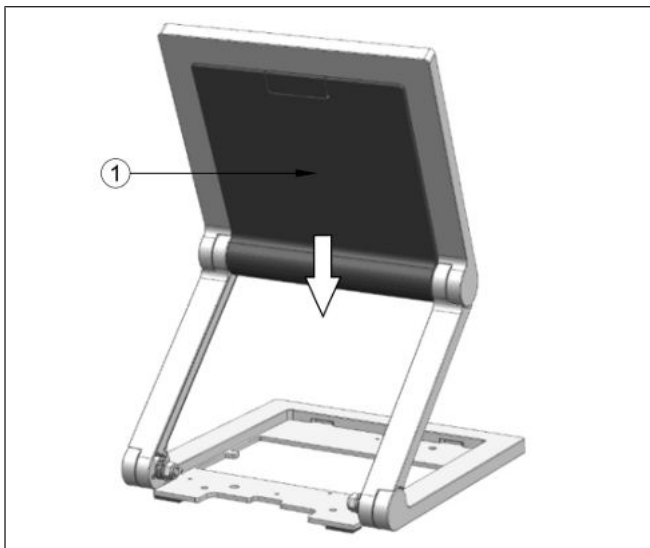
When uninstalling the stand, always make sure that all cables are disconnected.

9.2 Installing system to the stand (with I/O hub)

9.2.1 Preparing the stand



1. Remove the I/O Hub cover by pulling it up from the back.



2. Remove the VESA cover by sliding it downwards (indicated by arrow).



NOTE

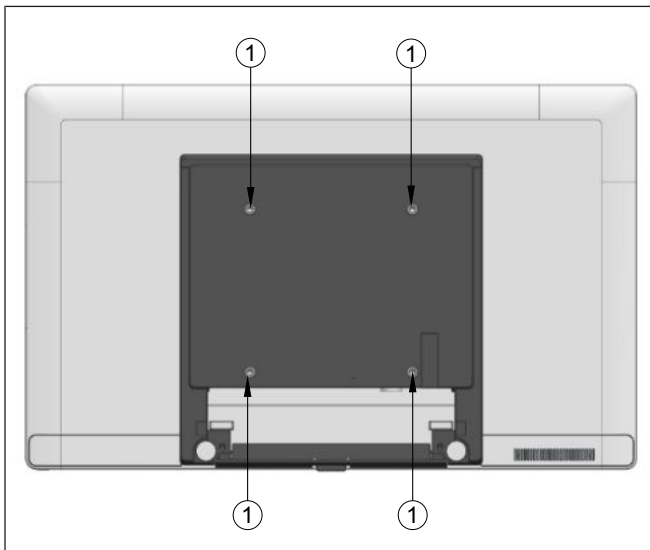
*Observe the safety precaution mentioned on the next page when you remove the back cover of stand.



⚠ WARNING

To avoid damage to the back cover of the stand, be careful of how you would remove it.

9.2.2 Preparing the system



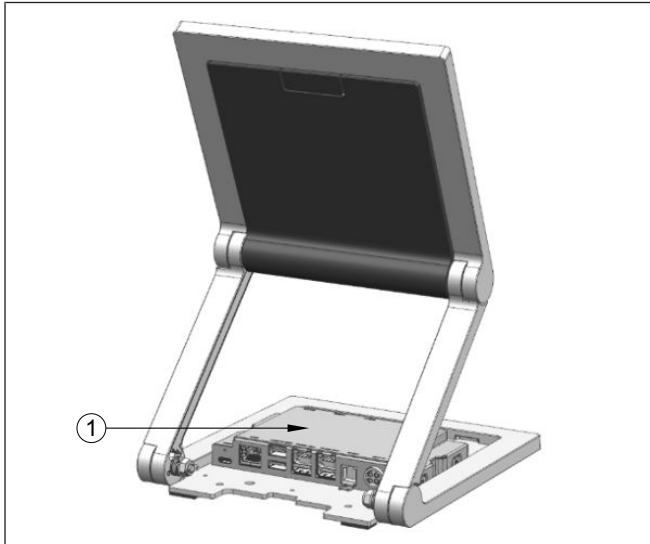
1. Place a piece of protection sheet on a flat surface e.g. a table.
2. Lay the display face down on the protection sheet.
3. Remove the 4 screws (1) that come with the BEETLE A Family.

9.2.3 Installing system to the stand

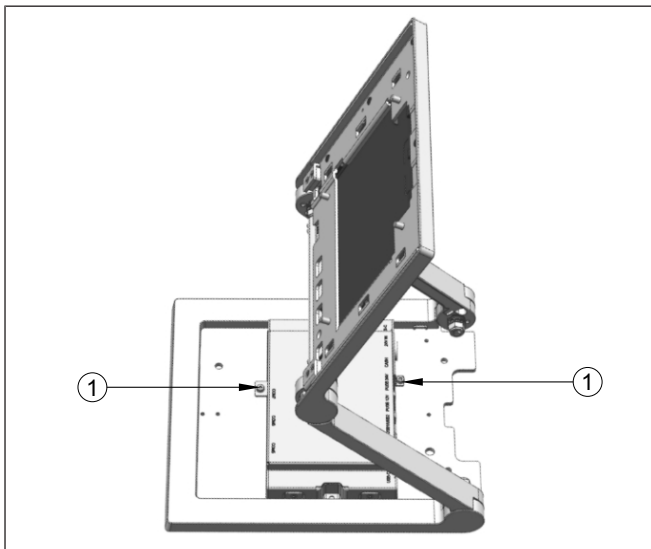


NOTE

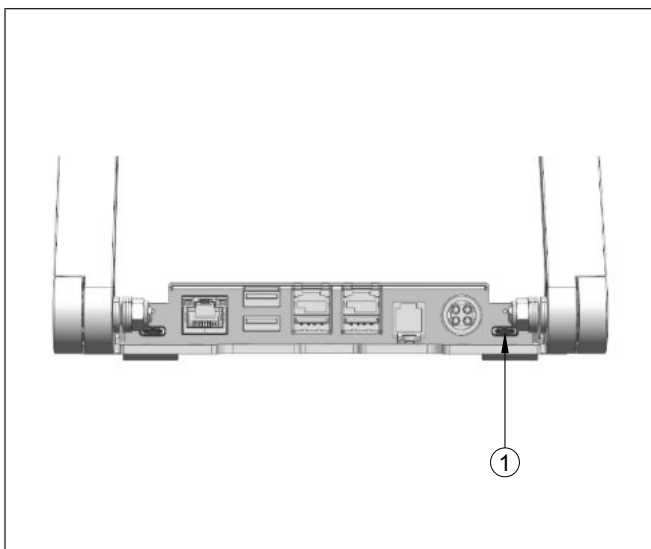
When installing the system to a stand with I/O Hub, install the I/O Hub before installing the system to ensure stability of the structure.



1. Fit the I/O Hub (1) into the base of the stand as illustrated.



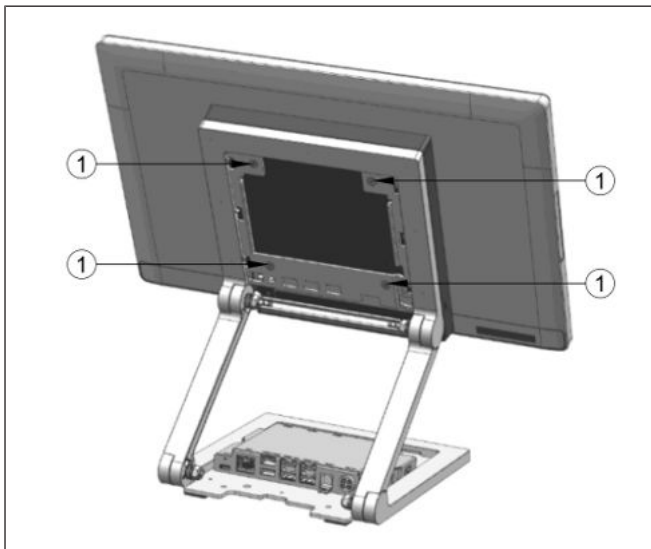
2. Secure the I/O Hub with the 2 M3x4 screws provided at the positions indicated (1).



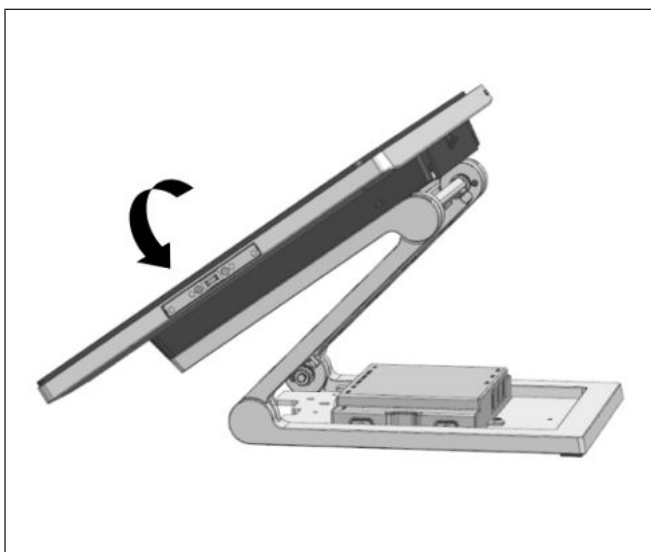
3. Connect the USB-C cable to the port indicated (1).



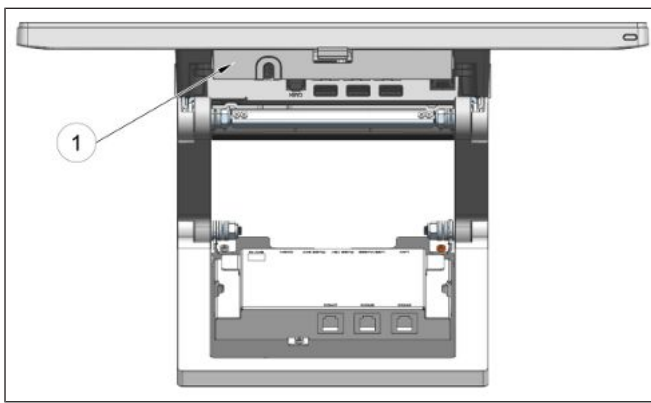
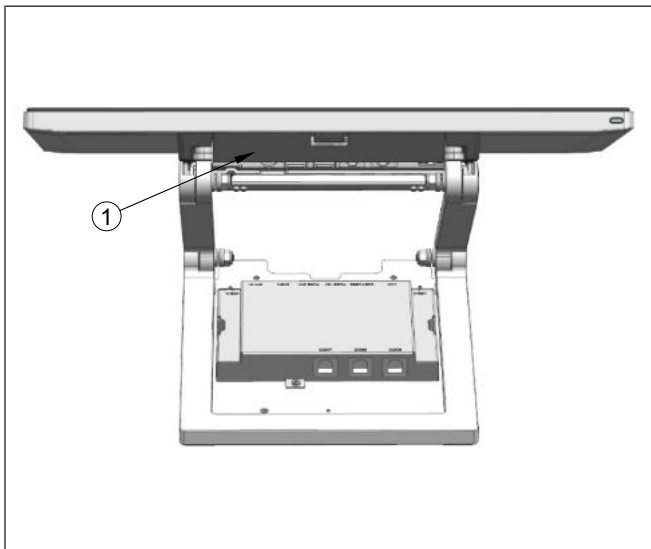
4. Then, fit the system on the stand while holding it in place.



5. Tighten the 4 M4x6 countersunk screws (1) (that came with the stand) to secure the system to the stand.



6. Tilt the system back to access the connector panel at the bottom of the system display.



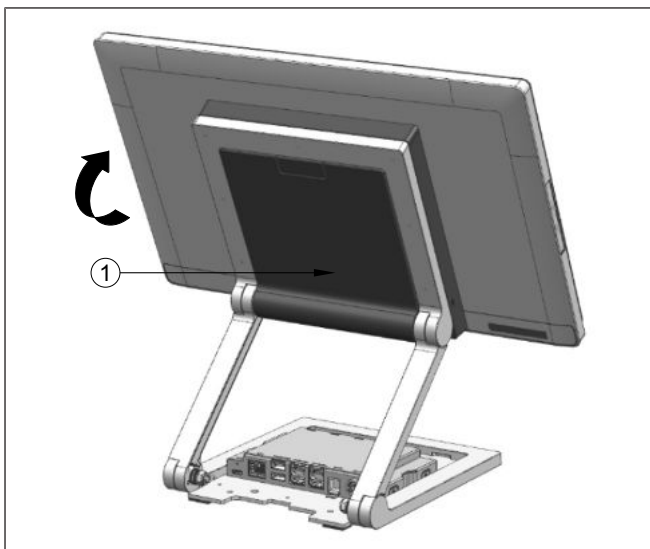
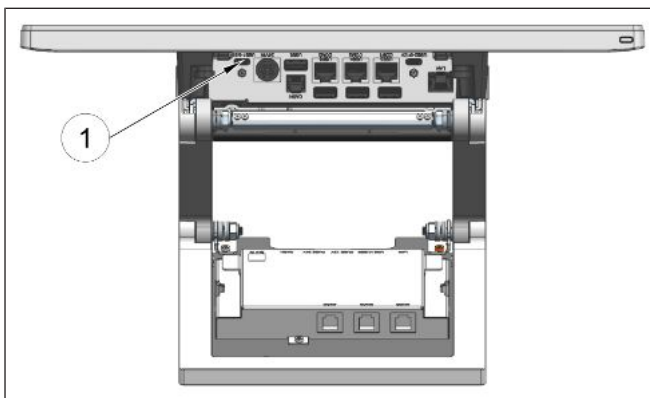
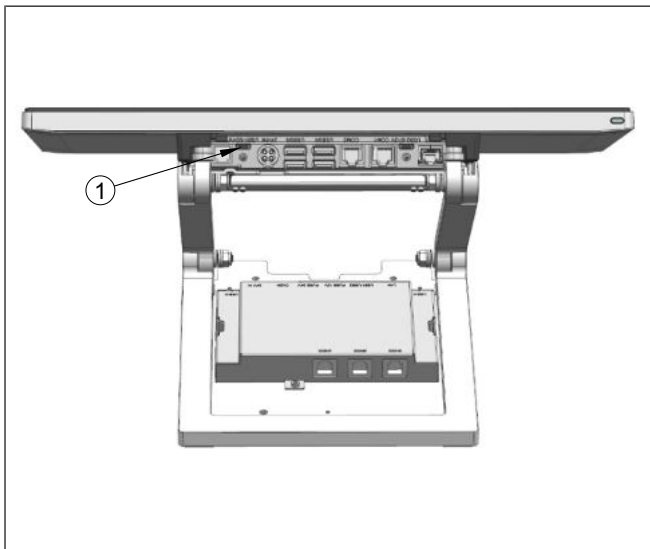
7. Remove the cable cover (1).



NOTE

(Left) — Whiskey Lake (Sx-motherboard) system

(Left, bottom) — Coffee Lake (R3/R4 motherboard) system



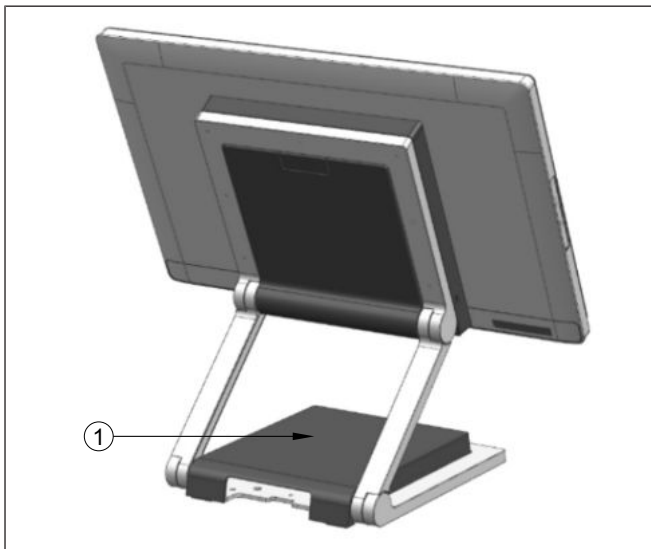
8. Plug the USB-C cable into the port indicated (1).
9. Replace the cable cover.



NOTE

(Left) — Whiskey Lake (Sx-motherboard) system
(Left, bottom) — Coffee Lake (R3/R4 motherboard) system

10. Tilt the system back to its operating position
11. Replace the VESA cover (1) by pushing it upwards.



12. Replace the cover of the I/O Hub (1) previously removed.

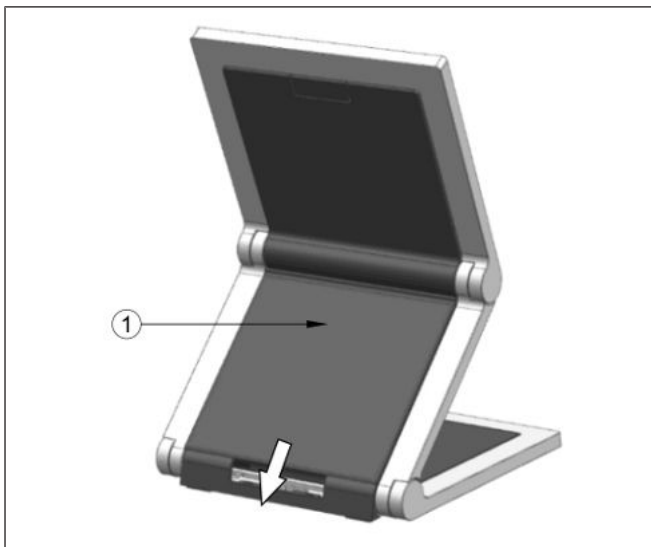


NOTE

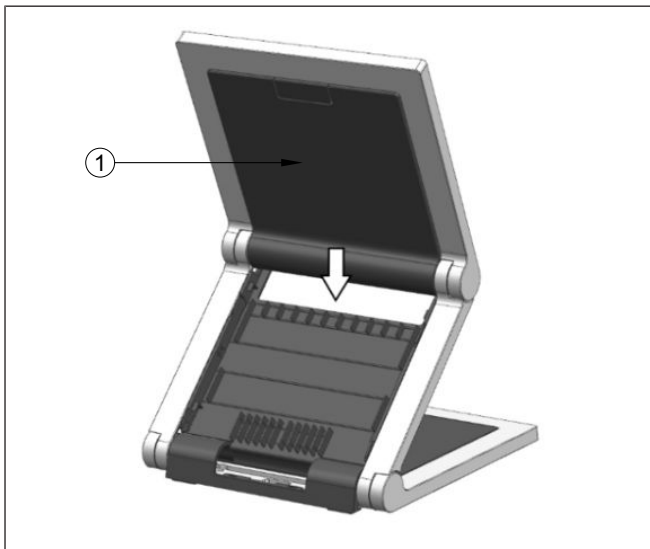
When uninstalling the stand, always make sure that all cables are disconnected.

9.3 Installing system to the stand (with cable covers)

9.3.1 Preparing the stand



1. Remove the back cable cover (1) by sliding it downwards (indicated by arrow).



From the stand:

2. Remove the VESA cover by sliding it downwards (indicated by arrow).



NOTE

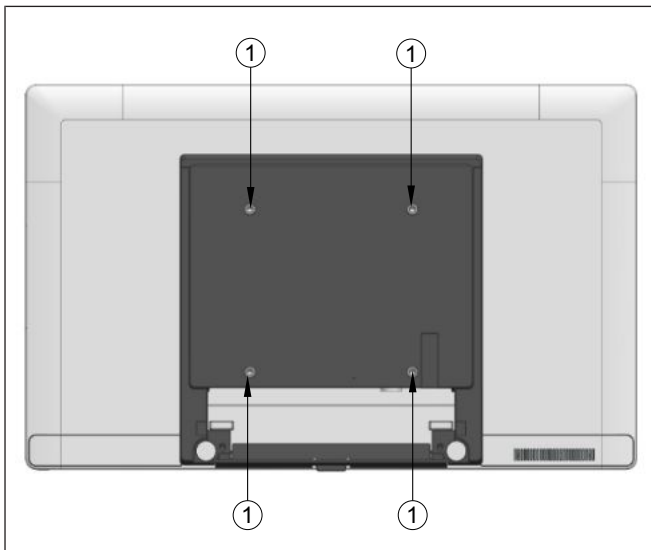
*Observe the safety precaution mentioned on the next page when you remove the back cover of stand.



WARNING

To avoid damage to the back cover of the stand, be careful of how you would remove it.

9.3.2 Preparing the system

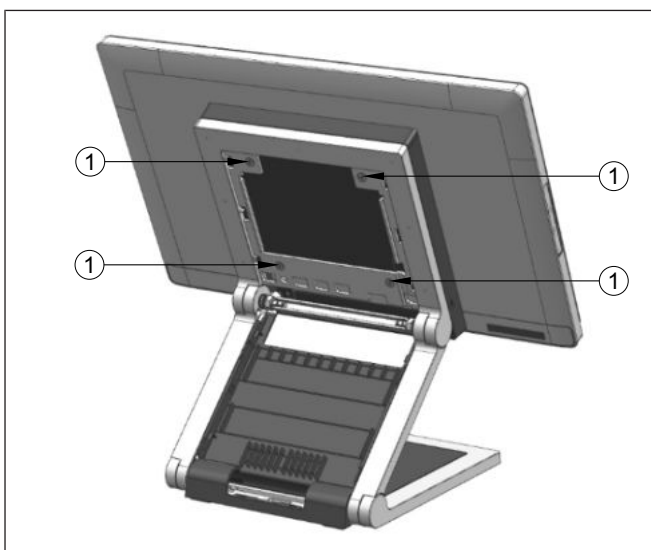


1. Place a piece of protection sheet on a flat surface e.g. a table.
2. Lay the display face down on the protection sheet.
3. Remove the 4 screws (1) that come with the BEETLE A Family.

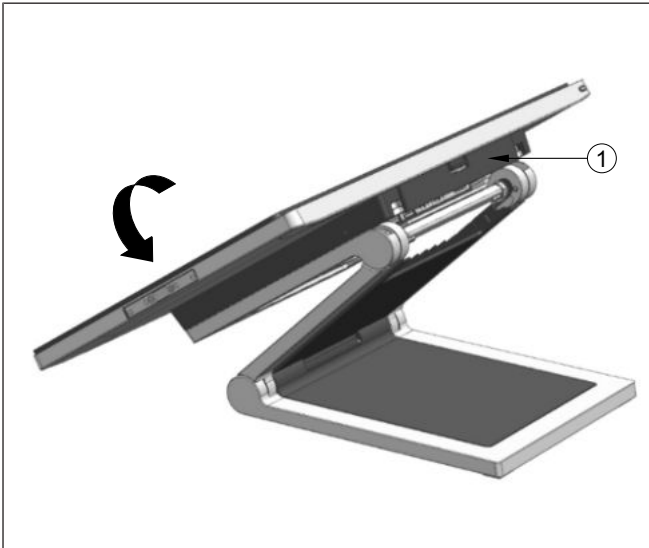
9.3.3 Installing system to the stand



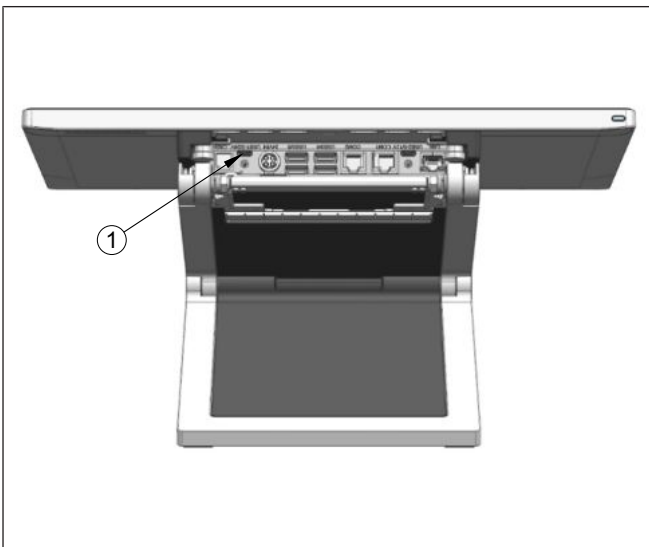
1. Fit the system on the stand while holding it in place.



2. Tighten the 4 M4x6 countersunk screws (1) (that came with the stand) to secure the system to the stand.



3. Tilt the system back to access the connector panel at the bottom of the system display.
4. Remove the cable cover (1) at the bottom of the system display.

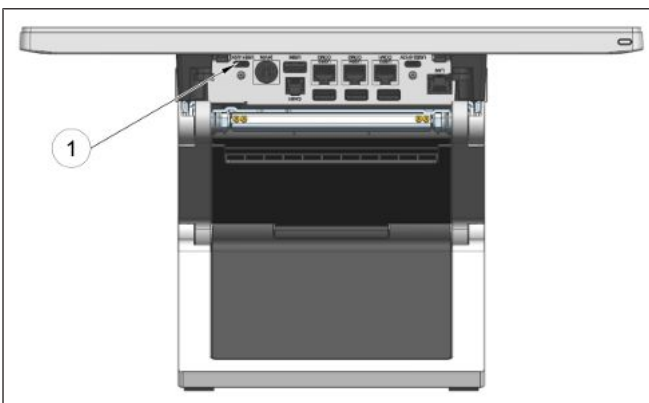


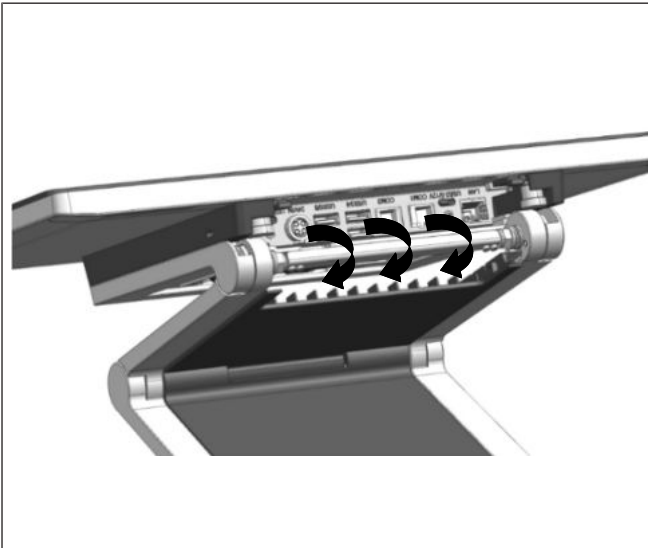
5. Plug the USB-C cable into the port indicated (1).



NOTE

(Left) — Whiskey Lake (Sx-motherboard) system
(Left, bottom) — Coffee Lake (R3/R4 motherboard) system



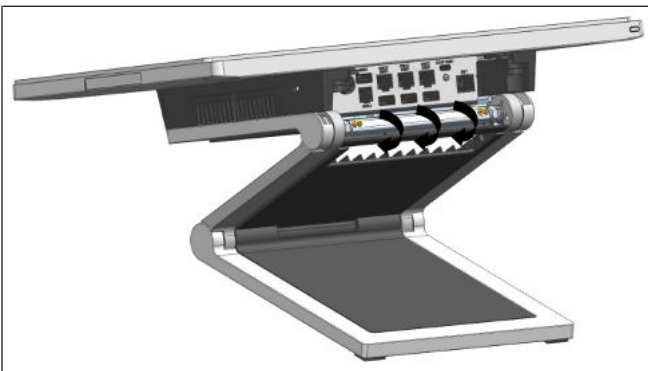


6. Route the cables from the connector panel in the path as illustrated (see arrows).
7. Replace the cable cover previously removed.



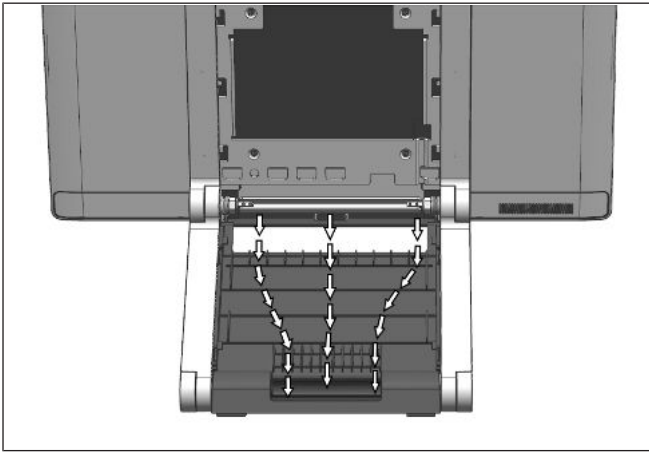
NOTE

(Left) — Whiskey Lake (Sx-motherboard) system
(Left, bottom) — Coffee Lake (R3/R4 motherboard) system



8. Tilt the system back to its operating position



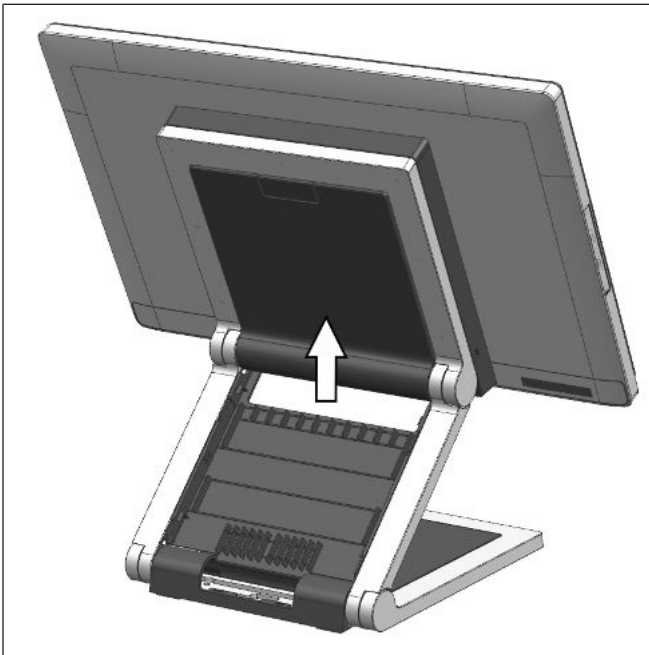


9. Tug the cables neatly into their respective cable channels as illustrated (arrows).

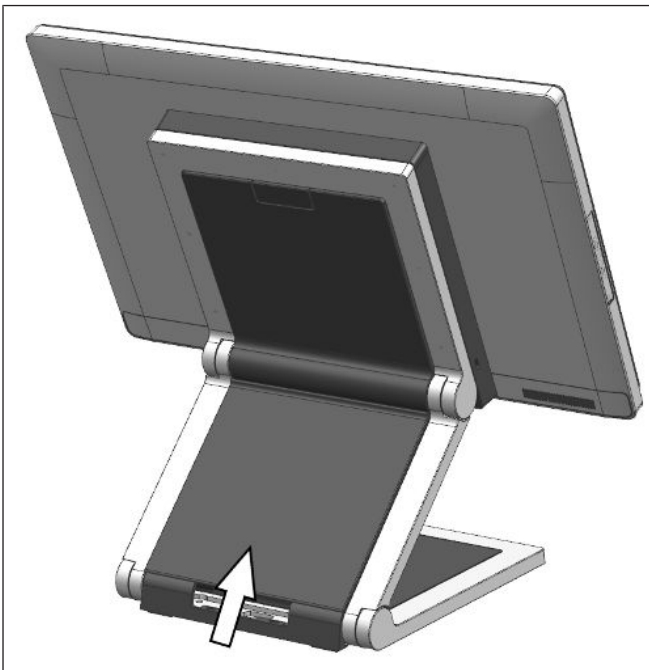


NOTE

The arrow paths are for illustration purpose only and are not meant to be exhaustive.



10. Replace the VESA cover by sliding it upwards.

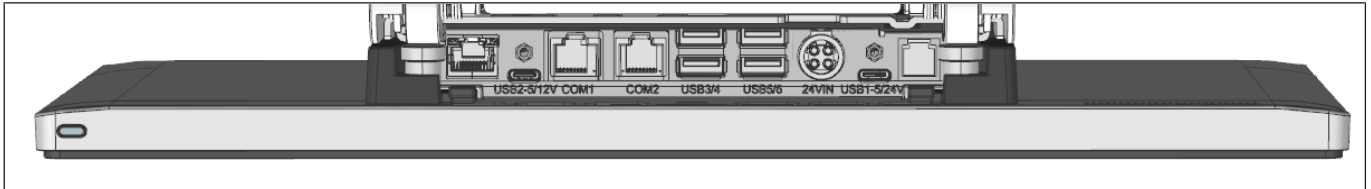


11. Align the back cable cover (1) with the front cable cover (2).
12. Replace back cable cover (1) by sliding it upwards.

10 Connector Panel

10.1 Whiskey Lake (Sx-motherboard)

The following sockets are located under the cable connection cover of the display:



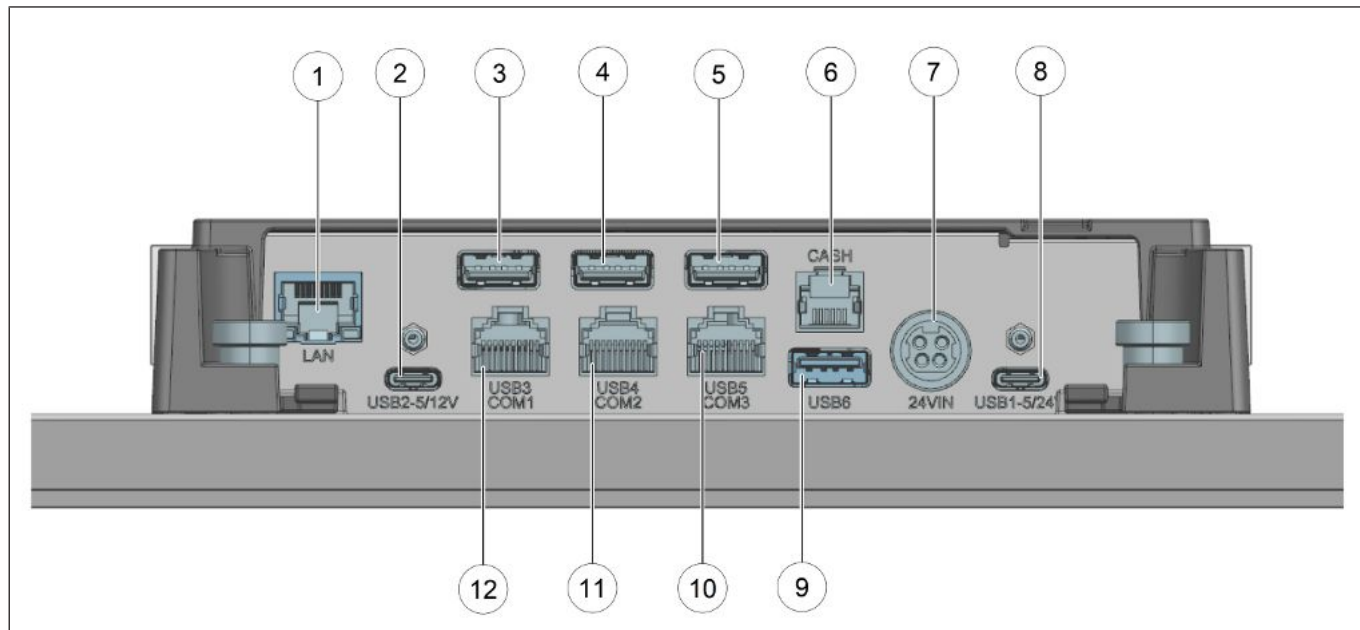
	Port label	Description of port
1	LAN	RJ45 LAN port
2	USB2	USB 3.0 (Type C with DP and PD 5/12V)
3	COM1	RJ50 powered COM port (5V/12V)
4	COM2	RJ50 powered COM port (5V/12V)
5	USB3/4	USB 2.0 (Type A)
6	USB5/6	USB 3.0 (Type A)
7	24V IN	Connection to power (24V DC Input)
8	USB1	USB 3.0 (Type C with DP and PD 5/24V) Power source/sink function
9	CASH	RJ12 (Cash drawer)

	WARNING
	Make sure that all additional devices have a CE certificate.

	NOTE
	Maximum 40W load is allowed for any combination of the interface connectors.

10.2 Coffee Lake (R3/R4 motherboard)

The following sockets are located under the cable connection cover of the display:



	Port label	Description of port
1	LAN	RJ45 LAN port
2	USB2	USB 3.0 (Type C with DP and PD 5/12V)
3	USB3	USB 2.0 (Type A)
4	USB4	USB 2.0 (Type A)
5	USB5	USB 2.0 (Type A)
6	CASH	RJ12 (Cash drawer)
7	24V IN	Connection to power (24V DC Input)
8	USB1	USB 3.0 (Type C with DP and PD 5/24V) Power source/sink function
9	USB6	USB 3.0 (Type A)
10	COM3	RJ50 powered COM port (5V/12V)
11	COM2	RJ50 powered COM port (5V/12V)
12	COM1	RJ50 powered COM port (5V/12V)



WARNING

Make sure that all additional devices have a CE certificate.

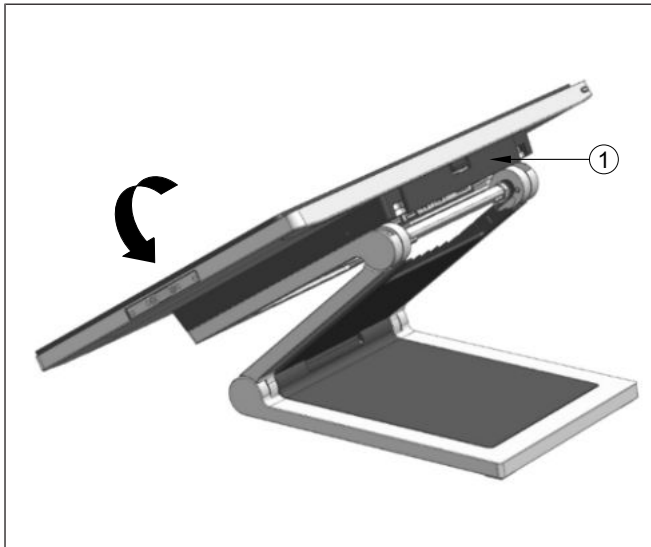


NOTE

Maximum 40W load is allowed for any combination of the interface connectors.

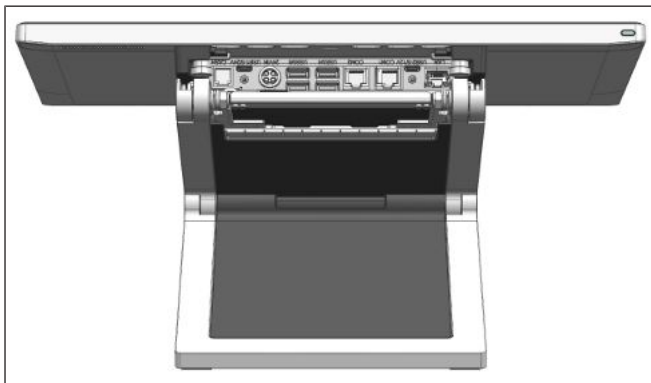
10.3 Connecting cables

All devices belonging to the module BEETLE A Family that have a separate power cable must be connected to the same electric circuit.



1. Tilt the display to the back, and remove the cable connection cover (1) to uncover the connector panel.

Whiskey Lake (Sx-motherboard)



2. Connect the cables to their assigned ports.
3. Re-attach the cable connection cover.

Coffee Lake (R3/R4 motherboard)



2. Connect the cables to their assigned ports.
3. Re-attach the cable connection cover.

10.4 Disconnecting cables

Never unplug a cable by pulling on the cable; always take direct hold of the plug itself. Follow the procedure below when disconnecting cables:

- Turn off all power and equipment switches.
- Remove the cable cover.
- Unplug all power plugs from the grounded-contact power sockets.
- Unplug all data communication cables from the sockets of the data networks.
- Unplug all cables from the devices.

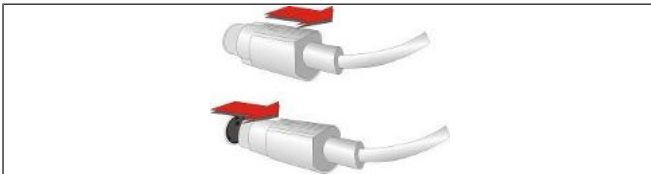


Figure 10-1: MINI-DIN plugs

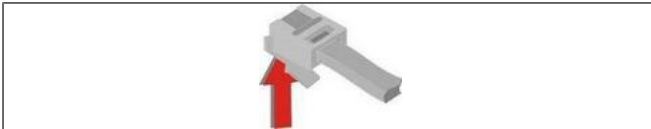


Figure 10-2: RJ12 plug



Figure 10-3: USB-A connector

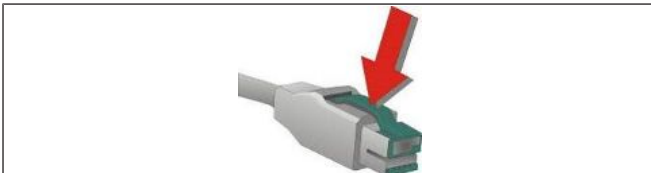


Figure 10-4: P-USB connector

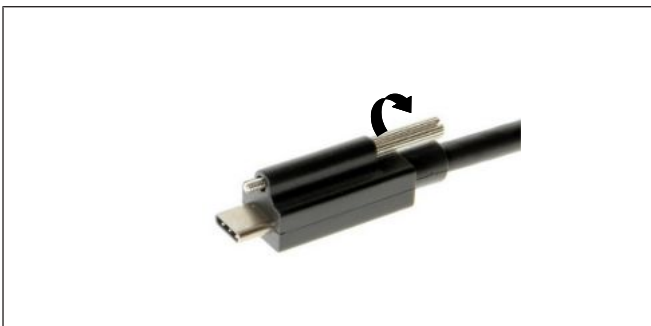


Figure 10-5: USB-C connector

1. With MINI-DIN plugs (Diebold Nixdorf keyboards), the plug remains inserted until released.
2. Pull the plastic covering from the connecting socket with your thumb. The lock is released. The metal of the plug is visible.
3. To release a RJ12 plug push the latch under the plug to the top.
4. Loosen the USB-A- connector by pulling at the housing of the connector.
5. The P- USB connector is disengaged by pressing the spring that is marked by an arrow.
6. Manually loosen the knurled screw of the USB-C connector.

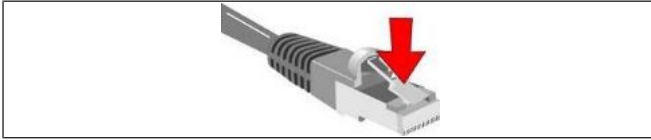


Figure 10-6: RJ45-RJ50 plug

7. To release a RJ45/RJ50 plug push down the latch (see arrow).

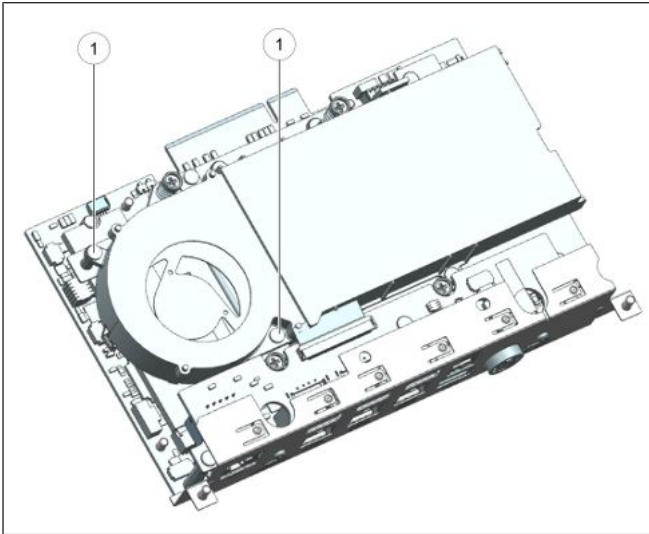
11 Fan



NOTE

The fan has to be removed from the controller module to gain access to the components on the Coffee Lake R3/R4 motherboard.

11.1 Removing the fan



1. Remove the 2 screws (1) to remove the fan.

11.2 Installing the fan



NOTE

Install it by following the same steps in reverse order.

12 Storage Media

Mass storage in the BEETLE A Family is a double-slot Socket 3 (M-Key) for Type 2280 M.2 SSD card.

- Solid State Disk (SSD)

A solid state disk is a data storage drive that uses memory elements in place of a rotating disk to store data. The SSD easily substitutes the hard disk and emulates a hard disk drive interface. Most SSDs are flash memory-based.

12.1 Whiskey Lake (Sx-motherboard)

12.1.1 Replacement of Solid State Disk

1. First, ensure that the device is switched off and the power connector is disconnected.

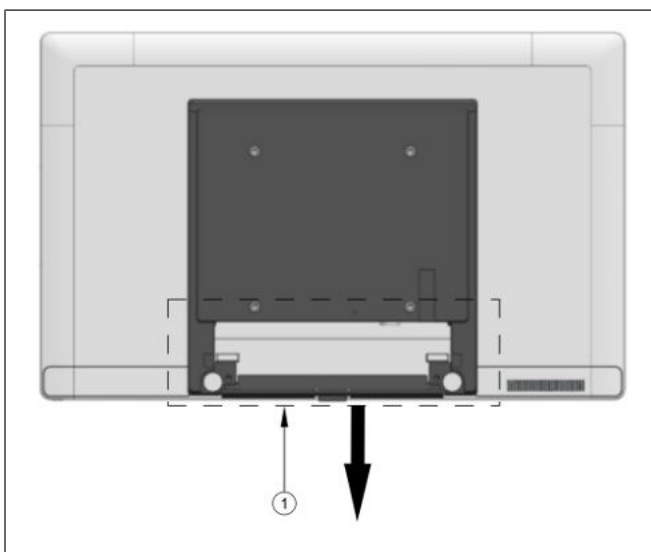


Figure 12-1: Removing the cable connection cover

2. Remove the display from the stand, and lay it on a flat surface.
3. Remove the cable connection cover at position (1) by pulling it downwards (see arrow) to uncover the connector panel.
4. Detach all connectors from the connector panel.

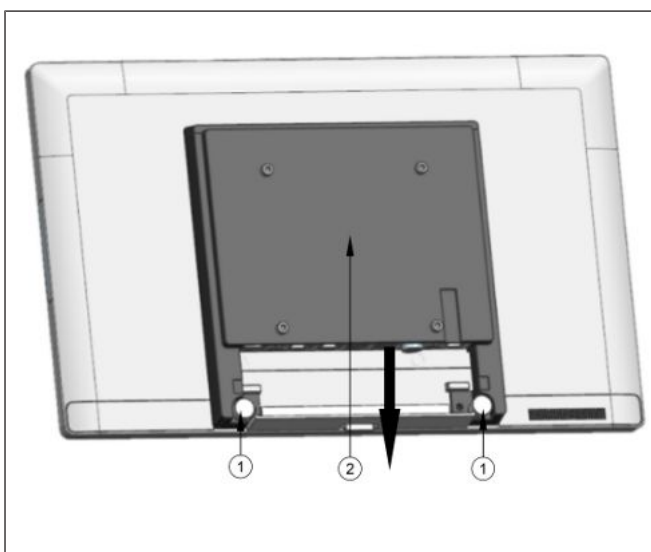


Figure 12-2: Releasing the back cover

5. Lift up and turn the 2 knobs (1) counter-clockwise to release the back cover (2) from the display by pulling it downwards.

⚠ CAUTION	
⚠	Risk of damage to cables Presence of cables connecting the controller module to the display module. Due to limited length of the connecting cables, care must be taken when removing the controller module from the display module to avoid damaging these cables.

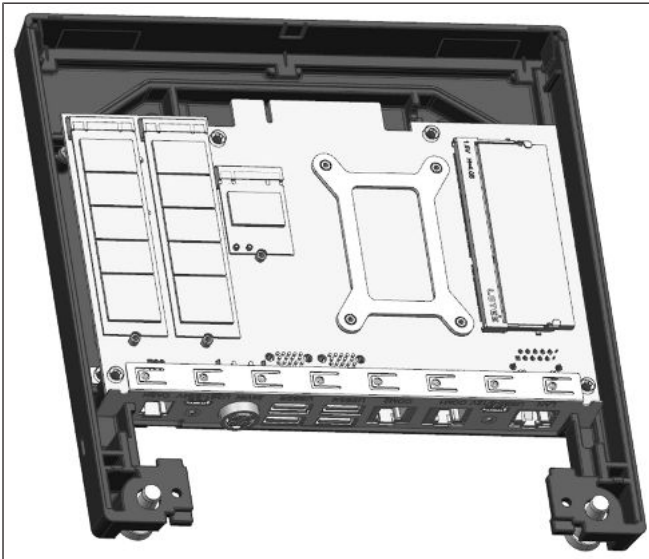


Figure 12-3: Exposing the components

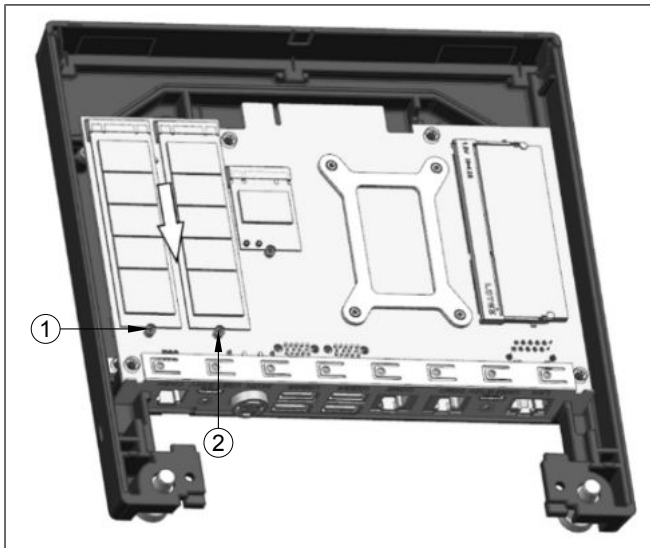


Figure 12-4: Removing the SSD

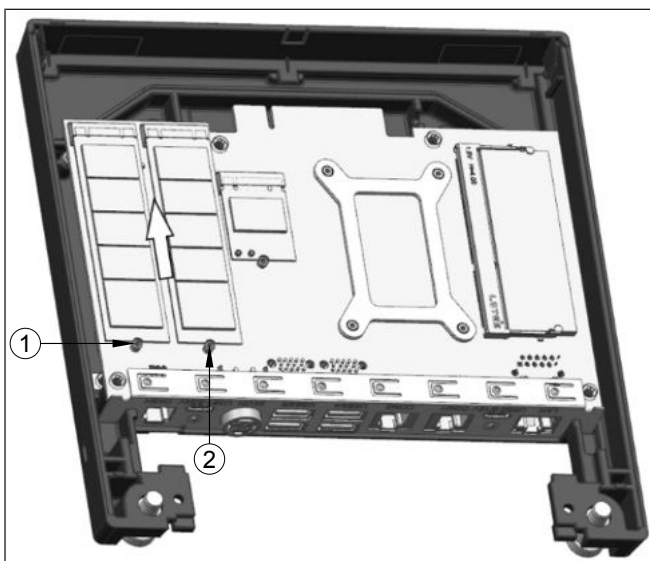


Figure 12-5: Inserting a new SSD

6. Turn the back cover over to expose the components as shown.

7. Remove the screws (1) and (2) on the SSD.



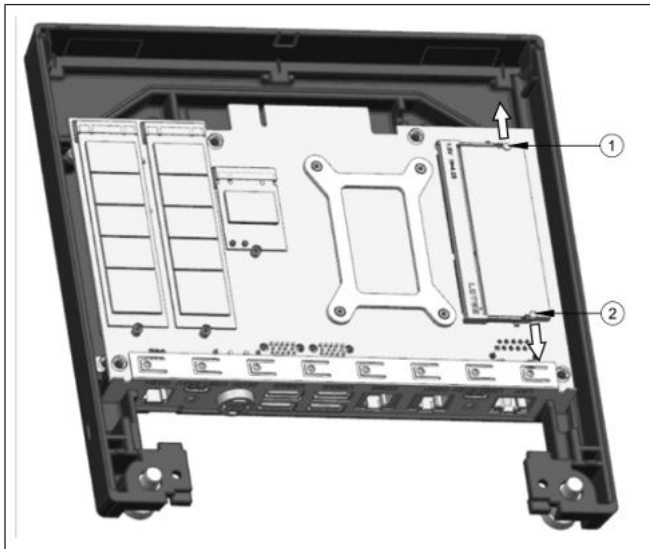
NOTE

Screw (2) is attached to an **optional** second SSD, which may or may not be present depending on your system configuration.

8. The SSD can now be removed from their slots by pulling downwards in the direction indicated (arrow).
9. Insert the new SSD by pushing it into the slot in the direction indicated (arrow).
10. Put back and tighten the SSD screws (1) and (2) previously removed.
11. The back cover can now be assembled back onto the system.

12.1.2 Replacement of the RAM

1. First ensure that the device is switched off and the power connector is disconnected.
2. Proceed to replace the RAM with following the step below.



3. To unhook the RAM, locate the 2 latches (1) and (2) by their sides.
4. Press them in an outwards direction (indicated by the arrows).
5. The RAM is now unhooked and can be removed and replaced.
6. When fitting in the new RAM, push it downwards until it latches on and a “click” sound is heard.

Figure 12-6: Replacing the RAM

12.2 Coffee Lake (R3/R4 motherboard)

12.2.1 Replacement of Solid State Disk

1. First, ensure that the device is switched off and the power connector is disconnected.

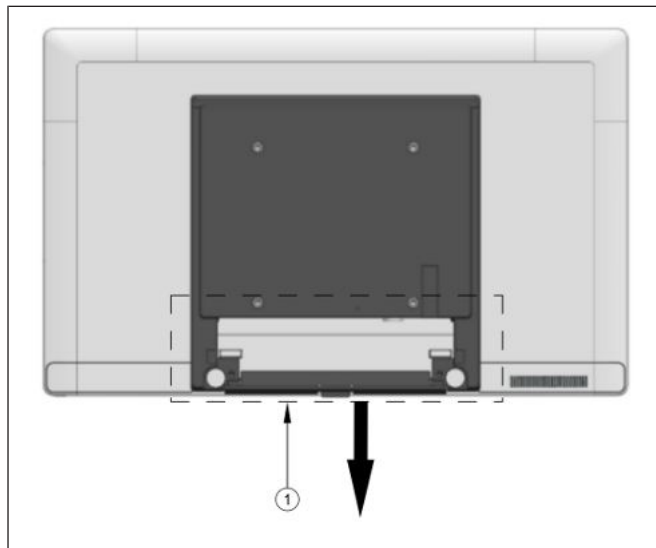


Figure 12-7: Removing the cable connection cover

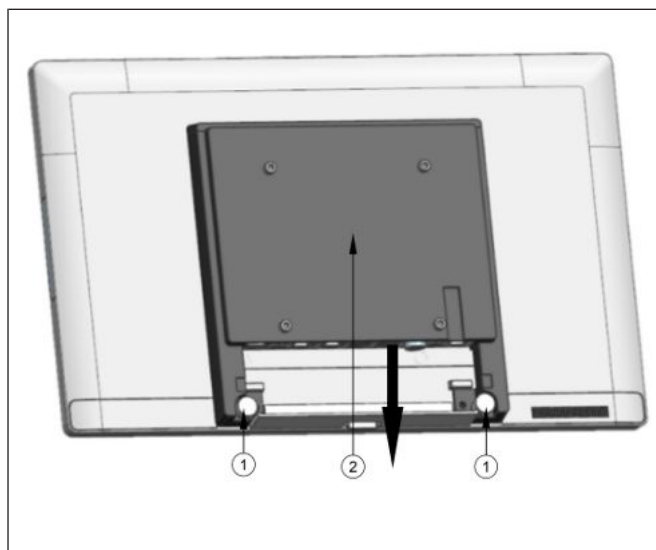


Figure 12-8: Releasing the back cover

2. Remove the display from the stand, and lay it on a flat surface.
3. Remove the cable connection cover at position (1) by pulling it downwards (see arrow) to uncover the connector panel.
4. Detach all connectors from the connector panel.

5. Lift up and turn the 2 knobs (1) counter-clockwise to release the back cover (2) from the display by pulling it downwards.

⚠ CAUTION	
⚠	Risk of damage to cables Presence of cables connecting the controller module to the display module. Due to limited length of the connecting cables, care must be taken when removing the controller module from the display module to avoid damaging these cables.

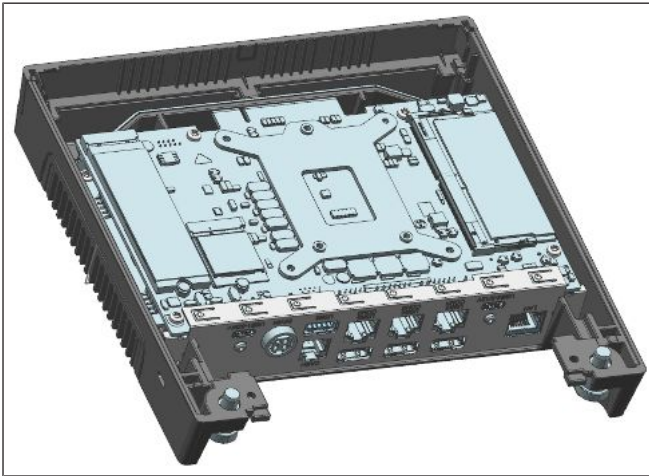


Figure 12-9: Exposing the components



Figure 12-10: Removing the SSD



Figure 12-11: Inserting a new SSD

6. Turn the back cover over to expose the components as shown.

7. Remove the screws (1) and (2) on the SSD.

NOTICE! The second screw is located on the bottom side of the motherboard.

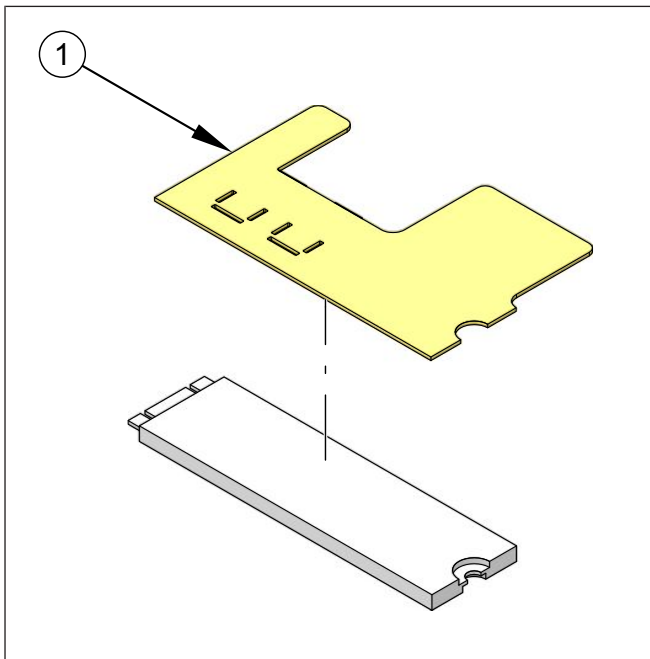


NOTE

Screw (2) is attached to an **optional** second SSD, which may or may not be present depending on your system configuration.

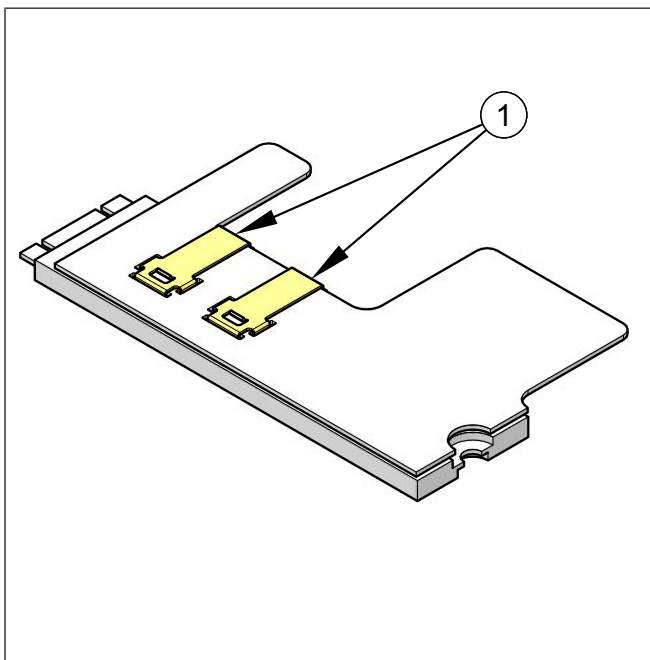
8. The SSD can now be removed from their slots by pulling downwards in the direction indicated (arrow).
9. Insert the new SSD by pushing it into the slot in the direction indicated (arrow).
10. Put back and tighten the SSD screws (1) and (2) previously removed.
11. The back cover can now be assembled back onto the system.

12.2.2 Assembling the SSD heatsink bracket



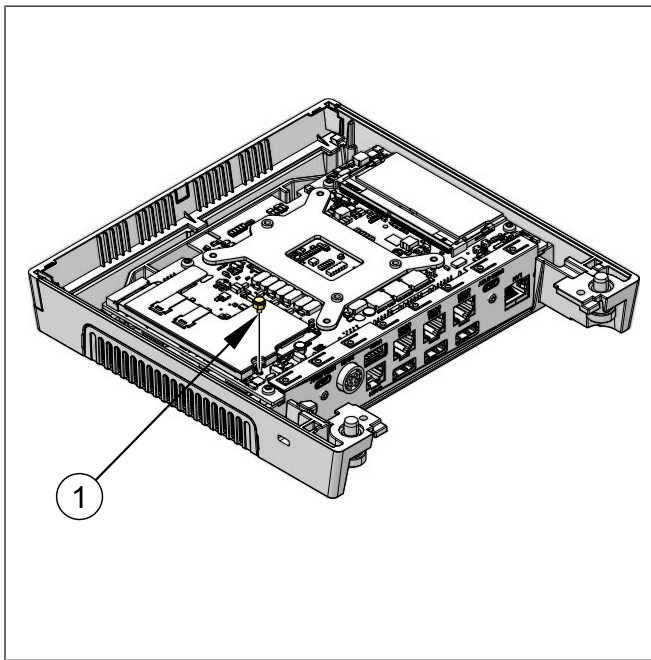
1. Place the heatsink bracket (1) on the SSD.

Figure 12-12: Heatsink bracket assembly



2. Secure the heatsink bracket with the 2 clips (1) onto the SSD.

Figure 12-13: Heatsink clip

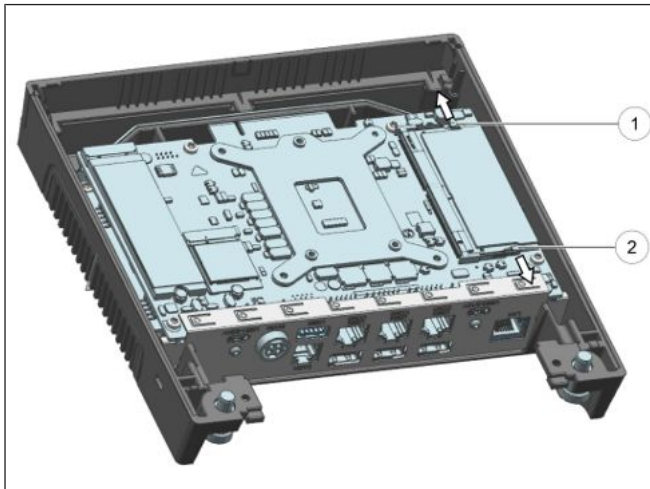


3. Secure the subassembly onto the Motherboard with 1 screw (1).

Figure 12-14: Heatsink assembly

12.2.3 Replacement of the RAM

1. First ensure that the device is switched off and the power connector is disconnected.
2. Proceed to replace the RAM with following the step below.



3. To unhook the RAM, locate the 2 latches (1) and (2) by their sides.
4. Press them in an outwards direction (indicated by the arrows).
5. The RAM is now unhooked and can be removed and replaced.
6. When fitting in the new RAM, push it downwards until it latches on and a “click” sound is heard.

Figure 12-15: Replacing the RAM

13 Installing System to a Wall

Unpack the parts from the wall mount kit and check whether the delivery matches the details of the delivery note.

13.1 Things you need

The kit contains:

		
Wall mount back plate Quantity: 1 piece	Wall mount front plate Quantity: 1 piece	M4x8 Torx screws Quantity: 4 pieces

For installation you will need the following (not supplied):

- a drill set
- a Torx screwdriver
- a marker
- 4 pieces of fasteners*

*Fastener types

Fasteners are not included in the wall mount kit. The recommended fastener types to wall mount the system are:

Fischer universal plug (UX 6 x 50) (<http://www.fischer.de>)

Recommended Screw for wall is Pan head self-tapping M5 x 55.

Drill Diameter: 6 mm

Min Hole Depth: 60 mm

Load per anchor for concrete: 60 kg (Safety factor accounted for)

Load per anchor for Solid brick: 30 kg (Safety factor accounted for)

Thorsman wall plug (TP 6 x 30) (<http://www.thorsman.com>)

Recommended Screw for wall is Pan head Wood Screw TGS-C3- 4.8 x 38L

Drill Diameter: 6 mm

Min Hole Depth: 40 mm

Load per anchor for concrete: 40 kg

Load per anchor for Solid brick: 30 kg

Safety factor: 6

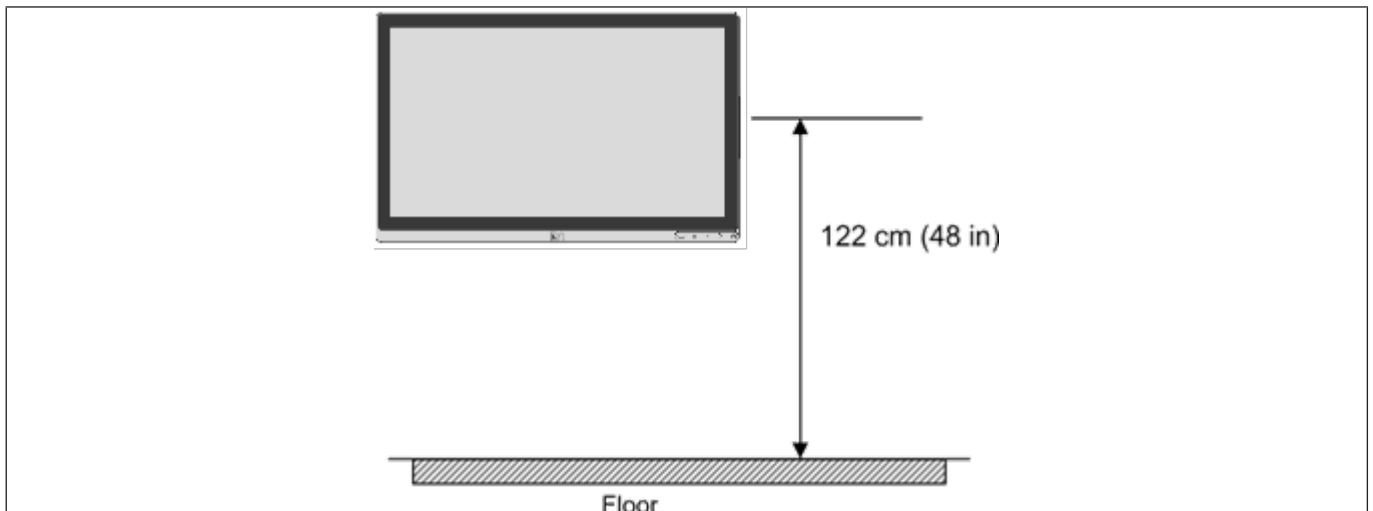


13.2 Mounting height

The mounting height of the system should be appropriate and comfortable for the majority of users.

Based on the recommendation of the ADA (American Disability Association), it is recommended that the highest point of the display should not exceed 1370mm height.

It is also recommended that the system is approximately 122cm (48 in) from the floor to the centre of the display when the user is in the standing position.



13.3 Mounting location

Once you have determine the mounting height, with the help of the wall mount back plate, mark the location of the four holes on the wall.

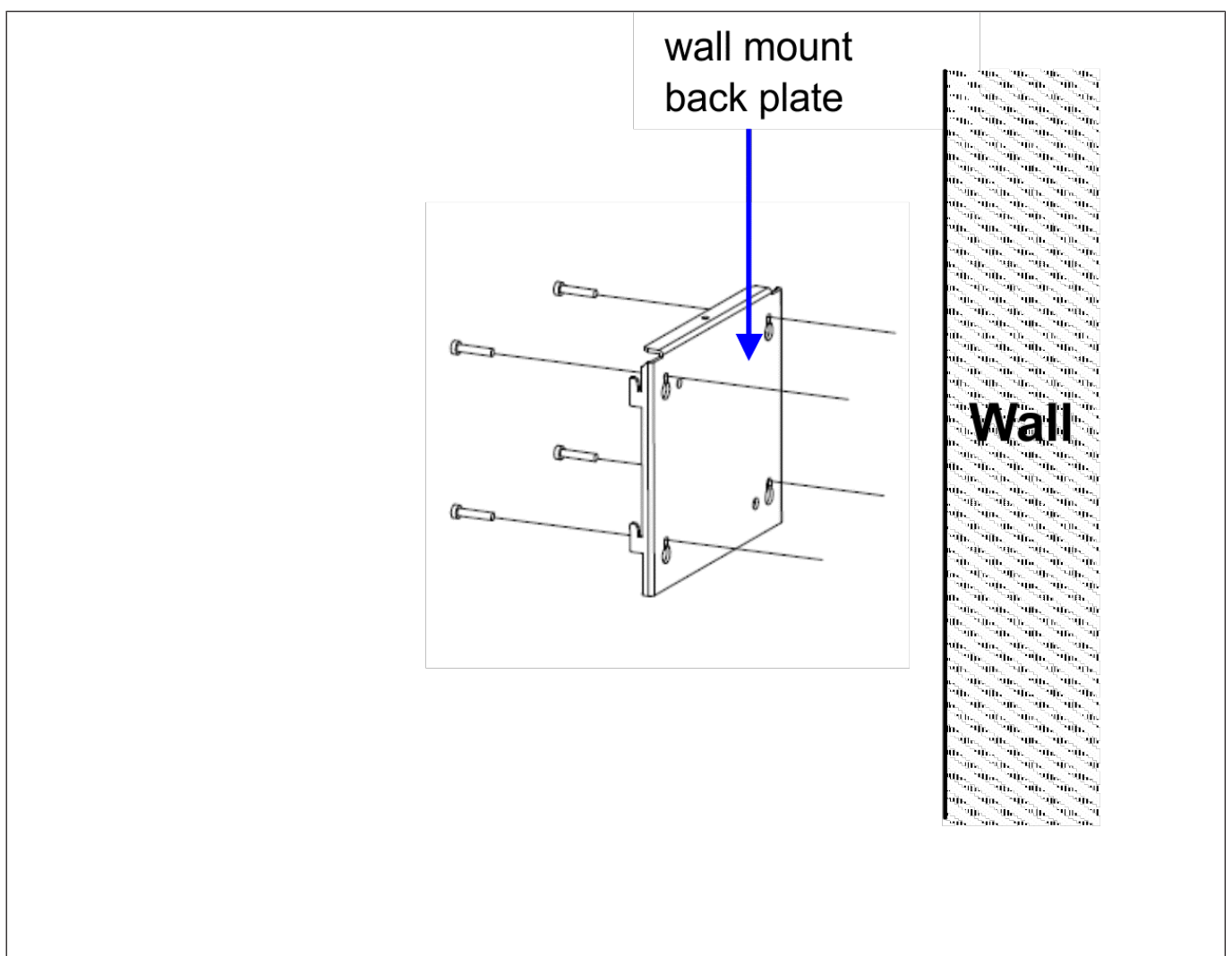


13.4 Installation

	⚠ WARNING The wall mount plate must be installed by a professional and qualified installer who is familiar with the building construction methods and the electrical code that are govern by the local laws on the public access areas. Use only Diebold Nixdorf wall mount plate.
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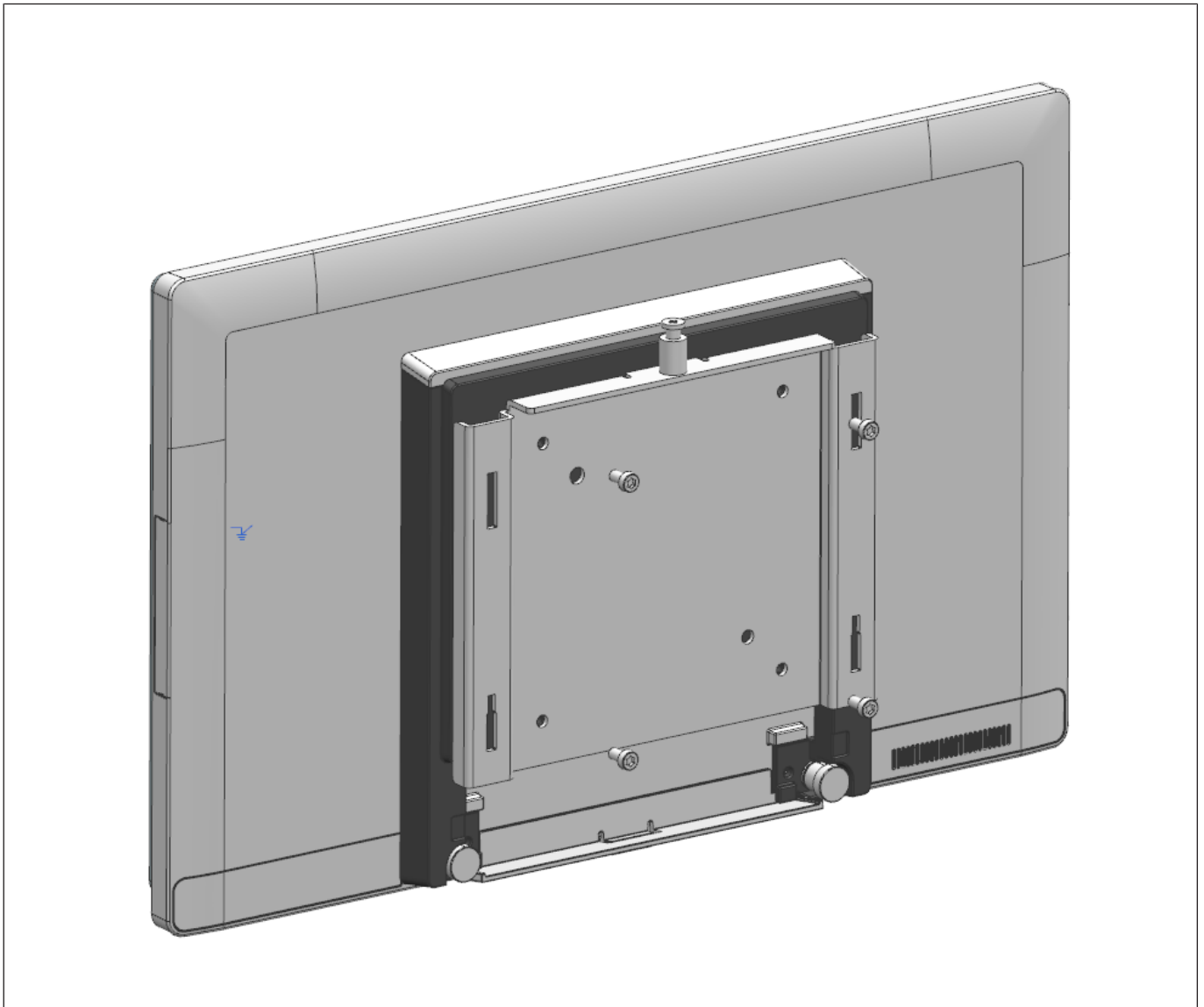
13.4.1 Fix wall mount back plate to the wall

- Prepare the mounting points penetrating from the wall according to the dimension of the mounting holes on the back of the system.
- When the system is mounted onto the wall, ensure that the wall mount back plate must be attached permanently and securely to prevent the system from falling and damaged. Failing to do so may also cause injury to others.
- Use the recommended fasteners (not supplied) to attach the wall mount back plate onto the concrete wall.
- Check and ensure that the wall mount back plate is mounted squarely by using a bubble level.
- After installation, ensure that the screw heads are flushed or below the outer surface of the wall mount back plate.
- Ensure that the wall mount back plate is firmly and securely attached to the wall.



13.4.2 Fix wall mount front plate to the system

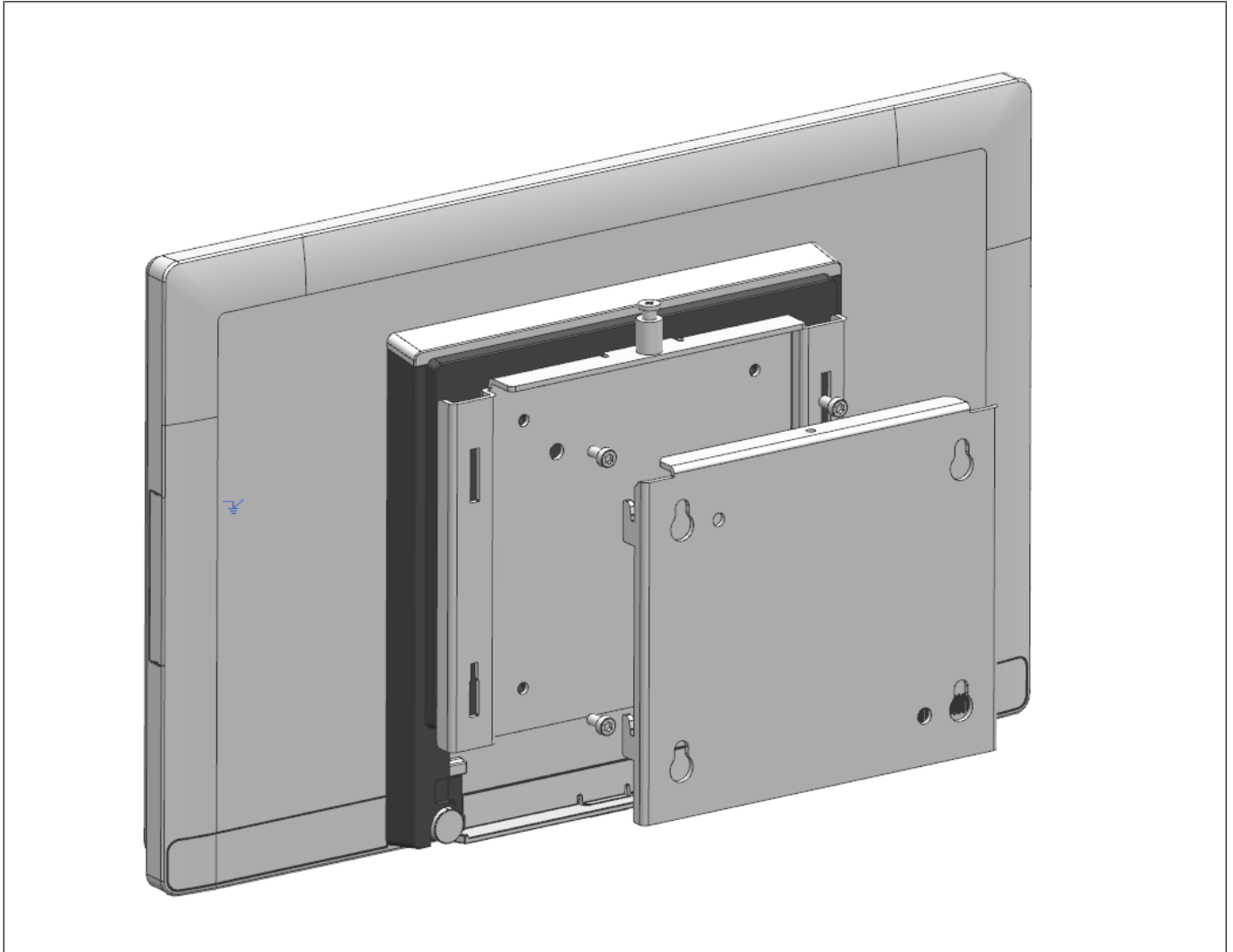
- Align the 4 mounting holes of the wall mount front plate onto the mounting holes at the back of the display.



- Secure the wall mount front plate onto the display using the M4 screws provided in the wall mount kit.

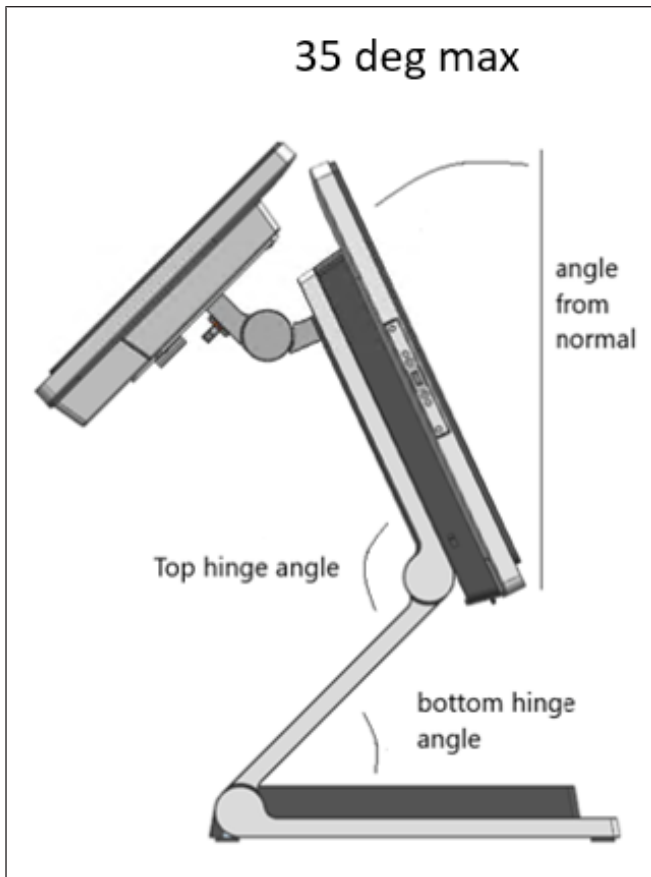
13.4.3 Secure the system to the wall

- Ensure that the power cable has been connected onto the system.
- Hook the system with its wall mount front plate installed, onto the wall mount back plate that has been mounted on the wall. Ensure that the hooks at both sides of the wall mount back plate are securely locked on the slots of the wall mount front plate.



- Tighten the thumb screw on the top of the wall mount front plate to secure the hooks of the wall mount plates.
- Dress the cables routing according to the store set up or the overall installation site plan.

14 Mounting a Second Display (8"/10.1"/10.4" D-Family)



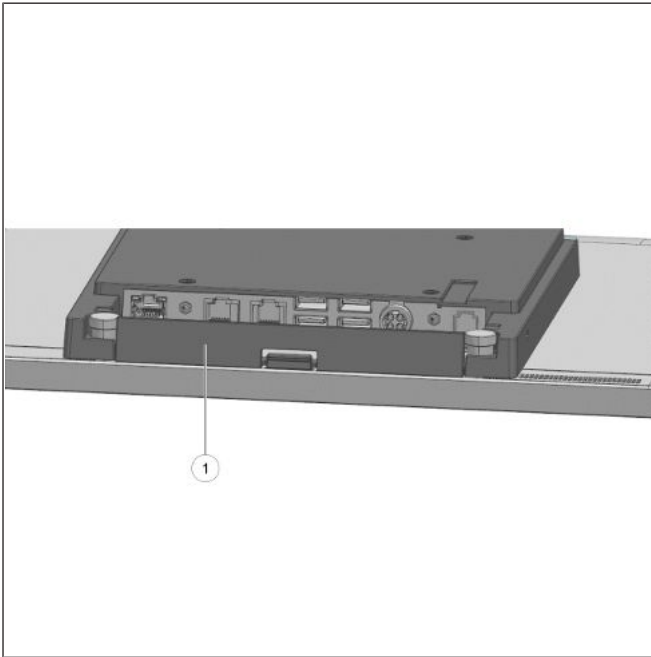
NOTE

Regardless of the **top hinge angle** and the **bottom hinge angle**, the **angle from normal** for BEETLE A Family needs to be kept at a maximum of 35° to maintain stability when the second display is mounted.

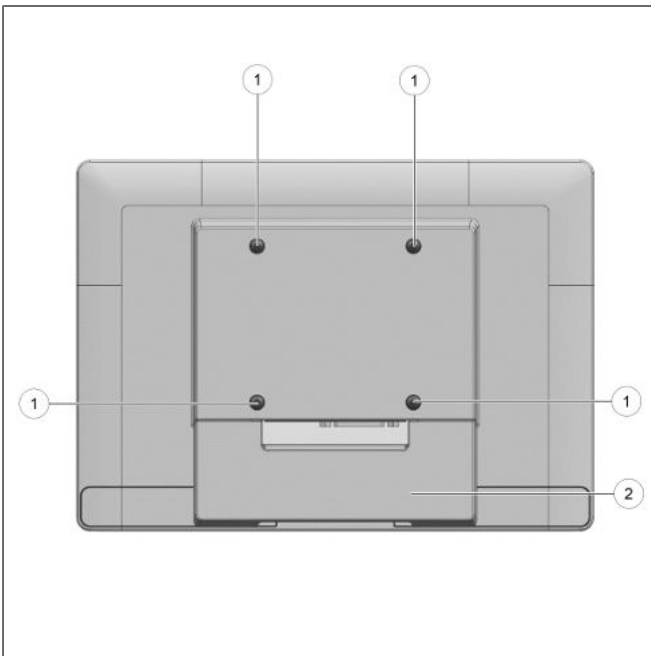
14.1 Installing the second display using an adapter kit



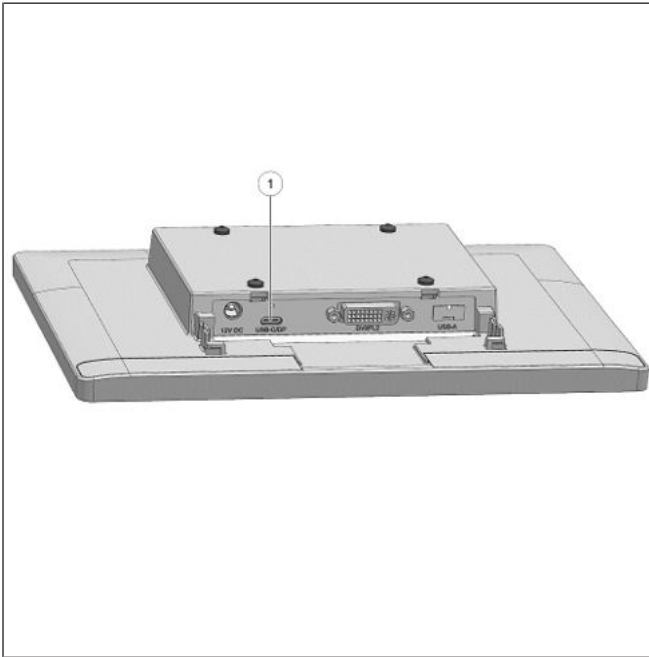
1. Remove the VESA cover from the stand.
2. Remove the breakaway (1) at the top.



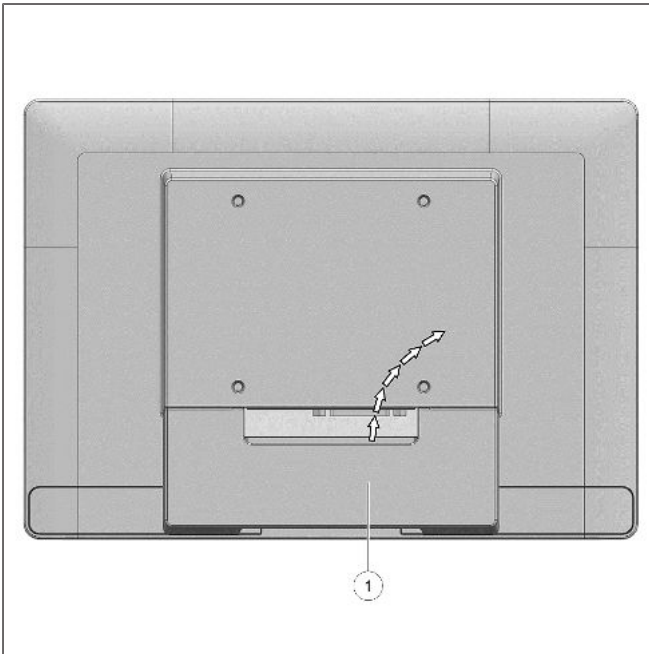
3. Remove the cable cover (1) from the system.



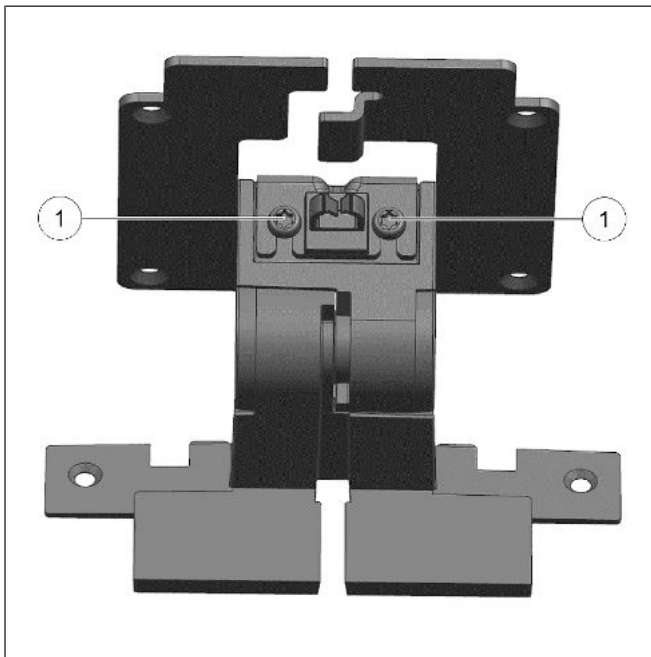
4. Remove the 4 VESA screws (1) from the second display.
5. Then, remove the cable cover (2).



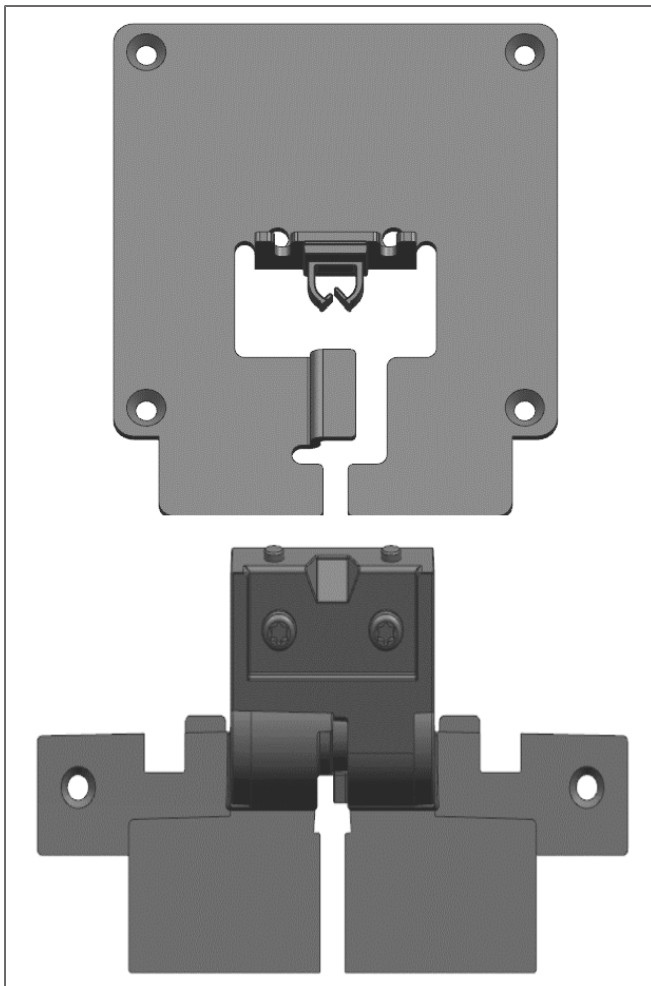
6. Connect the USB-C cable to the second display.



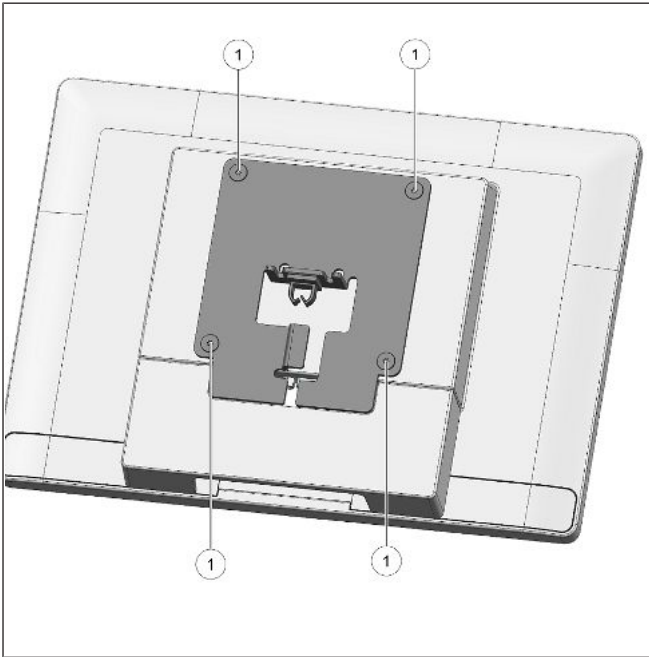
7. Replace the cable cover (1).
8. Allow the cable to exit from the top opening of the cable cover (arrows).



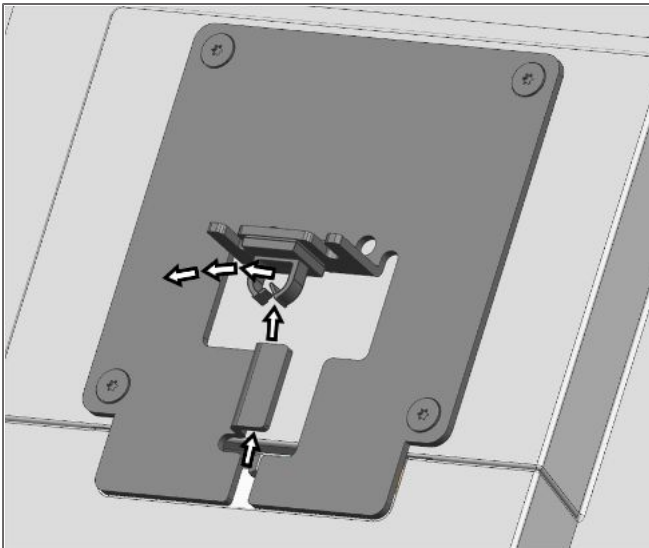
9. Loosen the 2 screws (1) to separate the second display adapter.



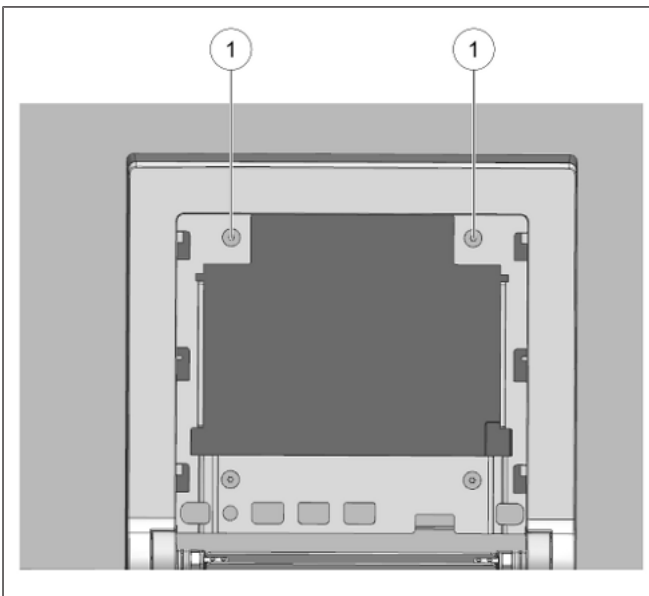
The components of the adapter kit are as seen.



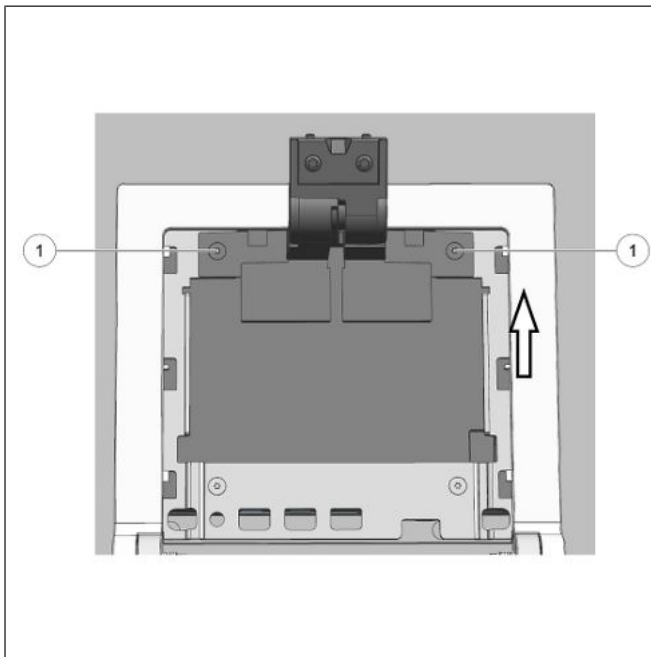
10. Secure the adapter to the second display using the 4 countersunk VESA screws (1) provided in the adapter kit.



11. Route the cable along the path indicated by the arrows.

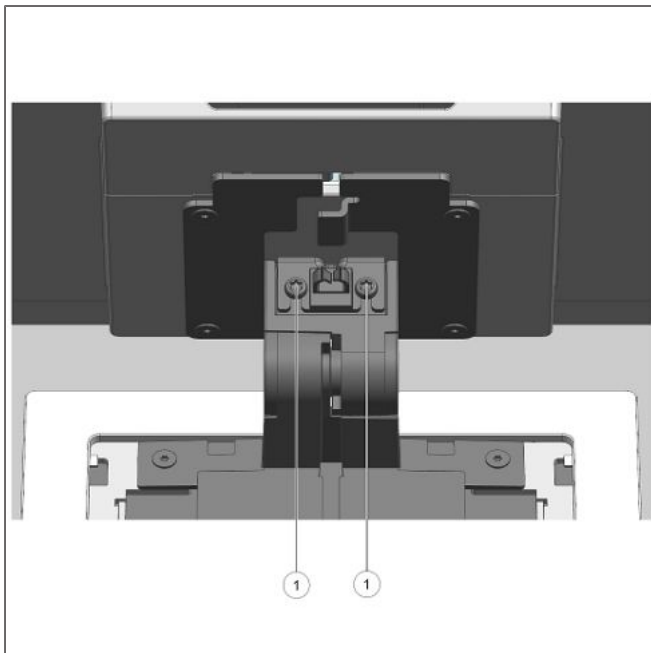


12. At the stand side, remove the 2 VESA screws securing the main system to the stand.

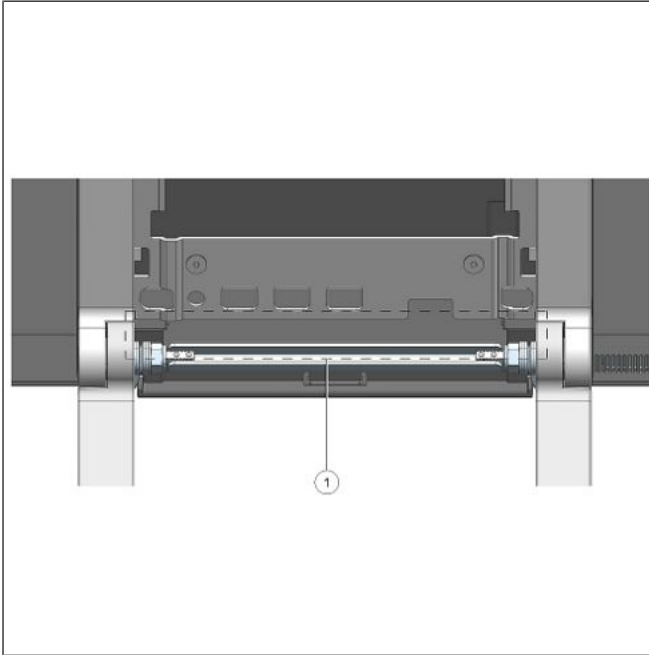


13. Slot in the adapter upwards (arrow).

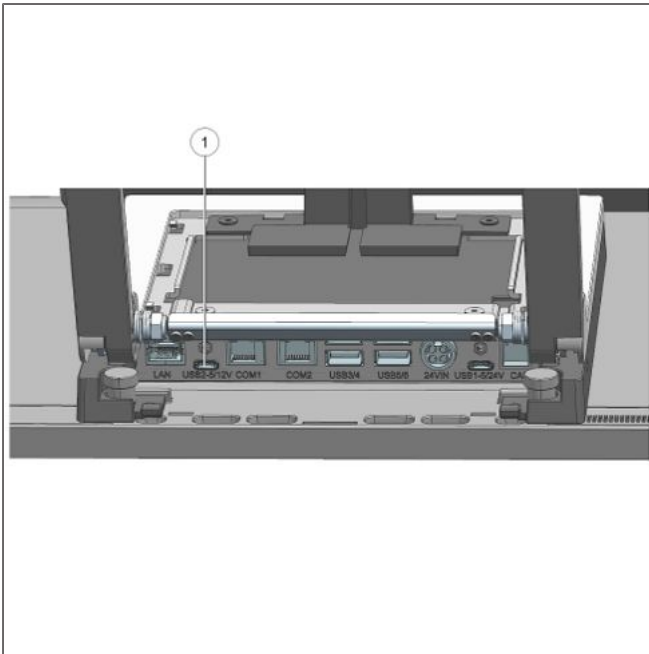
14. Replace the 2 VESA screws (1).



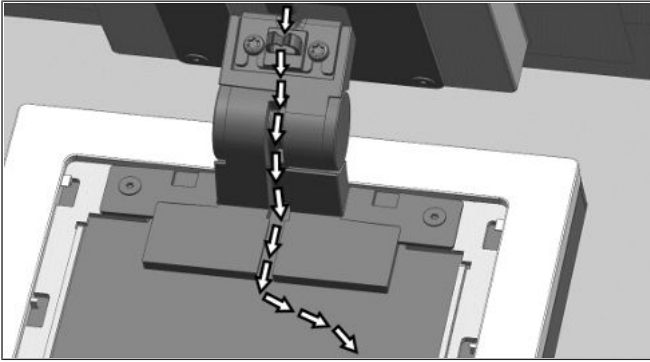
15. Slot in the second display and tighten the 2 screws (1).



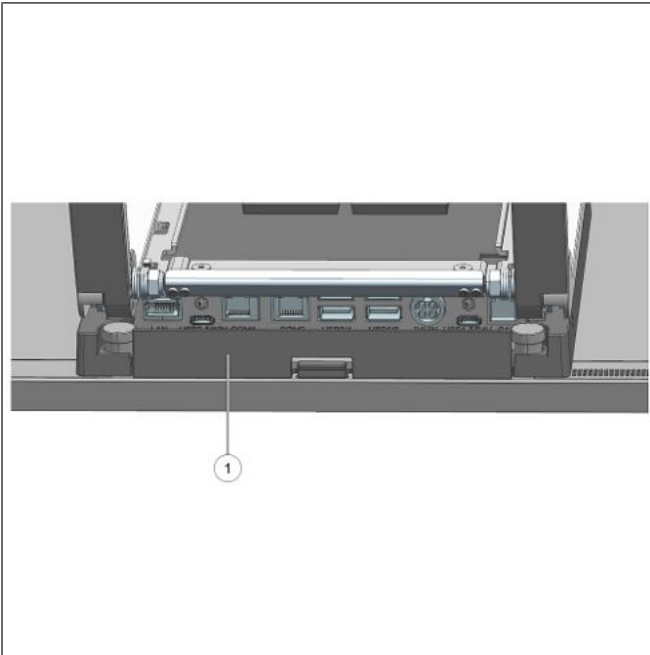
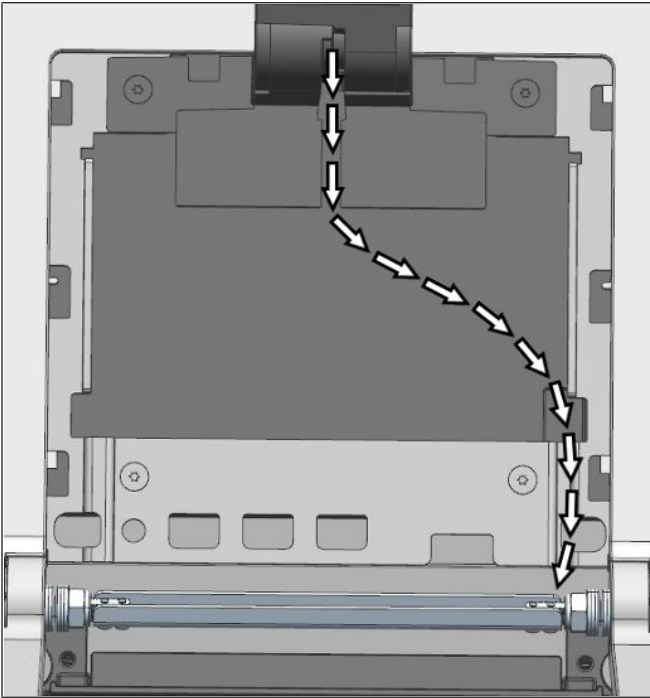
16. Route the cable along the opening (1).



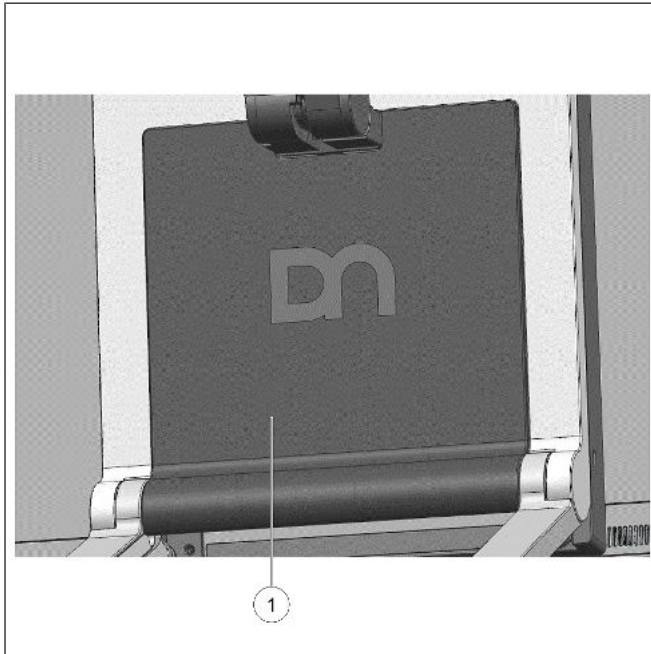
17. Connect the USB-C to the port indicated (1).



18. Route the cable along the path indicated by the arrows.



19. Replace the cable cover (1) on the system.



20. Replace the VESA cover (1).



The second display is assembled.

15 Peripherals (optional)

15.1 Waiter Lock

The Waiter Lock module is used for system access control.

The operation of the system is very simple, the key is placed onto the magnetic probe (see figure). The key is held magnetically to the probe and transmits the data by an electrical USB interface.

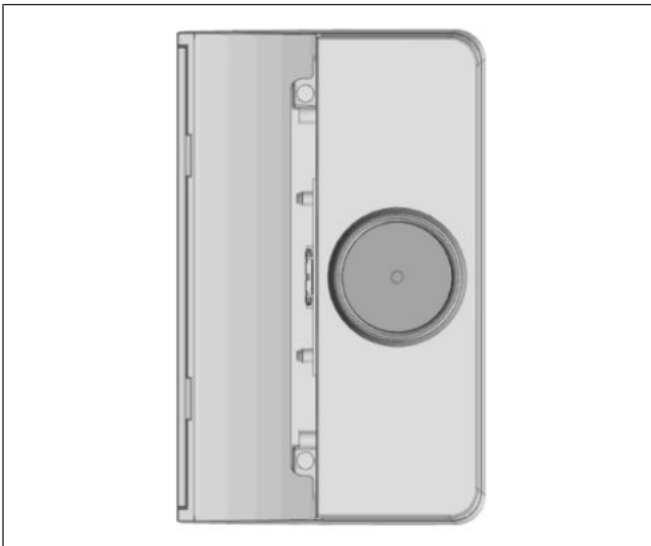
The readout of the data may be integrated easily in a software application.



NOTE

For guide on software application programming, please refer to BA9x MSR/Waiter Lock Programming Manual.

15.1.1 Installation



1. The Waiter Lock kit as seen. Containing the Waiter Lock module and two M3x4 screws.

Figure 15-1: Waiter Lock kit

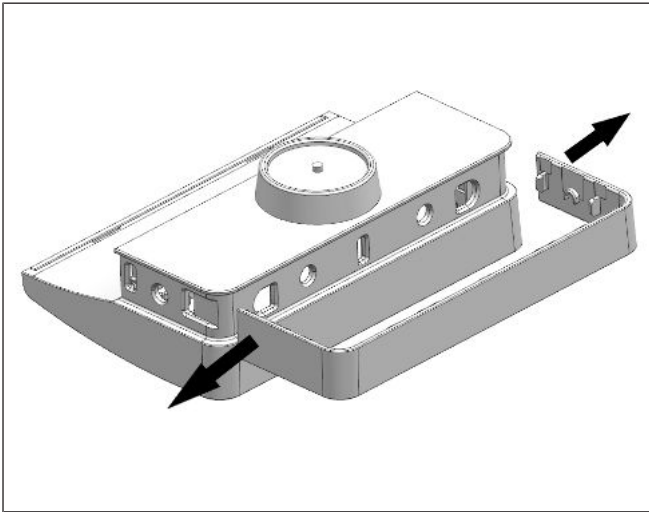


Figure 15-2: Removing Waiter Lock side cover

2. Gently remove the Waiter Lock side cover by prying the 2 ends outwards (see arrows) with a small screwdriver.

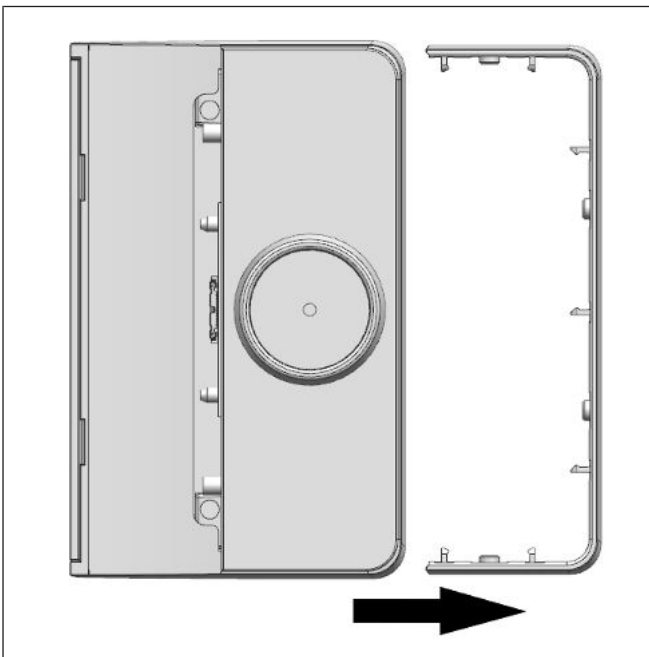


Figure 15-3: Sliding out the side cover

3. Then, slide the side cover out (see arrow).

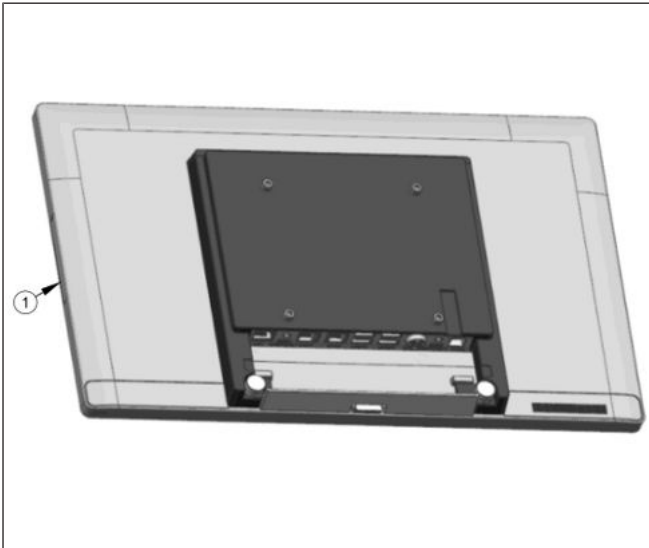


Figure 15-4: Removing the side-attach peripheral connection cover

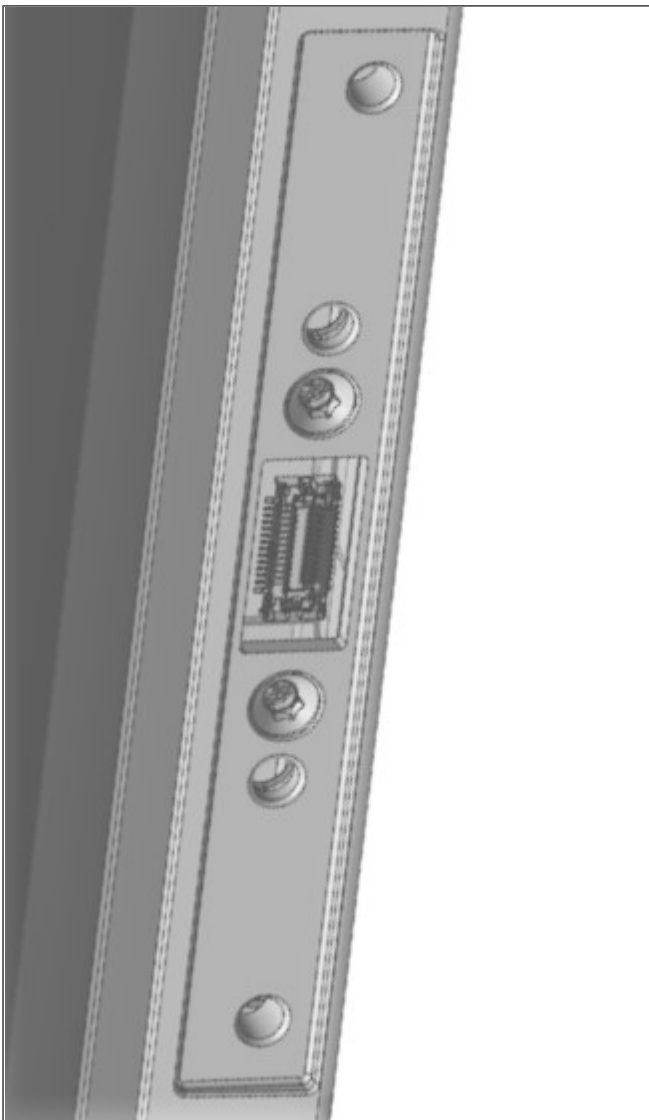


Figure 15-5: Side-attach peripheral connection cover removed

4. Remove either side-attach peripheral connection cover of the BEETLE A Family.

5. The side-attach peripheral connection cover now removed as seen.

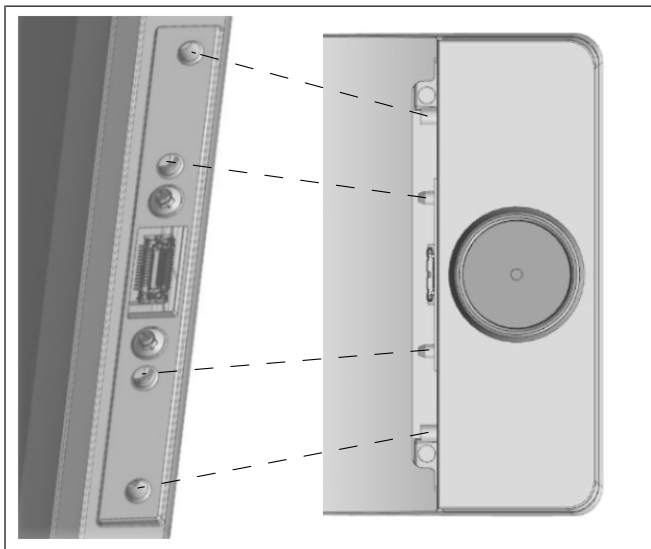


Figure 15-6: Fitting the Waiter Lock into the BEETLE A Family

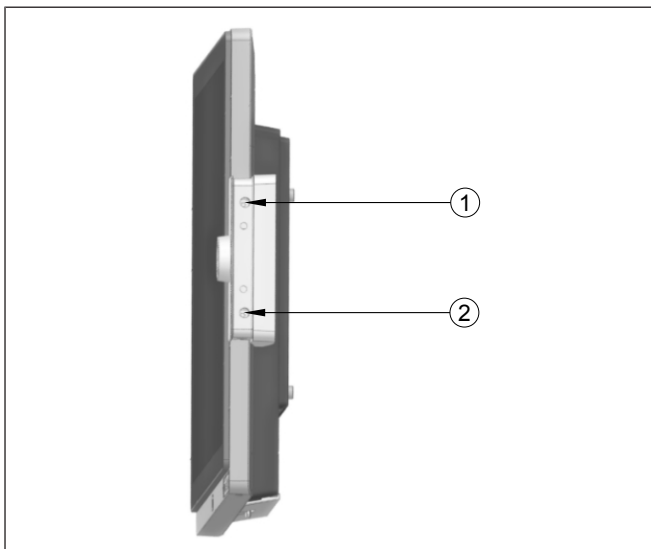


Figure 15-7: Tightening the Waiter Lock screws

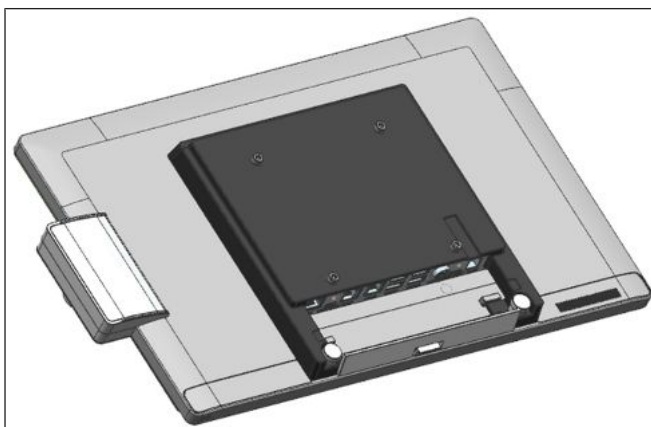
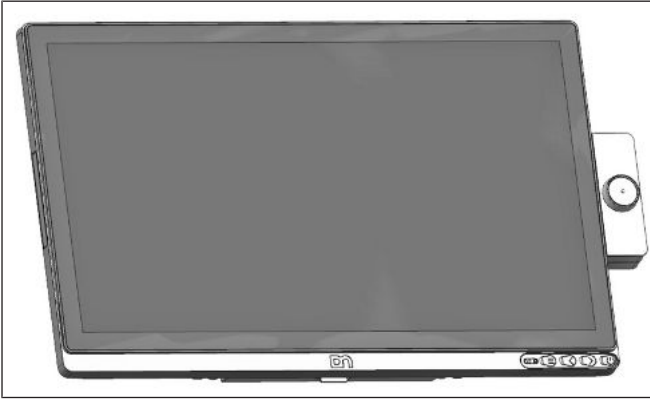


Figure 15-8: Waiter Lock installed

6. Insert the Waiter Lock module into the now exposed USB port of the BEETLE A Family.
7. Fit each knob on the Waiter Lock module into its respective groove on the system as indicated.

8. Then put on and tighten two M3x4 screws at (1) and (2).

9. Re-attach the side-attach peripheral connection cover.
10. Re-attach the Waiter Lock side cover.
11. The Waiter Lock is now installed.



12. The front view of the BEETLE A Family with the Waiter Lock as seen.

Figure 15-9: Front view with Waiter Lock

15.2 Magnetic Swipe Card Reader (MSR)

The MSR module supports reading of standard ISO 3-track magnetic swipe card. Card reading is bi-directional.

The MSR module can be mounted either on the right or left side of the display.

15.2.1 How to operate



NOTE

For guide on software application programming, please refer to BA9x MSR/Waiter Lock Programming Manual.

Run the swipe card through the slit of the swipe card reader from top to bottom in a quick and steady movement. Make sure that the magnetic strip is to the right. When using swipe cards, the following should be observed:

- Swipe cards should never be allowed to come into contact with liquids.
- Swipe cards should not be bent or folded in any way.
- Swipe cards should not be allowed to come into close contact with a magnetic field.

Swipe cards should only be inserted in the top of the specially designed slit of the reading device. If the card is inserted in another place, this could damage the reading head.

15.2.2 Cleaning instructions

In order to guarantee good reading results, the swipe card reader should be cleaned from time to time. This is carried out by using a special cleaning card that can be purchased from Diebold Nixdorf.

15.2.3 Installation

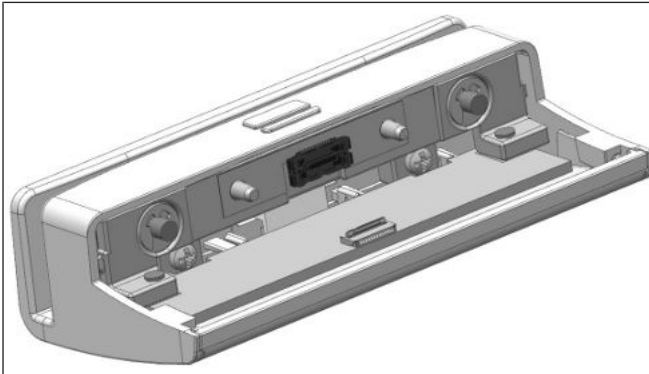


Figure 15-10: MSR kit

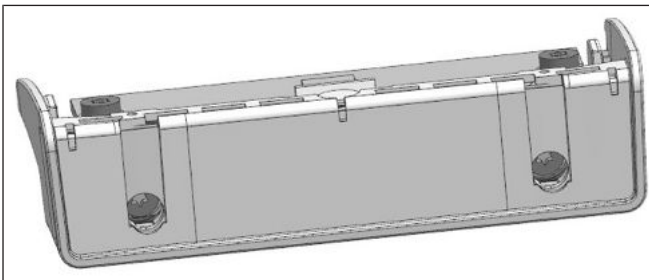


Figure 15-11: Removing side cover of MSR module

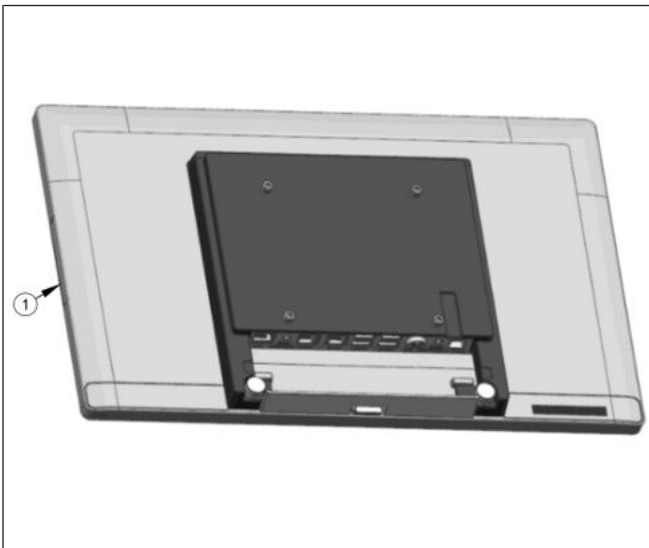


Figure 15-12: Removing the side-attached peripheral connection cover

1. The MSR kit as seen. Containing the MSR module and two M3x4 screws.
2. Gently remove the side cover of the MSR module found on the other side.
3. Remove either side-attach peripheral connection cover (1) of the BEETLE A Family.

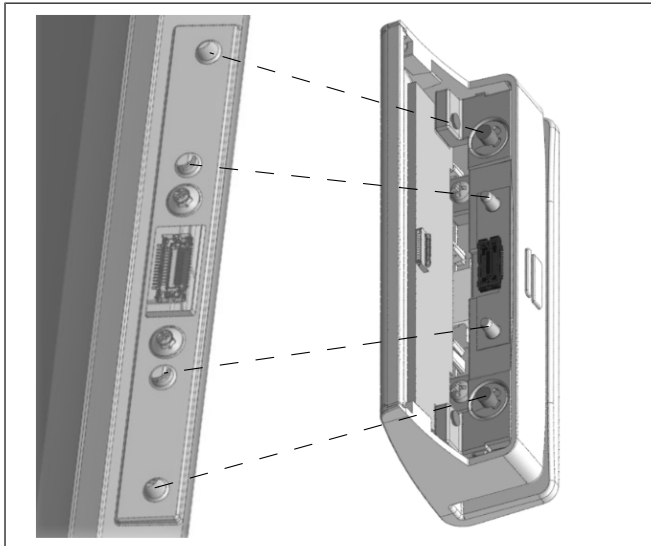


Figure 15-13: Fitting the MSR module into the BEETLE A Family

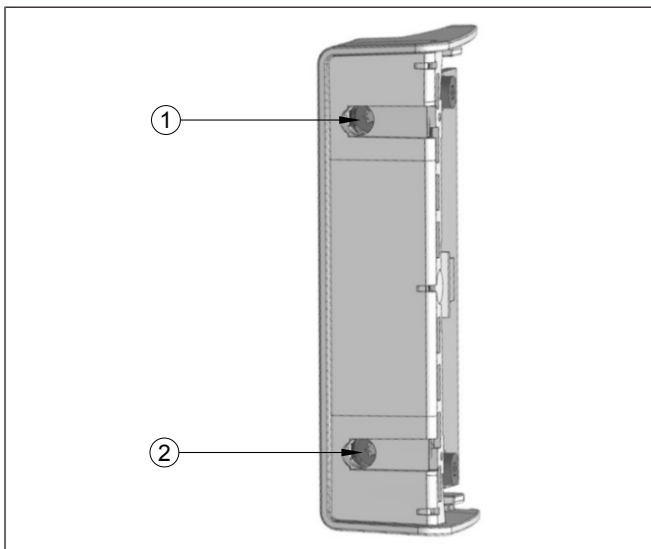


Figure 15-14: Tightening the screws of the MSR module

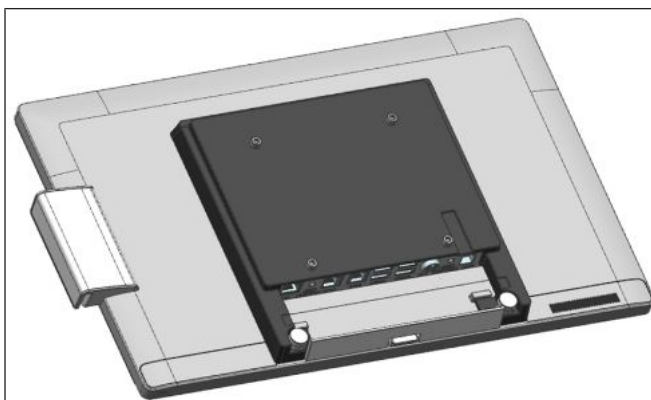


Figure 15-15: MSR module installed

4. Insert the MSR module into the now exposed USB port of the BEETLE A Family.
5. Fit each knob on the MSR module into its respective groove on the system as indicated.

6. Then put on and tighten two M3x4 screws.

7. Re-attach the side peripheral connection cover.
8. Re-attach the MSR module side cover.
9. The MSR is now installed. Back view of the BEETLE A Family, with the MSR as seen.



Figure 15-16: Front view with MSR module

10. The front view of the BEETLE A Family, with the MSR as seen.

15.3 NFC Module

15.3.1 Installation



Figure 15-17: NFC module kit

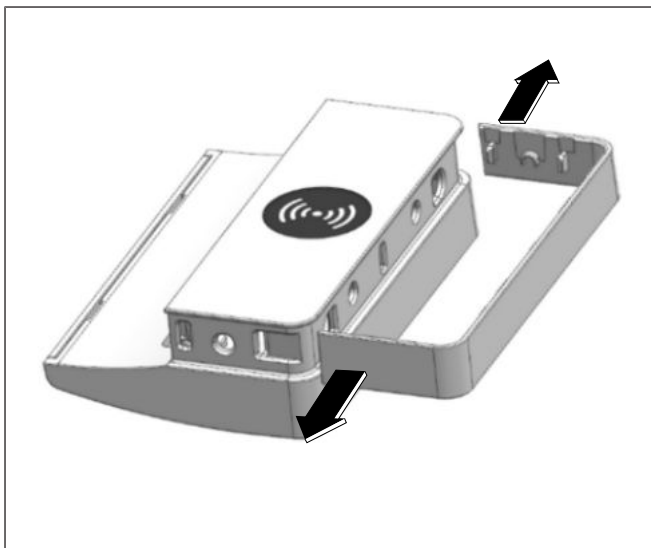


Figure 15-18: Removing the NFC module side cover

1. The NFC Module kit as seen. Containing the NFC module and two M3x4 screws.

2. Gently remove the NFC Module side cover by prying the 2 ends outwards (arrows) with a small screwdriver.

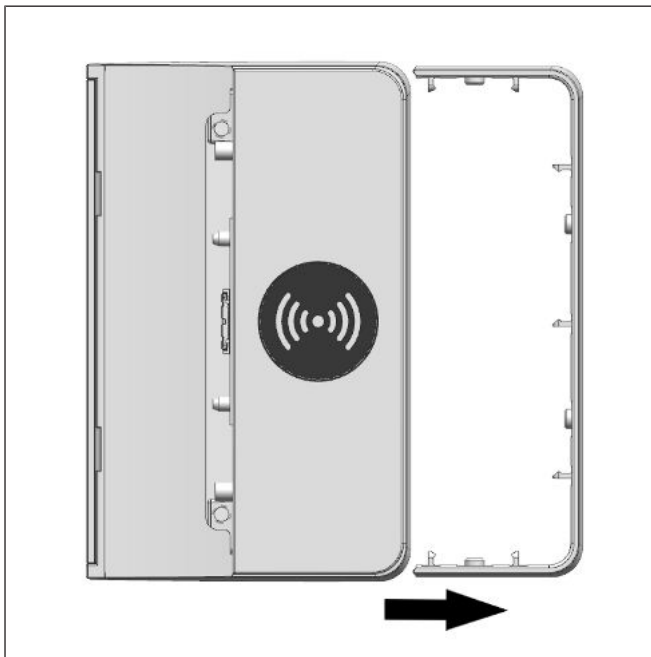


Figure 15-19: Sliding out the side cover

3. Then, slide the side cover out (see arrow).

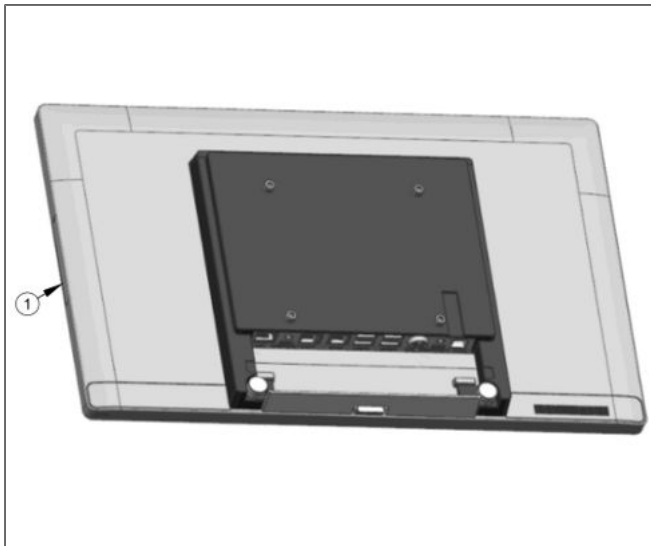


Figure 15-20: Removing the side-attach peripheral connection cover

4. Remove either side-attach peripheral connection cover of the BEETLE A Family.

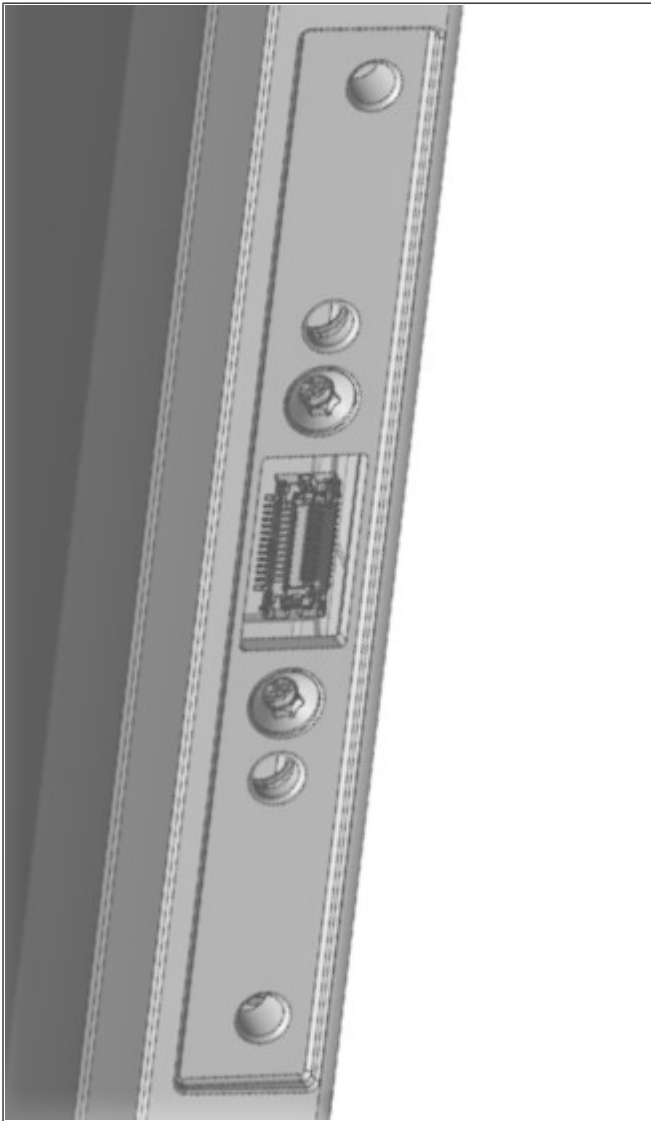


Figure 15-21: Side-attach peripheral connection cover removed

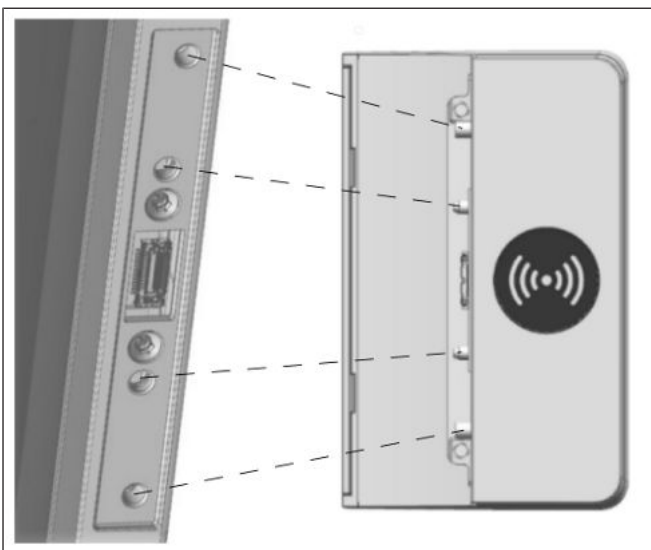


Figure 15-22: Fitting the NFC module into the BEETLE A Family

5. The side-attach peripheral connection cover now removed as seen.

6. Insert the NFC module into the now exposed USB port of the BEETLE A Family.
7. Fit each knob on the NFC Module into its respective groove on the system as indicated.

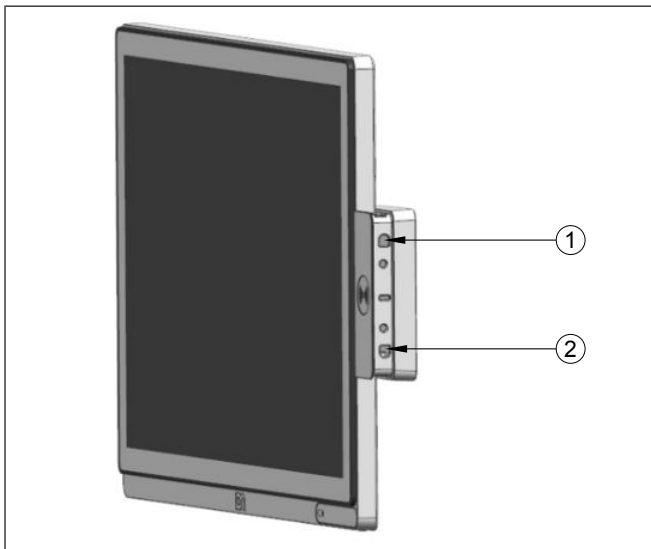


Figure 15-23: Tightening the screws of the NFC module

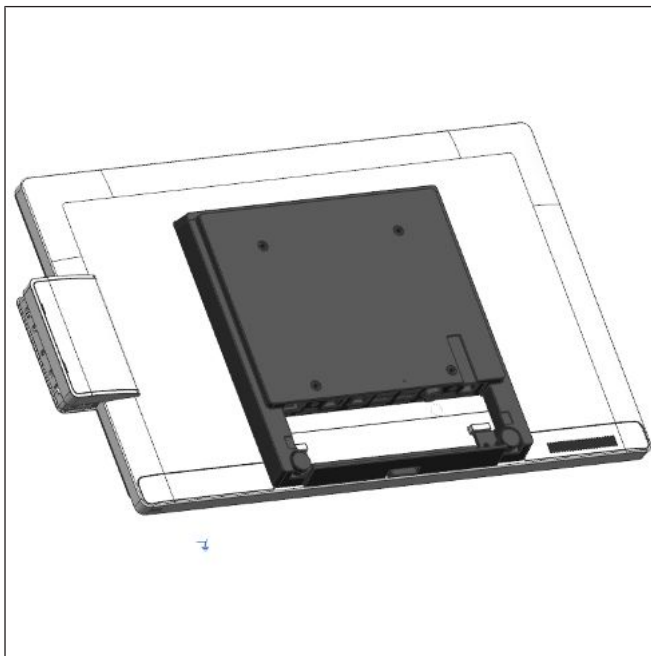


Figure 15-24: NFC module installed

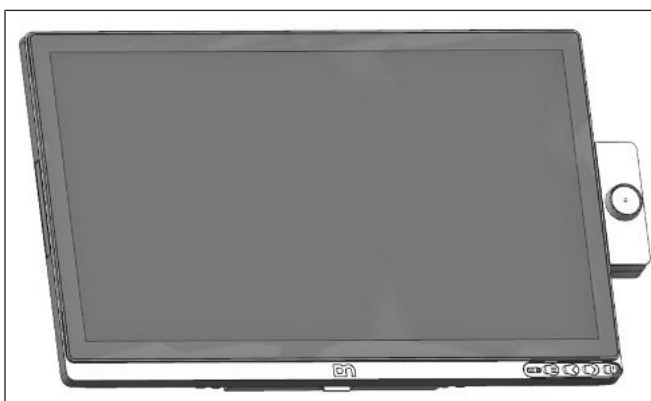


Figure 15-25: Front view with NFC module

8. Then put on and tighten two M3x4 screws at (1) and (2).

9. Re-attach the side-attach peripheral connection cover.
10. Re-attach the NFC Module side cover.
11. The NFC Module is now installed.

The front view of the BEETLE A Family with the NFC Module as seen.

15.4 Fingerprint Reader (FPR) Module

The A Family Fingerprint Reader module delivers a secure login and identification process for the retail sector. Via biometric analysis of fingerprints, it offers a perfect authentication for securing access into EPOS systems, especially in those retail environments that are accessible and open.



15.4.1 Cleaning Instruction

Fingerprint Readers can be cleaned using the same Optical Cleaning Products used to clean eyeglasses or cell phone glass surfaces. These Optical Cleaning Products include lens tissues, microfiber cloths and cleaning solutions.

Use normal adhesive cellophane tape to pick the dust particles by lightly pasting it on the window and then peeling slowly until the window is cleared of all noticeable particles.

If user wants to disinfect the windows, they may use Ethanol or Isopropanol in a concentration of up to 70%. Apply the liquid to a soft lint-free material (as used to clean eyeglasses or camera lenses) or to a cotton swab and gently wipe the capture area.

If necessary, gently dab the fingerprint sensor (do not wipe) with a soft cloth (not paper) dampened with a mild ammonia-based glass cleaner to remove any milky haze.

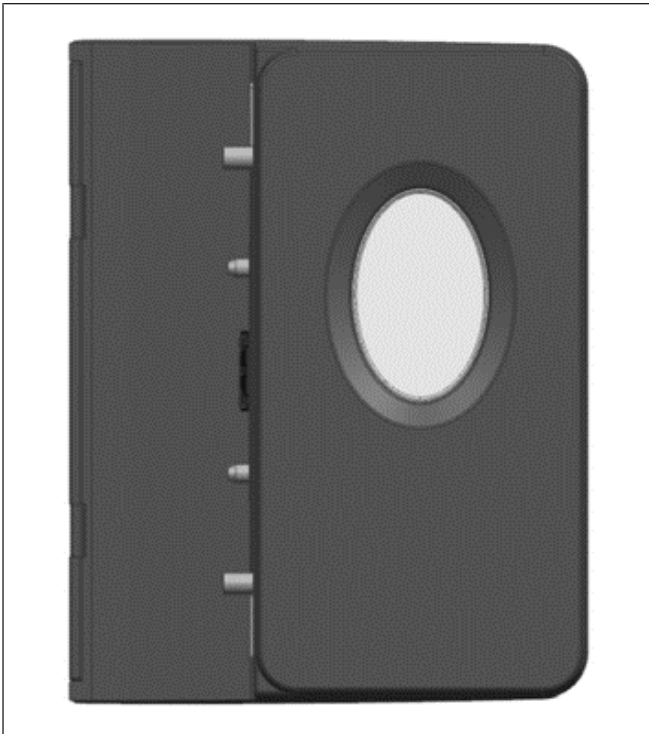
	 CAUTION • Do not pour cleaning fluid directly on the fingerprint capture area. • Do not submerge the sensor in liquid. • Do not rub the fingerprint capture area with any abrasive material, including paper.
---	--

15.4.2 Installation

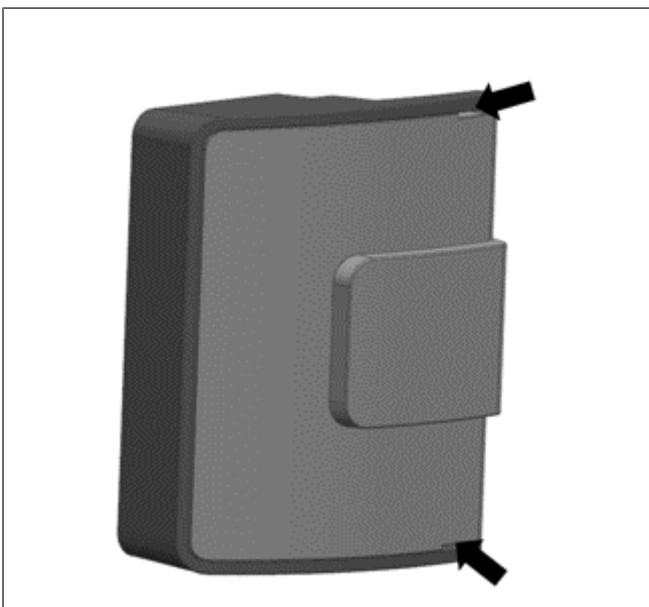
Unpack the parts and check whether the delivery matches the details of the delivery note.

The Fingerprint Reader can be installed on either the right or the left side of the screen. You will find a flap at the rear side of the display at the position for the peripherals.

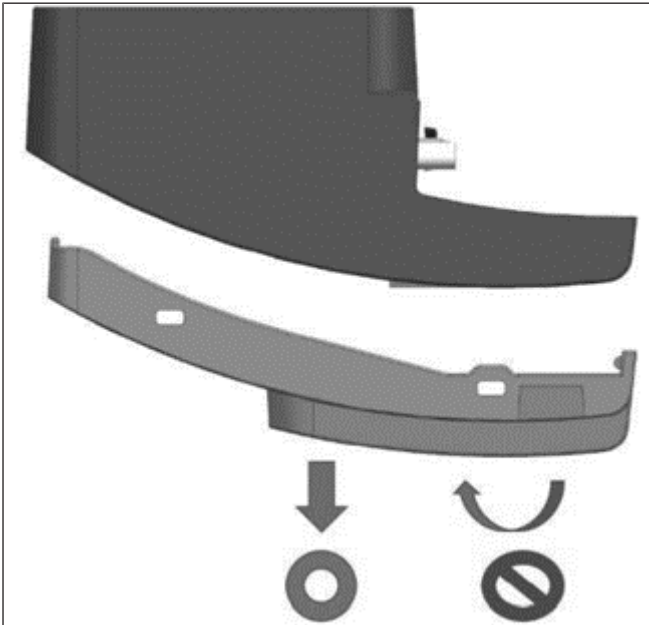
Follow the steps below to install the reader to the display.



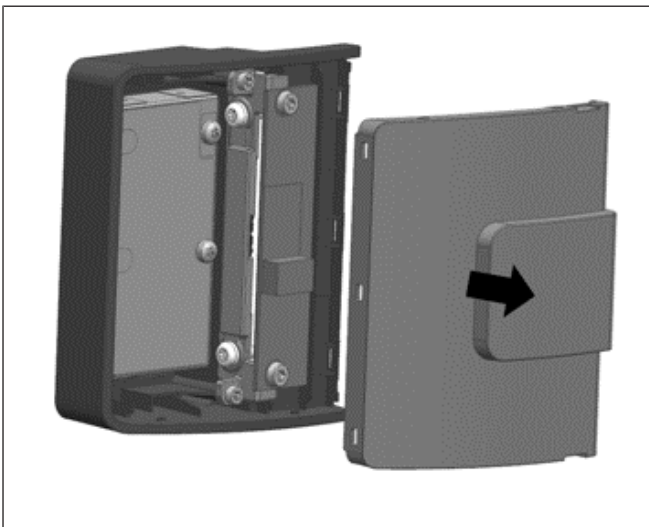
1. The Fingerprint kit is as seen. It contains the Fingerprint module.



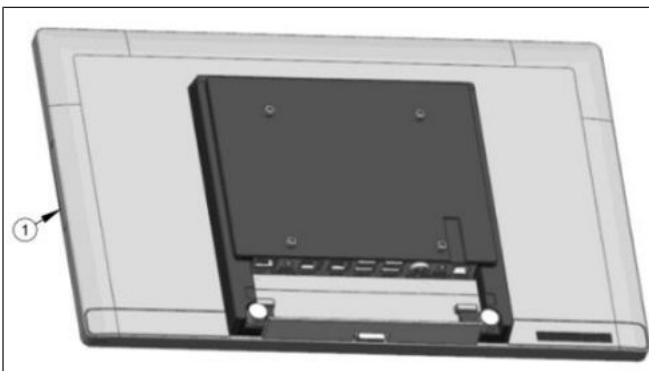
2. Gently remove the side cover by prying the 2 ends outwards (see arrows) with a small screwdriver.



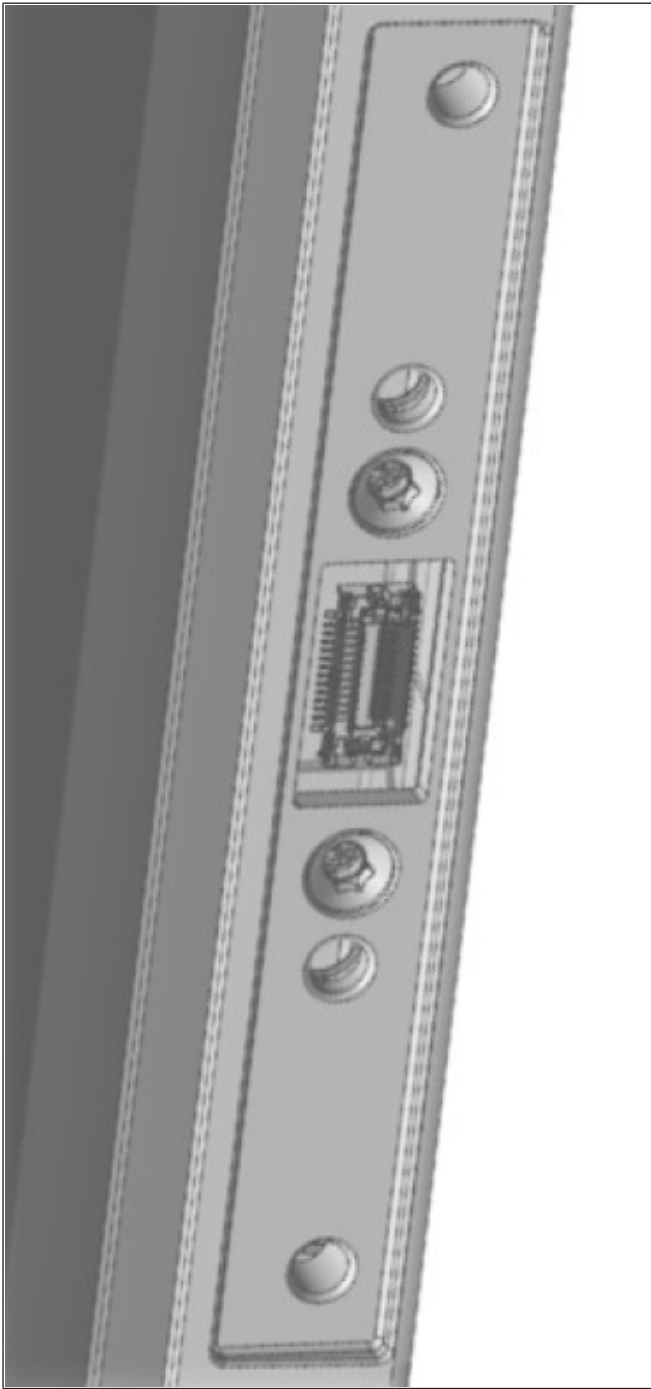
3. Then, slide the side cover out (see arrow).



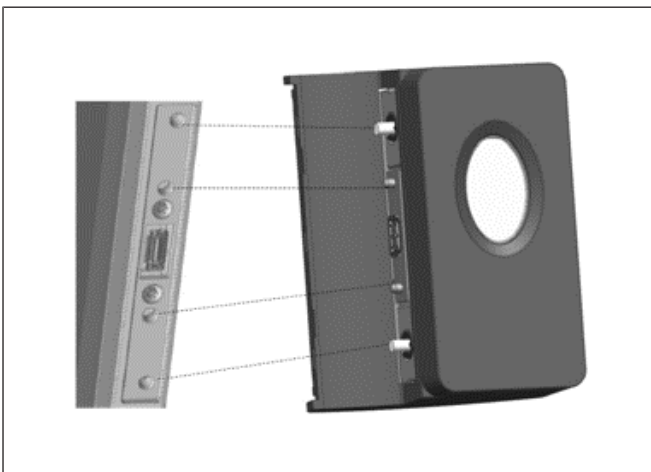
NOTICE! Make sure to slide out the side cover correctly.



4. On the side to install the peripheral, remove the side-attach peripheral connection cover (1) of the BEETLE A Family.



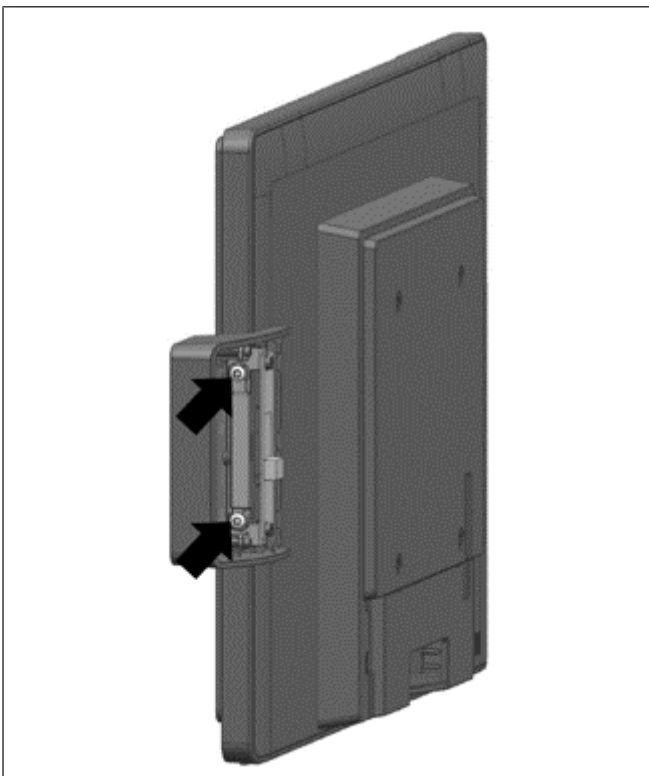
5. The side-attach peripheral connection cover is now removed as seen.



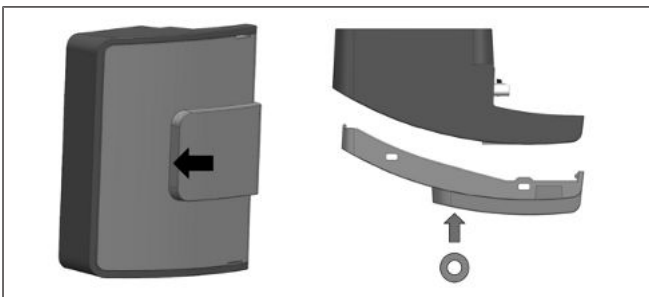
6. Insert the Fingerprint module into the now exposed USB port of the BEETLE A Family.
7. Fit each knob on the Fingerprint module into its respective groove on the system as indicated.



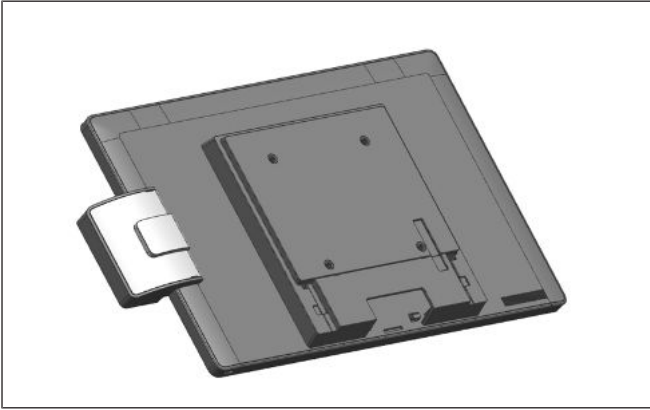
8. Position the screws to the correct location.



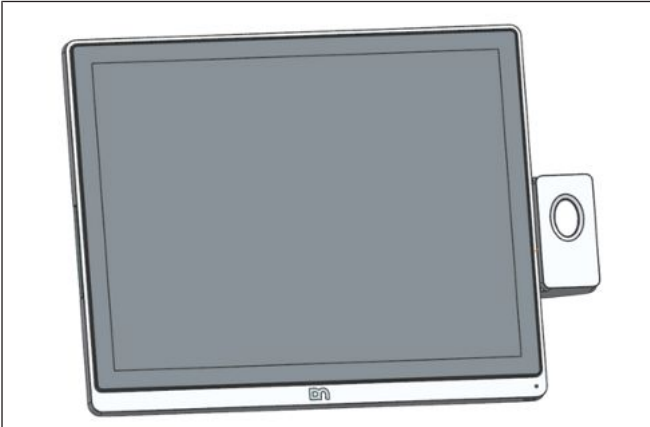
9. Then put on and tighten two M3x7 screws.
Screw in torque = 5 to 7 kgf.cm



10. Re-attach the side cover (see arrows).



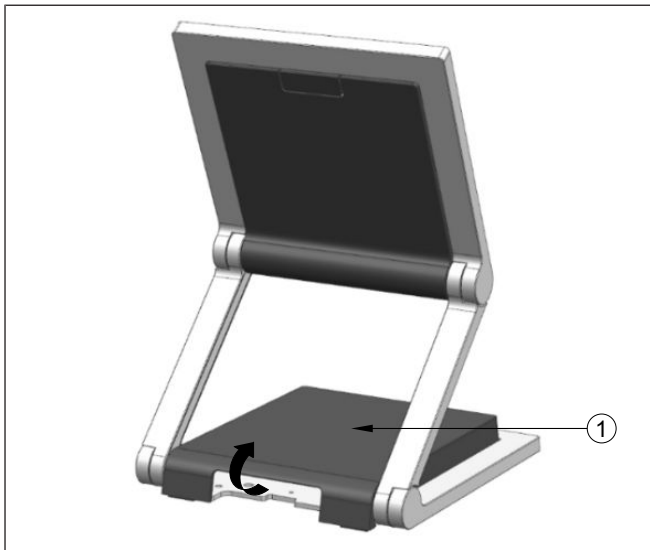
11. Re-attach the side cover. The Fingerprint module is now installed.



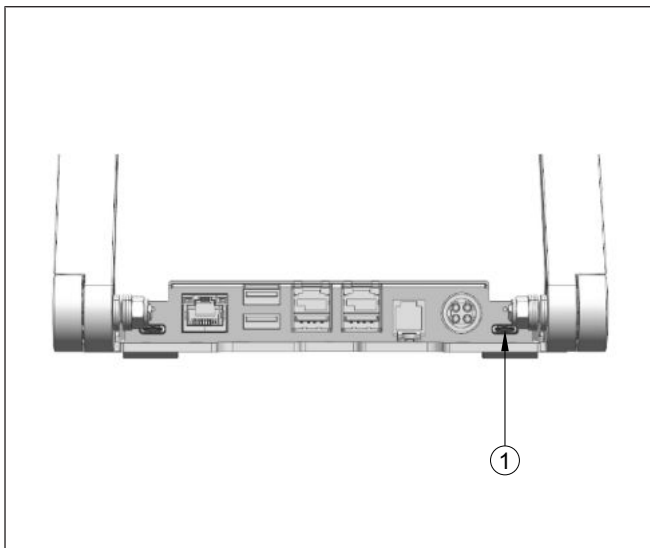
12. The front view of BEETLE A/ D Family with Fingerprint Reader as seen.

15.5 I/O Hub

15.5.1 Removal of I/O Hub



1. Remove the I/O Hub cover by pulling it up from the back.



2. Disconnect the USB-C cable from the port indicated (1).
3. Disconnect all other connectors from the I/O Hub.

Figure 15-26: Disconnecting connectors from the I/O Hub

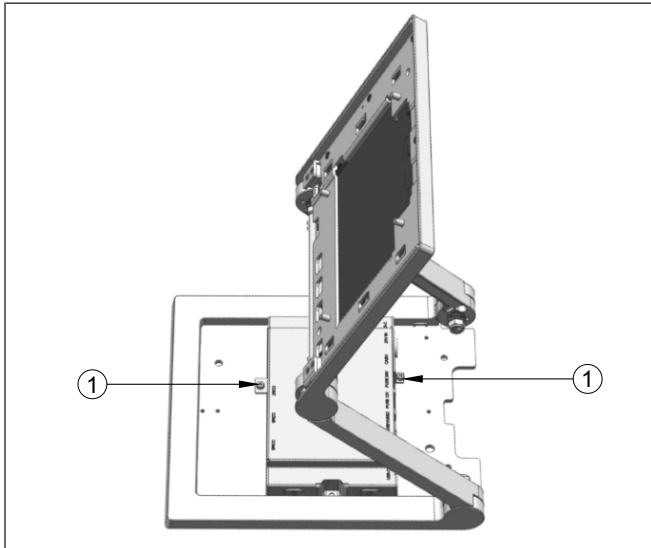


Figure 15-27: Removing the I/O Hub

4. Remove the 2 M3x4 screws at the positions indicated (1).
5. The I/O Hub can now be removed.

15.5.2 Installation of I/O Hub



NOTE

Install it by following the same steps in reverse order.

15.6 2D Barcode Reader (BCR)

15.6.1 Overview

The BCR module for BEETLE A Family can be installed on either the right or the left side of the BEETLE A Family. The installation only requires attaching the module to the system by tightening two screws.

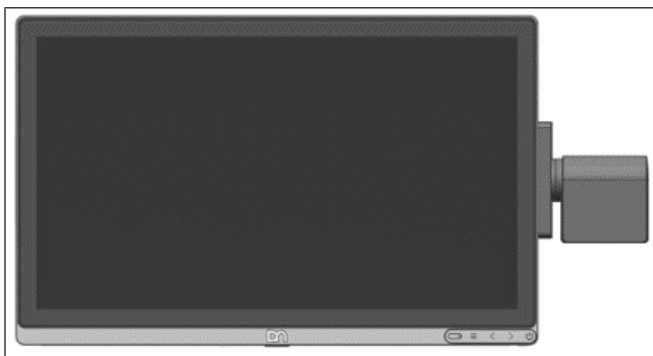
The module can be rotated 165 degrees clockwise and 165 degrees anti-clockwise.

	 WARNING Do not stare into the red LED beam during operation.
---	--



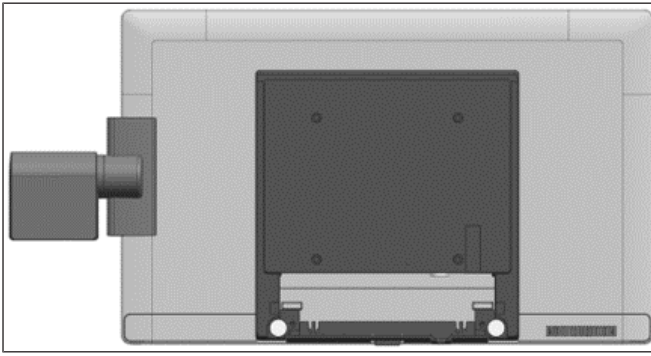
System overview with BCR

Figure 15-28: System overview with BCR



System front view with BCR

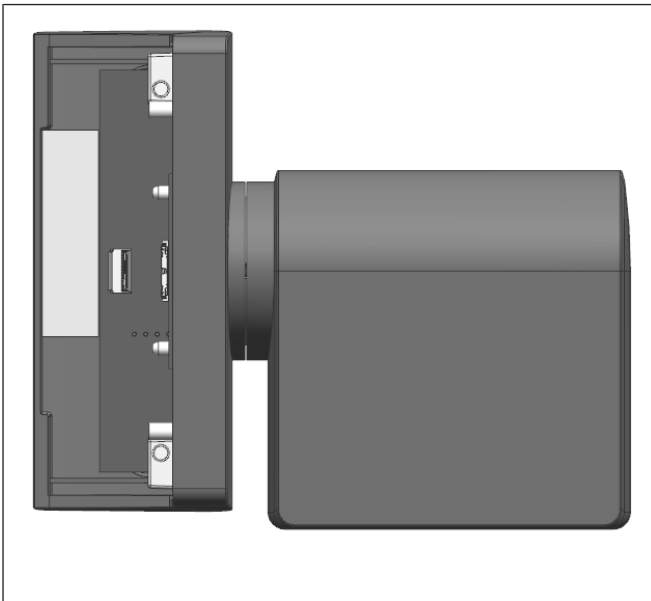
Figure 15-29: Front view with BCR



System back view with BCR

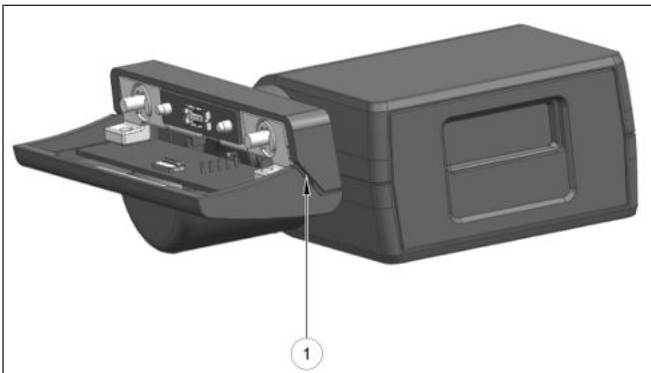
Figure 15-30: Back view with BCR

15.6.2 Installation



The BCR module is as shown.

Figure 15-31: BCR module



1. Remove the BCR top cover by inserting a small flat-head screwdriver into the slot (1) and pry open gently.
2. Repeat this for the slot on the opposite side.

Figure 15-32: Removing the BCR top cover

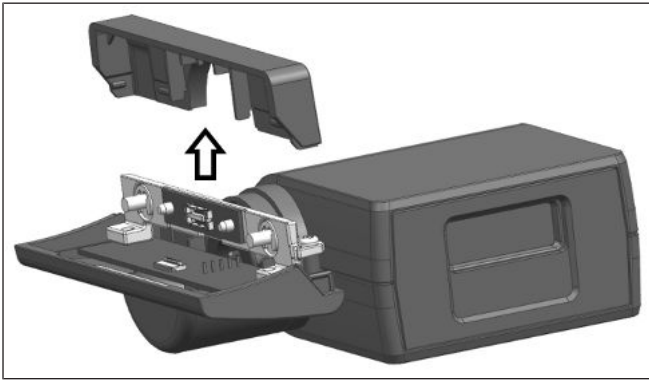


Figure 15-33: Sliding out the BCR top cover

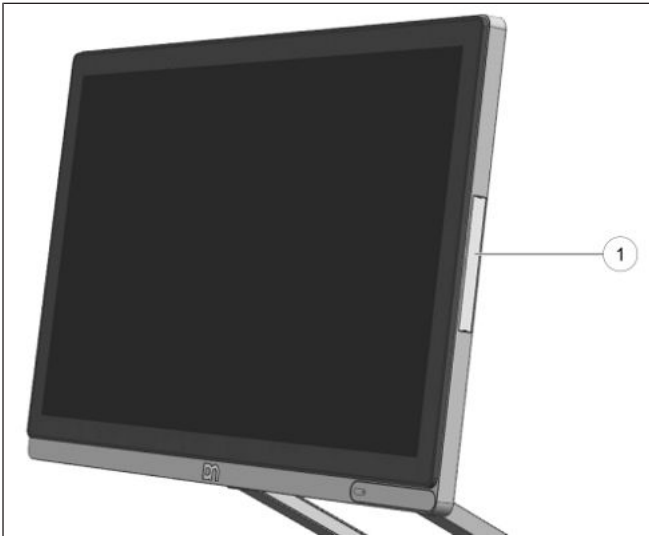


Figure 15-34: Removing the peripheral connection cover

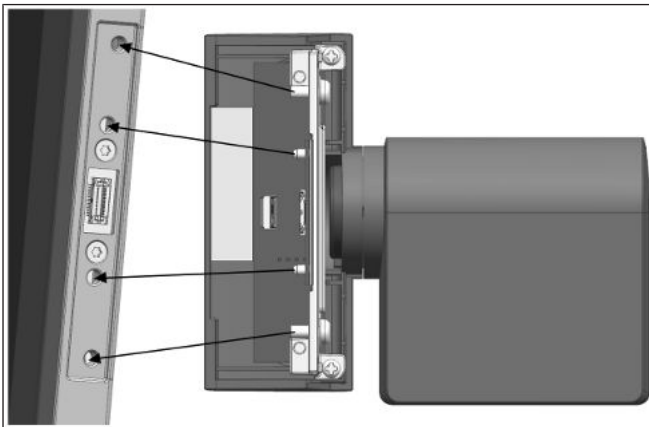


Figure 15-35: Docking the BCR to the system

3. Slide out the BCR top cover in the direction indicated by the arrow.

4. To attach the BCR module, remove the peripheral connection cover (1) on the BEETLE A Family.

5. Dock the BCR module to the BEETLE A Family. Align the locating pins and screws (see arrows).

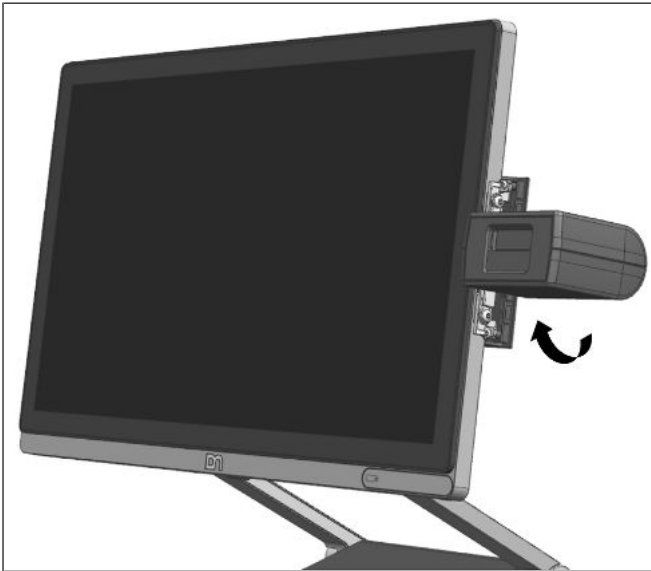


Figure 15-36: Swivelling the BCR Scanner

6. Swivel the Scanner such that the 2 locking screws are accessible.

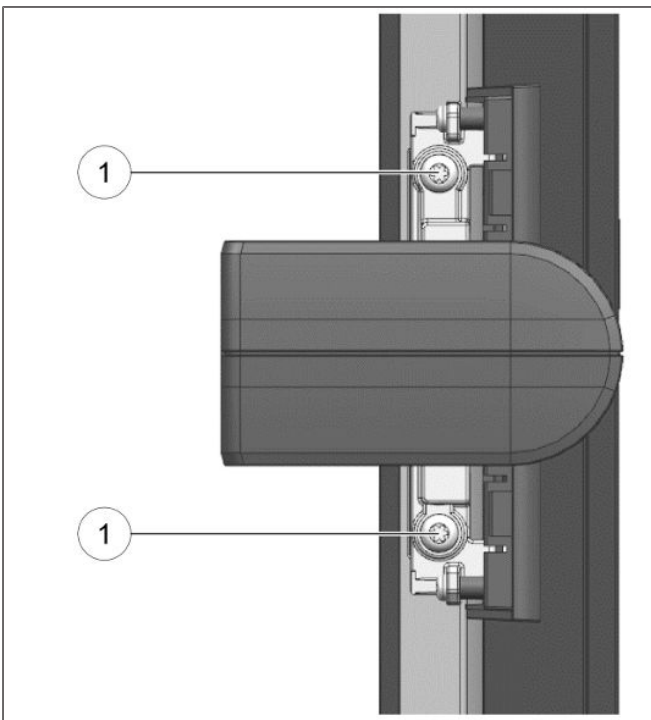


Figure 15-37: Tightening the locking screws

7. Tighten the 2 locking screws (1) with a screwdriver.



8. Snap back the BCR top cover in the direction indicated by the arrow.
9. The BCR module installation to the BEETLE A Family is now complete.

Figure 15-38: Snapping back the BCR top cover

15.6.3 Swivel angle

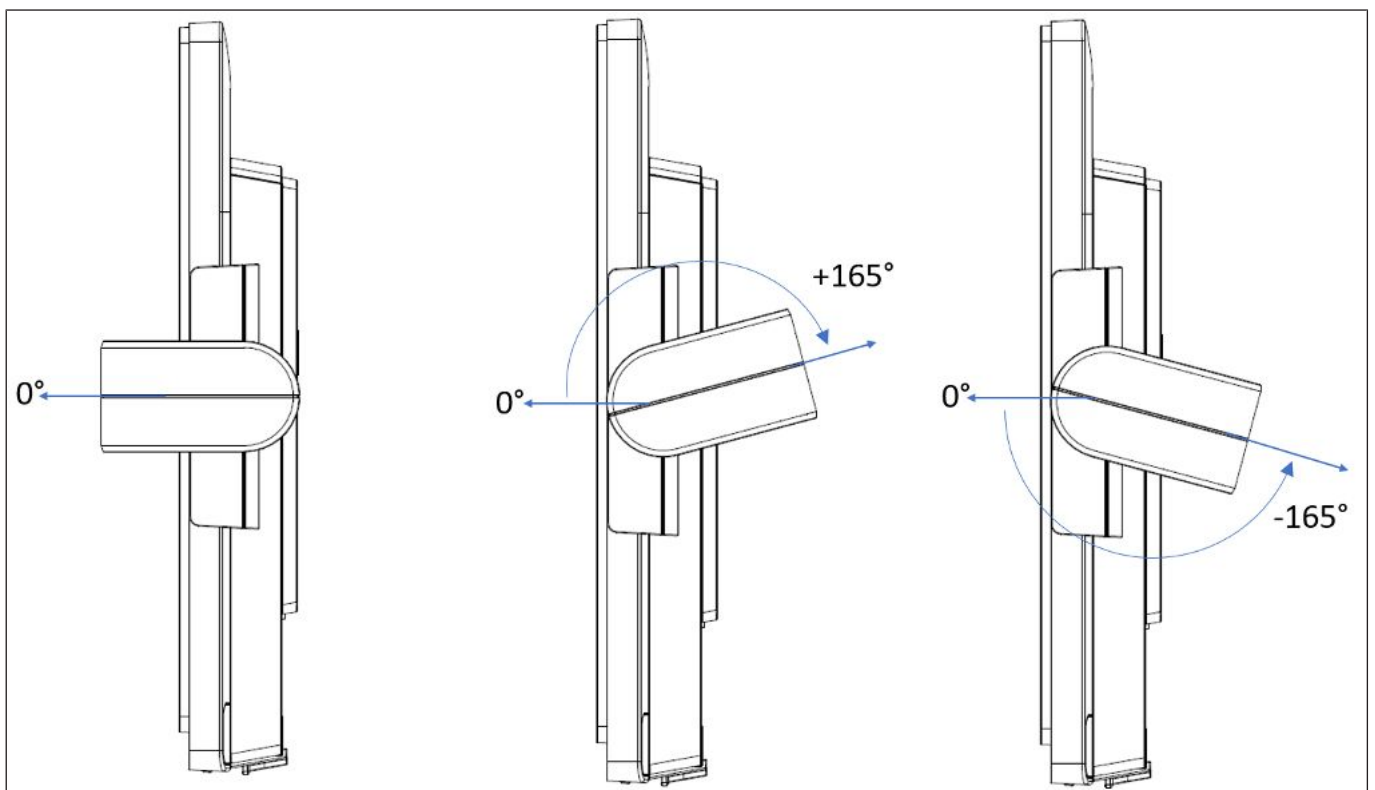


Figure 15-39: BCR swivel angles

16 Starting Up the System

After installing the BEETLE A Family, switch on the system by using the Power button on the front panel.

The system first performs an automatic self-test to test its basic functions.

For example, you may see the following message (irrespective of processor type) on the monitor:

```
DN „ID xx/xx Date“  
xx/xx
```

is the *placeholder* of the BIOS version number.

Following the completion of the BIOS boot up, the BIOS will attempt to boot up an operating system from a bootable media. The BIOS default boot order from highest priority is,

1. LAN PXE ROM
2. HDD/SSD
3. USB Key
4. USB HDD
5. USB ODD

If no bootable media is present and a message will be prompted on the display.

17 Error Reporting

When an error condition is detected, it is reported by a repetitive train of blinking red LED. Decode by counting the number of blinks in a train and check against the error code table below.

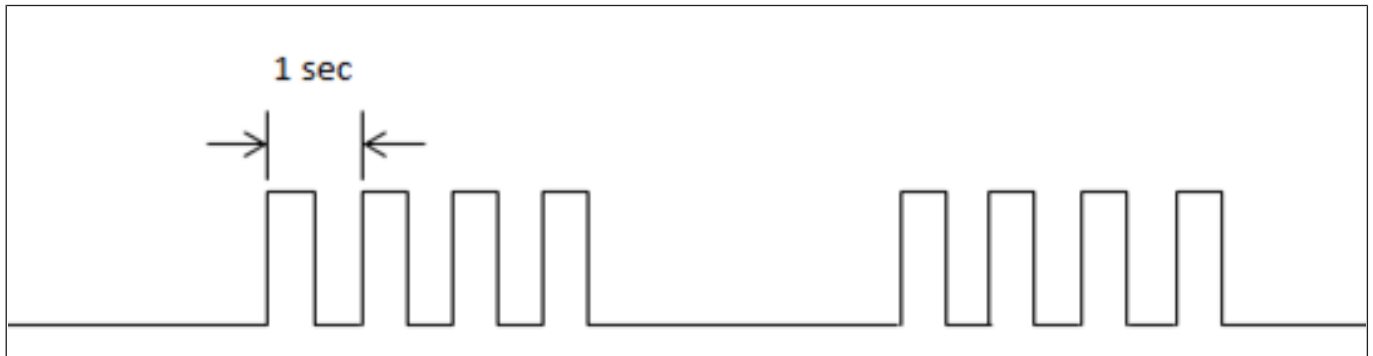


Figure 17-1: Error reporting

Number of Pulse	Description of error	Possible cause
1	N/A	N/A
2	NA	
3	Processor Hot was activated	Excessive load or thermal pads may be degraded.
4	Fan stalled	Faulty fan
5	Capacitive sense not present or faulty	Cable loose or Capacitive sense board may be faulty
6	Ambient Light Sensor/Proximity Sensor not present or faulty	Cable loose or Capacitive sense board may be faulty
7	PCH Hot was activated	Excessive load or thermal pads may be degraded.
8	Processor thermtrip was activated	Excessive load or thermal pads may be degraded.
9	DDR VR faulty	Motherboard may be faulty
10	Cannot access configuration EEPROM	Either docking board or motherboard is faulty.
11	USB1 PD chip read/write error	To recover do a cold reboot
12	USB1 PD chip execution error	To recover do a cold reboot
13	USB1 PD chip not detected	To recover do a cold reboot
14	24V DC-IN voltage in indeterminate region	To recover do a cold reboot

18 Technical Data

Whiskey Lake (Sx-motherboard)

		Whiskey Lake (Sx-motherboard)	
		15-inch display	15.6-inch display
Dimensions	Diagonal Screen size	15"	15.6"
	Active screen size (mm)	305.13 x 229.1 (H x V)	344.16 x 193.59 (H x V)
	Basic unit (mm)	338.7 x 273.4 x 37.2	376.11 x 236.59 x 37.20
Weight	BEETLE A1150	-	2.3kg
	BEETLE A1050	2.8kg	-
	Standard stand	1.8kg	
	Stand with cable covers	1.9kg	
	Stand with I/O hub cover (excluding I/O hub)	1.3kg	
	I/O hub	0.36kg	
Climatic Class		DIN IEC 721-3-3 Class 3K3 up to 40°C	
Operating Temperature		+5°C to +40°C	
Humidity		5% to 85% Relative humidity 1g/m ³ to 25g/m ³ Condensation is not permitted	
Display	Pixels H x V	1024 x 768	1920 x 1080
Characteristics	White Luminance	400 cd/m ² (typical)	
	Contrast Ratio	2500 (typical)	1000 (typical)
	Optical Response Time	23ms (typical)	25ms (typical)
	Supported Color	16.7M	16.2 M (RGB 6-bits +FRC)
	Surface Treatment	Hard Coating (3H), Anti-Glare	Anti-Glare
	Viewing Angle	80/88°	85/85°
Touch		Projected Capacitive Touch	
User Accessible I/O		2x USB 2.0 Type A 2x USB 3.0 Type A 1x RJ12 Cash Drawer	

		1x RJ45 Gigabit LAN 2x RJ50 Powered COM port 1x USB Type-C, PD 2.0, DP1.2, DFP/DRP (5V/12/24V) 1x USB Type-C, PD 2.0, DP 1.2, DFP (5V/12V)
Expansion	Internal	2x M.2 2280 socket (for SSD) 1x M.2 2230 socket (for WiFi)
Options	External	MSR, Waiter Lock, NFC reader
Other Features		Projected capacitive touch panel
		Ambient Light Sensor
		Proximity Sensor
		Hardware TPM 2.0 (optional)
		Integrated antenna for Wifi / Bluetooth (optional)
Power Rating		24V DC / 5A
I/O Expansion Option		Multi-I/O Hub (see technical data Section 18.7)

Coffee Lake (R3/R4 motherboard)

		Coffee Lake (R3/R4 motherboard)	
		15-inch display	15.6-inch display
Dimensions	Diagonal Screen size	15"	15.6"
	Active screen size (mm)	305.13 x 229.1 (H x V)	344.16 x 193.59 (H x V)
	Basic unit (mm)	338.7 x 273.4 x 49.2	376.11 x 236.59 x 49.2
Weight	BEETLE A1170/A1171	-	2.7 kg
	BEETLE A1070/A1071	3.1 kg	-
	Standard stand	1.8kg	
	Stand with cable covers	1.9kg	
	Stand with I/O hub cover (excluding I/O hub)	1.3kg	
	I/O hub	0.36kg	
Climatic Class		DIN IEC 721-3-3 Class 3K3 up to 40°C	
Operating Temperature		+5°C to +40°C	
Humidity		5% to 85% Relative humidity 1g/m ³ to 25g/m ³ Condensation is not permitted	
Display	Pixels H x V	1024 x 768	1920 x 1080
Characteristics	White Luminance	400 cd/m ² (typical)	
	Contrast Ratio	2500 (typical)	1000 (typical)
	Optical Response Time	23ms (typical)	25ms (typical)
	Supported Color	16.7M	16.2 M (RGB 6-bits +FRC)
	Surface Treatment	Hard Coating (3H), Anti-Glare	Anti-Glare
	Viewing Angle	80/88°	80/89°
Touch		Projected Capacitive Touch	
User Accessible I/O		3x USB 2.0 Type A 1x USB 3.0 Type A 1x RJ12 Cash Drawer 1x RJ45 Gigabit LAN 3x RJ50 Powered COM port	

		1x USB Type-C, PD 2.0, DP1.2, DFP/DRP (5V/12/24V) 1x USB Type-C, PD 2.0, DP 1.2, DFP (5V/12V)
Expansion Options	Internal	2x M.2 2280 socket (for SSD) 1x M.2 2230 socket (for WiFi)
	External	MSR, Waiter Lock, NFC reader, 2D Barcode Reader
Other Features		Projected capacitive touch panel
		- Ambient Light Sensor
		- Proximity Sensor
		Hardware TPM 2.0 (optional)
		Integrated antenna for Wifi / Bluetooth (optional)
Power Rating		24V DC / 5A
I/O Expansion Option		Multi-I/O Hub (see technical data Section 18.7)

18.1 AC Power Adapter

Only use power supply units (PSU) released or approved by Diebold Nixdorf. The PSU has to comply with the following minimal requirements and common standards:

Rated input voltage	100-240VAC
Rated input current	2.0A
Input frequency range	47-63 Hz
Rated output voltage	24V $\pm$ 5%
Rated output current	5.0A
Max. output power	120W at ambient of 45 degree C, 100W at ambient of 55 degree C
Approvals and Certification	UL Listed, TÜV-GS, CE

18.2 NFC Module

Table 18-1: NFC

Supported Standards	ISO/IEC 14443A/MIFARE ISO/IEC 14443B FeliCa ISO 18092 passive initiator
Validated IC cards/Tags	NFC Forum tags Innovision Topaz / Jewel NXP Mifare Ultralight Sony Felica NXP DESfire, NXP SmartMX with JCOP
RF Operating Frequency	13.56 MHz
Host Interface	USB 2.0 full speed CCID protocol support
Rated Voltage	5 V
Rated Current	300mA on transmitter path
RF Output Power	1W (max.)
Operating Temperature	5 °C to 40 °C
Middleware support	N/A
Operating Systems	Windows & Linux
Certification	EN 50364
Weight	39 g
Dimensions	85.4 x 53.3 x 23.1 mm

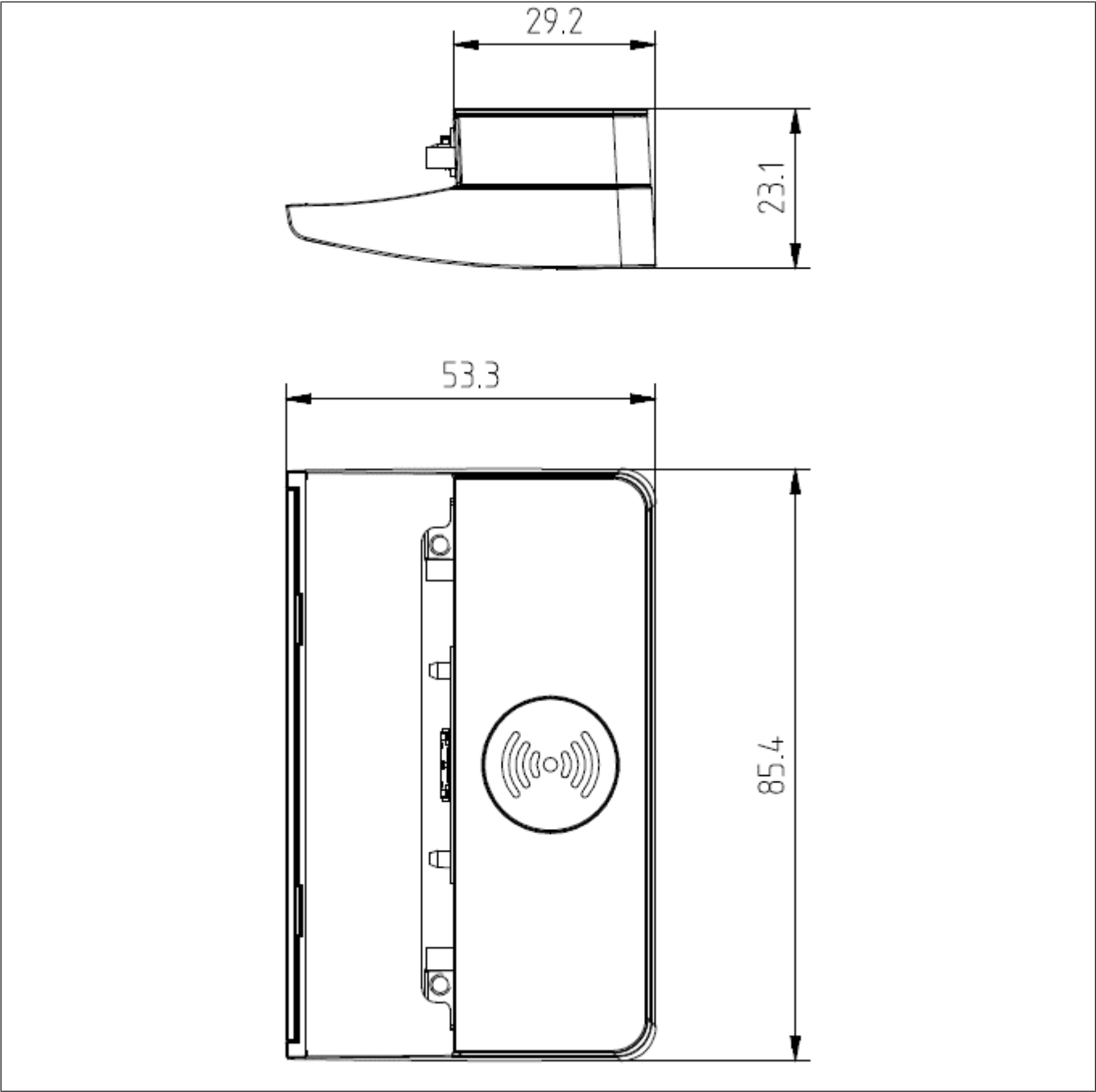


Figure 18-1: NFC Dimension Drawing

18.3 2D Barcode Reader

Rated Voltage	5V +/- 10%
Rated Current	480 mA
Physical Interface	USB 2.0 Full Speed, bus-powered
Application Interface	HID Keyboard Emulation, or USB-OEM-HID mode (for JPOS operation)
Scan Method	CMOS Imaging (black & white)
Number of pixel	1280 x 800 pixels
Image Capture speed	Up to 100 fps
Illumination	Red LED
Aiming pattern	Amber LED, circular pattern
Minimum resolution	1D code: 0.1 mm (4 mil) 2D code: 0.169 mm (6.7 mil)
Firmware upgrade	Yes
Operating Systems	Windows 7, 8.1 and 10, Linux
Symbologies	UPC/EAN/JAN, GS1 DataBar, Code 39, Code 128, Code 93, Code 11, Codabar/NW7, Interleaved 2 of 5, S-Code, IATA, JPN (Customer barcode), Code 2 of 5, Matrix 2 of 5, MSI/Plessey UK/Plessey, Telepen, Trioptic, GS1-128. PDF417, Micro PDF417, Codablock F, EAN Composite, UPC Composite, GS1-Databar, GS1-Databar Composite, GS1-128 Composite. Aztec Code, Aztec Runes, Data Matrix (ECC 200), Data Matric (ECC 000-140), QR Code, GS1-Datamatrix, Micro QR Code, Maxi Code, GS1-QR Code
Operating Condition	-20 to 50 degree Celsius 10 to 90% RH
Weight	190 g
Dimensions	86.9 mm x 104.1 mm x 35 mm
Swivel angle	165 degrees clockwise/anti-clockwise

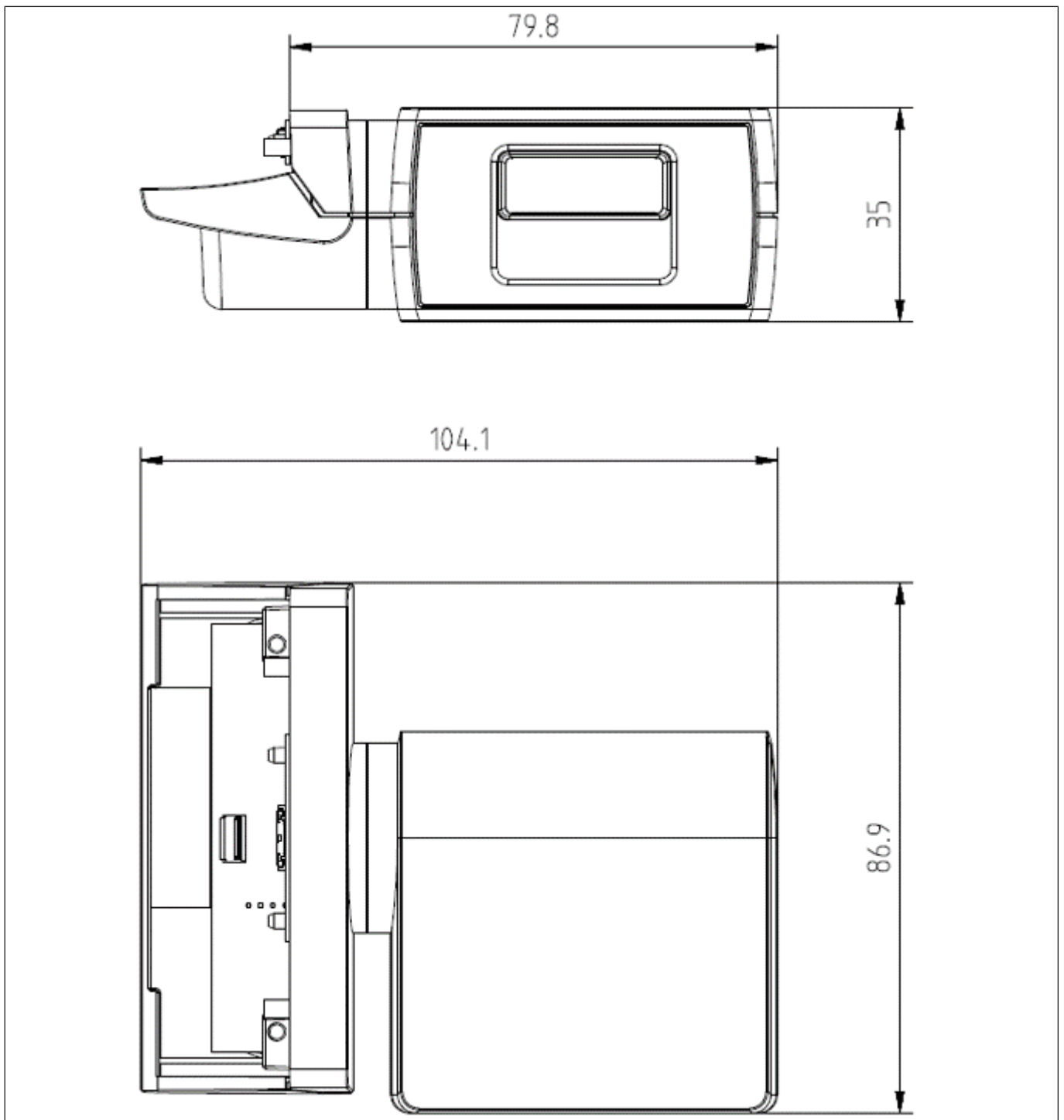


Figure 18-2: 2D BCR Dimension Drawing

18.4 iButton

Rated Voltage	5V +/- 5%
Rated Current	80 mA
Host Interface	USB 2.0, HID
Cable Length	2.5 m
Magnetic Key interface	1-Wire®
Magnetic Key supported	99-L-01 (DS1990A), Olitronic GmbH
Operating Systems supported	Windows 10, WNLPOS4
Software options	• JavaPOS 1.13/OPOS UDM (ProBASE/POS) • VirtualCOM
Firmware	Upgradeable via USB DFU
Weight	64 g
Dimensions	85.4 x 53.3 x 29.4 mm

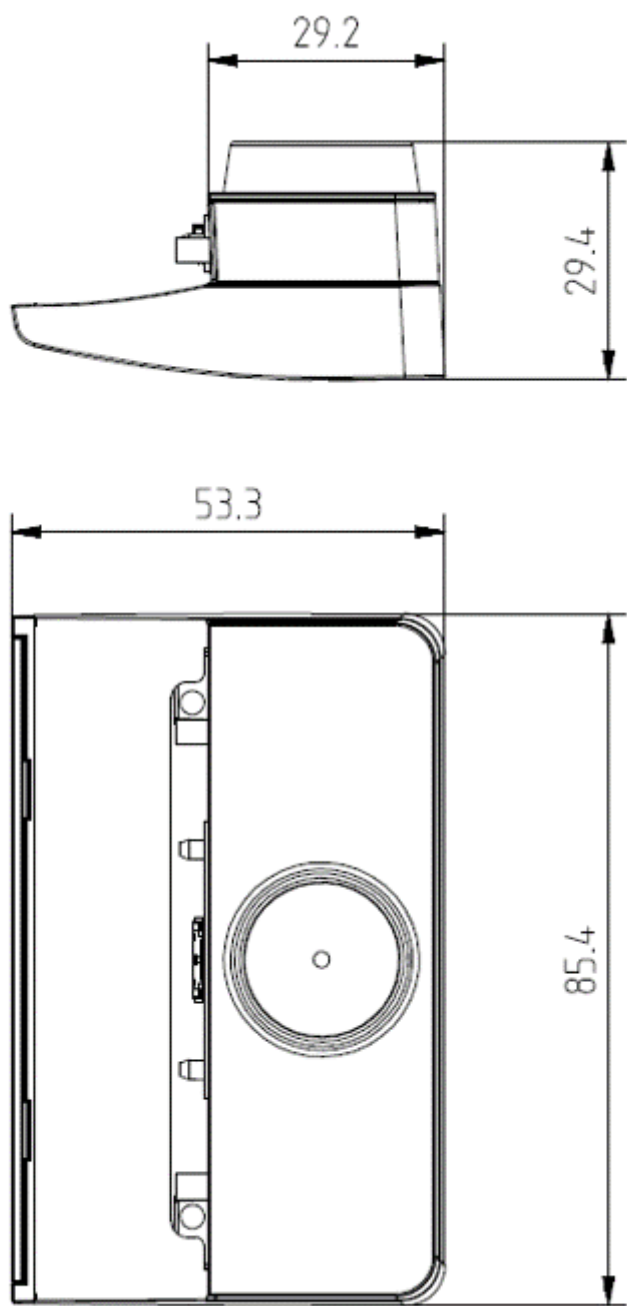


Figure 18-3: iButton Dimension Drawing

18.5 MSR

Rated Voltage	5V +/- 5%
Rated Current	60 mA
Host Interface	USB 2.0, HID
Number of tracks	3-track
Encoding	ISO 7811-2 or JIS B 9561
Operating Systems supported	Windows 10, WNLPOS4
Reading Speed	10 to 140 cm/sec
Software options	• JavaPOS 1.13/OPOS UDM (ProBASE/POS) • VirtualCOM
Firmware	Upgradeable via USB DFU
Weight	42 g
Dimensions (WxHxD)	83 x 43.5 x 22.3 mm

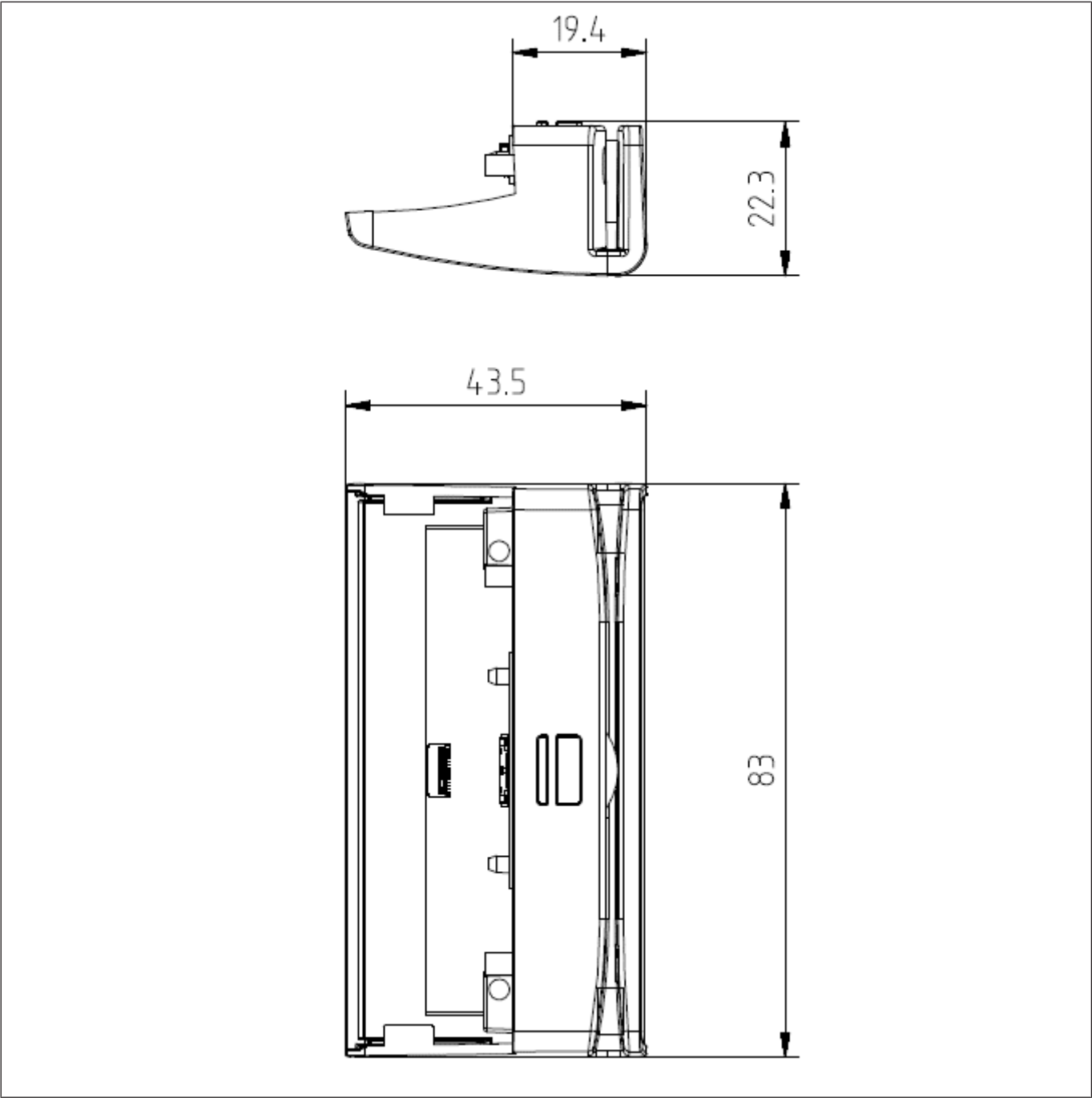


Figure 18-4: MSR Dimension Drawing

18.6 Fingerprint Reader Module

Model	FP A Family	
Host interface	USB 2.0 full speed	
Operating voltage	5V ± 5%	
Current consumption	Scanning	< 100 mA (Typical)
	Idle Mode	120 mA (Typical)
	Suspend Mode	< 0.5 mA (Maximum)
Operating Temperature	5° - 40° C	
Operating Humidity	20% - 80% non-condensing	
Optical Sensors	Pixel resolution	512 dpi
	Scan capture area	14.6 mm x 18.1 mm
	Scan Data	8-bit grayscale (256 levels)
	Image Distortion	< 1% (Typical)
	Speed of Image Transfer	<0.17 seconds
Compatible System	DN A Family and D-series	
Weight	77 g	
Dimensions	87.3 x 68.5 x 35.4 mm	

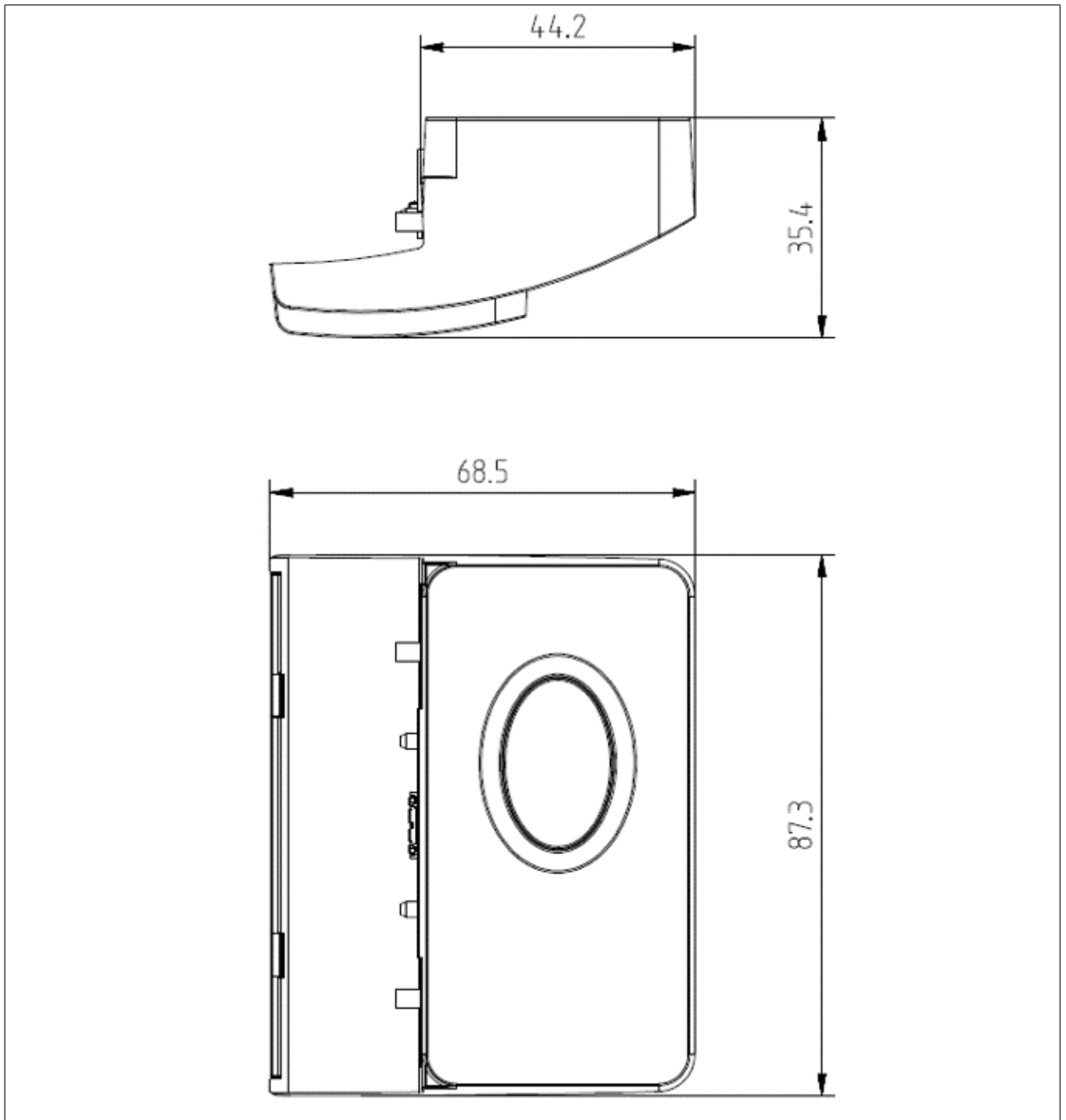


Figure 18-5: Fingerprint Dimension Drawing

18.7 I/O Hub

The I/O Hub (illustration on next page) is an accessory for the BEETLE A Family, to extend the number of I/O ports.

Power input	DC24V IN	24V DC, 5A
User interface	USB-C (Right)	USB Type C, PD 3.0, DP 1.2, UFP Dual Power Role (5V, 24V/4A)
	USB-C (Left)	USB Type C, PD 2.0, DP 1.2, DFP Source only (5V, 12V/2A)
	PUSB12V	Powered USB 12V, 3A
	PUSB24V	Powered USB 24V, 3A
	USB1/USB2	USB 3.0 (Type A)
	COM5, 6 & 7	RJ50 Powered COM ports 5V, 1A combined 12V, 1A combined
	LAN	RJ45 Gigabit LAN
	Cash	RJ12 Cash Drawer (12V/24V)



NOTE

Please note that MAX 40W load is allowed for any combination of the interface connectors.



NOTE

A second display attached to the I/O Hub Type-C will not display the BIOS settings menu.

*Refer to next page for illustration.

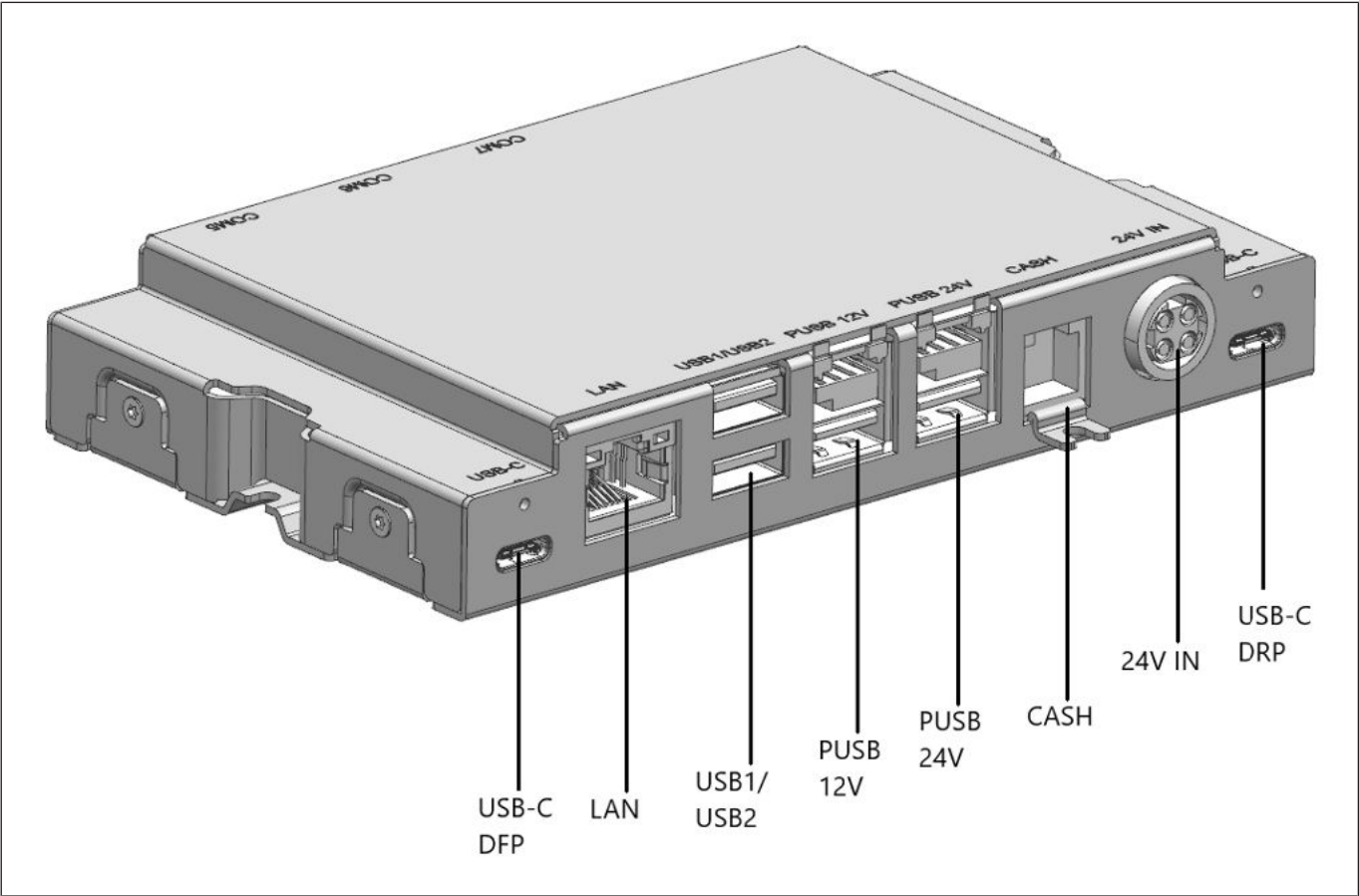


Figure 18-6: I/O Hub – front view

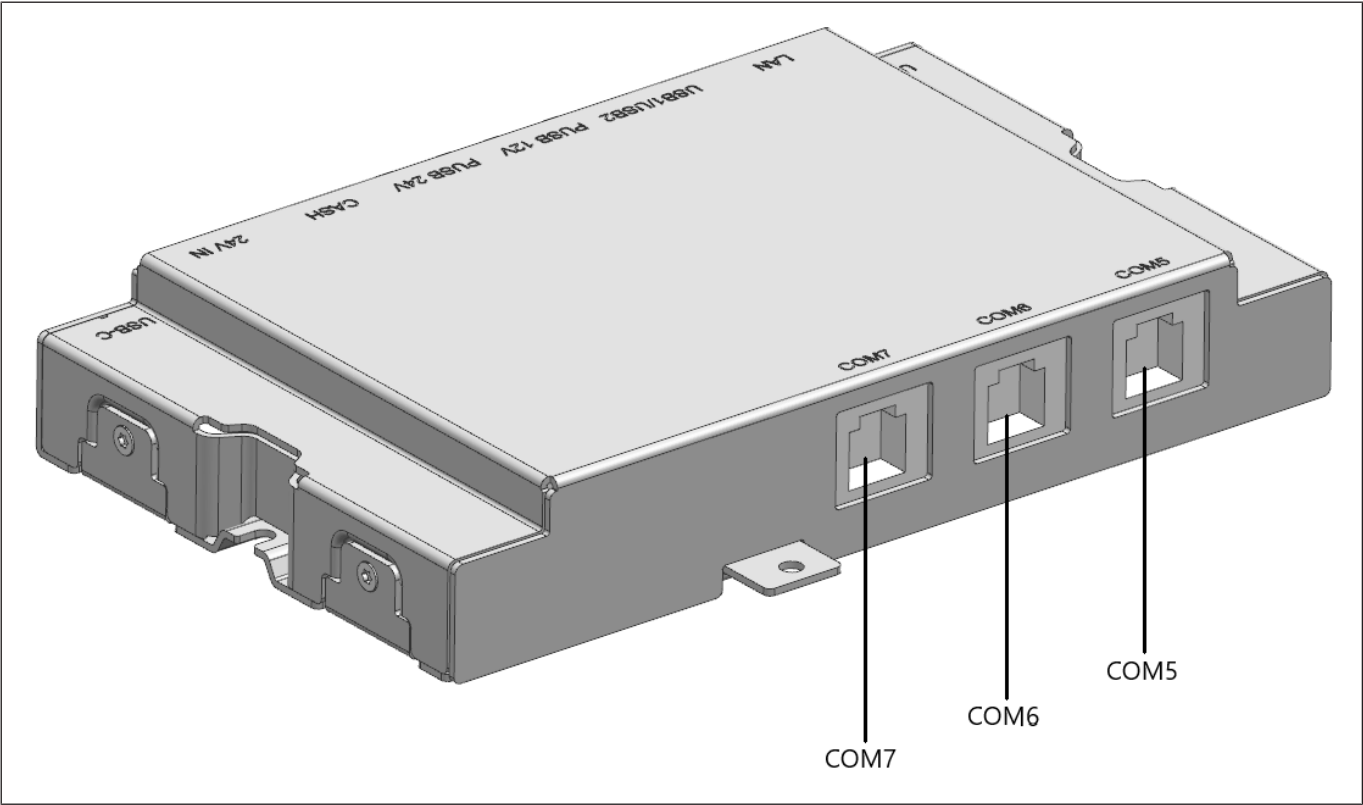


Figure 18-7: I/O Hub – back view

18.7.1 Block Diagram

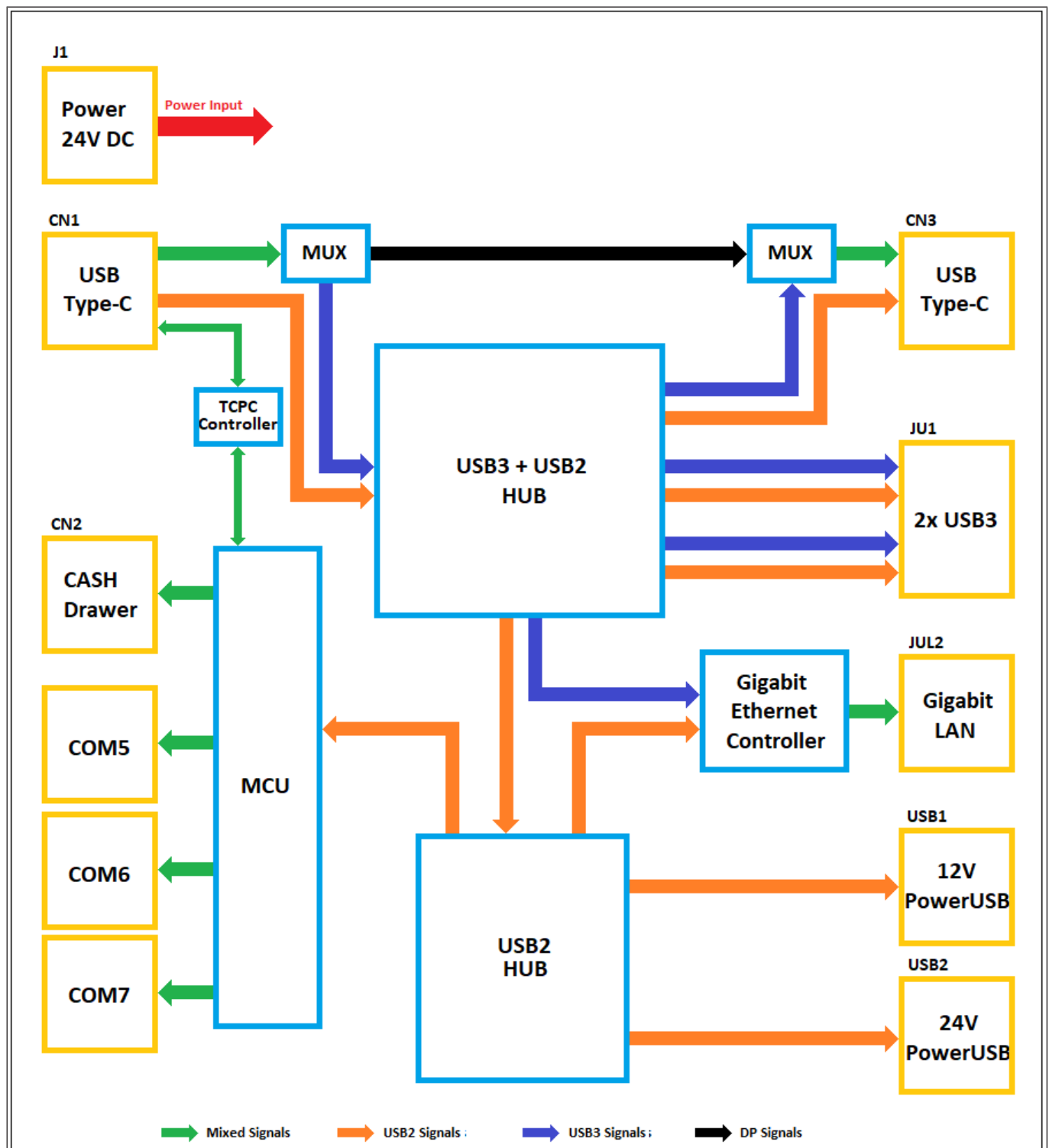


Figure 18-8: Block diagram of I/O Hub

18.8 Total Available Power

The total power available for the external IO ports depends on the rating of AC power adapter used. Below is the Diebold Nixdorf's approved AC power adapter for .

Part Number	Model Name	Output Rating	Total power available External I/O Ports
1750266555	ADC029-280G	120W	70W

Type	Port Name	Voltage	Current Rating	Max. Total Power Consumption (W)
Display		12V	2.5A	Depends on the power adapter used. See above table for the applicable total power available.
		5V	1.1A	
USB 3.0	USB1	5V	0.5A	
	USB2	5V	0.5A	
USB 2.0	USB3	5V	0.5A	
	USB4	5V	0.5A	
	PUSB24V	5V	0.5A	
		24V	3A	
USB Type C	USB-C	5V	2A	
		12V	2A	
Powered COM	COM2	5V	0.5A	
		12V	0.5A	



NOTE

Before connecting additional peripherals to these ports, the service engineer or trained technician must check and ensure that the power consumptions of the peripherals do not exceed the maximum output powers of the ports, and that the total power consumption does not exceed the total available power of the selected AC power adapter.

19 POST Code

When an error occurs during BIOS boot up, the system will stall and the POST code will be emitted in a sequence of 8 long/short blinks of the amber LED at the front panel. A long blink represents logic '1' and a short blink logic '0'. Record the 8 bits code.

Phase	Error Codes	Error Description
SEC Phase	0x0E	Microcode not found
	0x0F	Microcode not loaded
PEI Phase	0x50	Memory initialization error. Invalid memory type or incompatible memory speed
	0x51	Memory initialization error. SPD reading has failed
	0x52	Memory initialization error. Invalid memory size or memory modules do not match.
	0x53	Memory initialization error. No usable memory detected
	0x54	Unspecified memory initialization error.
	0x55	Memory not installed
	0x56	Invalid CPU type or Speed
	0x57	CPU mismatch
	0x58	CPU self test failed or possible CPU cache error
	0x59	CPU micro-code is not found or micro-code update is failed
	0x5A	Internal CPU error
	0x5B	reset PPI is not available
	0x5C	PEI phase BMC self-test failure
	0xE8	S3 Resume Failed
	0xE9	S3 Resume PPI not Found
	0xEA	S3 Resume Boot Script Error
	0xEB	S3 OS Wake Error
	0xF8	Recovery PPI is not available
	0xF9	Recovery capsule is not found
	0xFA	Invalid recovery capsule
DXE Phase	0xD0	CPU initialization error
	0xD1	North Bridge initialization error

	0xD2	South Bridge initialization error
	0xD3	Some of the Architectural Protocols are not available
	0xD4	PCI resource allocation error. Out of Resources
	0xD5	No Space for Legacy Option ROM
	0xD6	No Console Output Devices are found
	0xD7	No Console Input Devices are found
	0xD8	Invalid password
	0xD9	Error loading Boot Option (LoadImage returned error)
	0xDA	Boot Option is failed (StartImage returned error)
	0xDB	Flash update is failed
	0xDC	Reset protocol is not available
	0xDD	DXE phase BMC self-test failure

20 Appendix

20.1 Approved Printers List

The following are the approved printers that are allowed to be connected to the BEETLE A Family +24Vdc Powered USB and USB Type-C +24Vdc:

	Model	Manufacturer
1	TH200i series	Diebold Nixdorf
2	TH210 series	Diebold Nixdorf
3	TH230 series	Diebold Nixdorf
4	TH250 series	Diebold Nixdorf
5	TH320 series	Diebold Nixdorf
6	P1200 series	Diebold Nixdorf



WARNING

Connecting printer that are not in the above approved list to the +24Vdc Powered USB and USB Type-C +24Vdc may cause safety hazard and endanger the user and the nearby people. Please consult Diebold Nixdorf if in doubt.

Abbreviation Index

CE

European Symbol of Conformity

cUL

Canadian Registration DIN (Recognized by UL)

DIN

Deutsche Industrie Norm (German Institute for Industrial Standards)

DVI-D

Digital Visual Interface Digital

HDD

Hard Disk Drive

IEC

International Electro technical Commission

ISO

International Organization for Standardization

LCD

Liquid Cristal Display

LED

Light Emitting Diode

LVDS

Low Voltage Differential Signal

MSR

Magnetic Stripe card Reader

ODD

Optical Disk Drive

OSD

On Screen Display

POS

Point Of Sales

SSD

Solid State Drive

SVGA

Super Video Graphics Array

TFT

Thin Film Transistor Technology (LCD Technology)

UL

Underwriters Laboratory (standards)

USB

Universal Serial Bus

VDE

Verband Deutscher Elektrotechniker (German Electricians Association)

VESA

Video Electronics Standard Association

VGA

Video Graphics Array

XGA

Extended Graphics Array

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